Member Associated Business Papers, Inc.

The Newspaper of the Industry

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Member Audit Bureau of Circulations.



Issued Every Monday at 450 W. Fort St., Detroit 26, Mich.

May 9,

Vol. 57, No. 2, Serial No. 1051 Established 1926.

GEORGE F. TAUBENECK

Sory of the Week Ice Cream: A Sick Industry Helping a Sick Business Slightly Encouraging Trends Ice Cream Every Sunday

Those Cycles-Damn 'Em

Story of the Week

Culled from the Book Exchange Section of a "classified advertising"

"WILL SWAP one copy of Bennet's How to Be Attractive and two vol. set of 'Encyclopedia of Sexual Knowledge' for good mystery stories. What have you?"

We recommend our own "The Mysteries of Blair House."

Ice Cream: A Sick Industry

The above "story"-with its implicit disillusionment and desire for a change-is applicable to that segment of our industry which makes and sells ice cream cabinets and soda fountains. It needs a different set of

In the early days of mechanical refrigeration, soda fountains and ice cream cabinets were among the industry's most-wanted products. They spearheaded the development of the entire refrigeration business. The picture is different today. With the ossible exception of water coolers, the backlog of automatic demand for ice cream cabinets and soda fountains is probably the weakest registered by the entire family of refrigerated appliances at this particular moment. In other words, it takes strong selling to move them.

Major reason: Ice cream consumption has been falling off steadily in recent years.

When consumers buy less ice cream, it's obvious that our industry will sell fewer refrigerated storage boxes. Our job, then, is to help ice cream manufacturers revitalize consumers' desire for ice cream.

That will take quite a bit of doing, because the ice cream distribution business is in the throes of a revolu-

Prior to World War II, some 90% of our nation's ice cream was sold through drugstores. And most of it was consumed by youngsters, on the e drugstores. The druggists figured that catering to "kids" was a good idea. Young icecream-buyers brought their parents into the store, and the youngsters themselves were conditioned to shop for vitamins and pills and sundries in that drugstore when they grew up.

During the war this progressive druggists' attitude changed. Ice cream was hard to get. So was restaurant service. Soda fountains turned from ice cream to sandwiches. They catered to harried adults. And that was the time when druggists decided that "kids" were a nuisance. Ice cream cones and sodas were priced out of reach of youngsters. And he latter were herded out as fast as they barged in—because they were noisy, messed up the magazine rack while thumbing through comic books, and just on "general princi-Apparently it hasn't occurred to digistore proprietors that they should throw out the comic books instead of the kids.)

End result is that ice cream consumption and distribution is revolutionizing. From an on-the-premises deal, it's converting into an off-thepremises phenomenon. Instead of lown to the corner drugstore for their ice cream, "kids" are being served at home with the dessert and 'snack" they love best.

(Concluded on Page 12, Column 1)

By George M. Hanning and John O. Sweet

CINCINNATI - William A. Blees,

"Factories must do something about discounts in this business so as to assure a reasonable and satisfactory profit being made by dis-

Blees, who is also vice president of Avco, was speaking at the 41st annual convention of the National Electrical Wholesalers Association held in the Netherlands Plaza hotel here last week. He was one of three featured speakers who addressed NEWA's appliance division.

Other speakers were M. F. Cotes, executive vice president, Motor Wheel Corp., and general manager of the Duo-Therm division, and Ross D.

Siragusa said the big question of 1949 is "not whether business generally is going to be good by any reasonable standard, but rather what industries and what companies are going to make the most of the favorable situation.

"When you stack the dollars available up against the kinds and quantities of goods American industry can produce, you can foresee, without the aid of either an economist or a crystal ball, the makings of a competitive battle fully worthy of the Atomic Age," he asserted.

(Concluded on Back Page, Column 1)

7-Cu. Ft. Shelvador

Will Sell at \$199

CINCINNATI-A new model, 7-cu. ft. Shelvador refrigerator, to sell at a retail price of \$199.95, was recently introduced to dealers by Crosley Div., Avco Mfg. Corp.

W. A. Blees, Avco vice president and Crosley general sales manager,

New Carrier Machine Cools with Steam

G-E, Westinghouse Await

'4th Round'UEW Demands

NEW YORK CITY-The United

Electrical Workers, C.I.O., has an-

nounced that within a month it will

demand a "fourth round" of wage

increases and security benefits

amounting to \$500 yearly per union

employe. General Electric and West-

inghouse are included in the com-

panies upon whom demands will be

Individual locals of the union will

"In some companies," declared

James J. Matles, national director of

organization for the U.E.W., "the

emphasis may be on a reduction in

hours, say to 30 from 40 a week. In

another company the principal de-

(Concluded on Page 4, Column 3)

determine how the \$500 increase shall

be broken down.

SYRACUSE, N. Y .- Development of a new refrigerating machine that employs steam for air conditioning purposes-and thereby provides a balance in steam loads for summer cooling and winter heating-was announced last week by Carrier Corp.

Representing more than eight years of research and development, the new unit is an absorption machine which uses plain water as a refrigerant and a simple salt as an absorbent, Carrier officials reported.

Cloud Wampler, Carrier's presi-(Concluded on Page 29, Column 1)

Mail Order House Prices:

Refrigerators, Home Freezers Drop at Ward

CHICAGO-The biggest number of price cuts since before the War, including several on appliances, are included in the midsummer sale catalog which Montgomery Ward mailed out the first of May.

Refrigerators at "\$25 to \$40 less than comparable models" is the statement made at the beginning of (Concluded on Page 4, Column 2)

'Coldspot' 7-Cu.Ft. Model Decreased \$15

NEW YORK CITY-Sears, Roebuck retail outlets in the New York City area last week reduced the price of a 7-cu. ft. "Coldspot" refrigerator model from \$199.95 to \$184.95. Local Sears officials denied that the New York area price cut had any relation to the introduction by Crosley of a 7-cu. ft. refrigerator to retail for \$199.95. They pointed out that Sears stores in Chicago have been selling the same model for

Wilson Adds 2 Chest-Type Home Freezers To Line

\$189.95 for some time.

SMYRNA, Del.-Two new chesttype home freezers have been added to the line of refrigeration equipment being produced by Wilson Refrigeration, Inc. here.

Model F-12 is listed by the manufacturer as having a storage capacity of 500 lbs. of frozen foods, and model F-8 is rated at 320 lbs. (Concluded on Page 29, Column 3)

Philco Union Asks 15-Cent Raise, Pension, Insurance

Strike Closes Philco Plant TROIT

PHILADELPHIA - Federal and state labor conciliators were to enter negotiations Friday, May 6, in an effort to end the strike which had closed the plants of Philco Corp. here May 2.

The United Electrical Workers Union (C.I.O.), whose contract expired April 30, is demanding a 15 cents an hour raise and other benefits. Philco officials are apparently willing to grant some of the benefits, but declare that because of the return of competitive conditions it is impossible to grant the wage in-

The strikers threw up picket lines around Philco's refrigerator and radio-television plants, and office workers, except for certain maintenance, payroll, and personnel department employes and telephone operators, were unable to pass the picket

In addition to the 15 cents an hour increase, the U. E. W. is asking two additional paid holidays, hospitalization benefits, and an insurance-pension plan which the union estimates would cost 41/2% of the company

The strike is the first serious labor dispute Philco has had since 1938.

Improved Kerosene Refrigerator Set

NEW YORK CITY-Production of an improved kerosene refrigerator with a gross volume of 8.4 cu. ft. is now under way, it was announced recently by Bolivar Refrigerator Co.,

The refrigerator is said to be the only intermittent absorption type household unit. It was produced in substantial quantities prior to the (Concluded on Page 4, Column 1)

Restaurant Men Hold Exhibit May 24-27

CHICAGO-The 30th anniversary exposition of the National Restaurant Association, to be held May 24-27 at Convention Hall in Atlantic City, will have the largest educational display of food products and food service equipment ever presented to the restaurant market, it was announced by J. Willard Marriott, president.

More than 320 companies and organizations, including several in the refrigeration industry, have reserved (Concluded on Page 29, Column 4)

THIS ISSUE

Motor relays and protectors are sensitive mechanisms whose installation and replacement should be effected with care. J. A. Bagnall, of Spencer Thermostat, explains various aspects of their structure and performance in an article on pages

Theater air conditioning is a field that's opening up for the manufacturers of package units. An outline of estimating and installation procedures is covered on pages 18-19.

"Mother's Day" comes only once a year, but on page 13 is an account of how eight dealers in Missouri pooled their advertising to go after a special holiday prospect list.

Distributor-Dealer Net Profit

general sales manager of Crosley Div., Avco Mfg. Corp., drew prolonged applause from a large gathering of appliance distributors from all over the country when he told

tributors and dealers."

Siragusa, president and chairman of the board of Admiral Corp.

Cotes declared that it is vitally important that distributor profit margins on appliance lines "be maintained at a point where the distributor can show a net profit after taxes of between 5 and 6% in a well-managed operation.

(Concluded on Page 4, Column 4)

Sell Yourself First

(A guest editorial by W. F. Switzer)

THERE are two ways to reach the top of an oak tree. One method is to climb the tree. The other is by sitting on an acorn and waiting for it to grow. This same bit of homespun philosophy holds true for selling room air conditioners. In these competitive days the selling man who chooses to "sit on the acorn" will find that his wait will be a long and unprofitable one. On the other hand, the aggressive dealer who sharpens up his specialty salesmanship spurs and "digs in" with a will, can expect to increase his earnings commensurate with his effort.

If I were a dealer, interested in cornering a large share of the room air conditioning business in my locality, I would first "condition" myself to the innumerable benefits of air conditioning. Essentially air conditioning is simply a mechanical process for conditioning the air we live in and the air we breathe. By providing the stimulation of fresh, cool, filtered mountain breezes, it aids man in overcoming the effects of hot, sultry summer weather. By reducing excessive moisture in the air, it enables him to live, work, and rest comfortably and healthfully-despite the most oppressive heat and humidity.

One thought leading to another, I might sit back and relax, comparing my cool, pleasant office with that of the average businessman mopping his face in a hot, sticky, noisy, and dusty downtown office. I might even step over to my "conditioner" and open up the ventilation a bit farther before I begin to picture helpless infants and children in hot humid rooms, elderly people, sick people, hay fever sufferers-ad infinitum-the list of prospects is virtually endless.

Day dreams-I think not. If I were an alert dealer thinking in this vein, I would know that I had formulated my first move in improving room air conditioning sales. The various markets for my selling campaign were falling into line.

At this point, the aggressive dealer might sit down, pencil in hand and rough out an outline of a general prospect list. It might include: (1) Homes and apartments; (2) professional offices; (3) private offices; (4) small enclosed departments such as fitting rooms in dress shops, studios, barber shops, etc.; (5) hospitals; and (6) a miscellaneous group including convalescent homes, confectionery shops, clinics, and laboratories.

At this stage of planning, a more systematic and detailed check of prospective users is necessary. As a starter consider the classified section of the local telephone directory, in building a "professional" or "office" prospect list. Arranged in alphabetical order can be found advertising men, architects, attorneys, brokers, dentists, doctors, optometrists, realty agents, etc. The majority of this class of prospects are financially able to purchase air conditioning equipment-yet many are enduring intolerable working conditions during the hot weather months simply because they are of the opinion that air conditioning is expensive. Moreover, many are not aware of the small investment required with self-contained package equipment.

Many successful dealers compile their prospect list according to business buildings or areas; others by special business "groups." There

(Continued on Page 16)

Vacationers' Demand for Used Refrigerators Prompts Dealer Trade-In Plan

ROCHESTER, N. Y .- Kennedy-Clark, Inc., 22 South Ave., recently promoted refrigerator business with a newspaper advertisement asserting that the firm wanted used refrigerators to take care of requests from summer cottage dwellers.

"We have 16 unfilled requests for refrigerators for cottage use," said the advertisement. The store offered a "most liberal" trade-in on an old refrigerator toward purchase of a new unit.

The firm offered to pick up old refrigerators and deliver new ones, without charge, for any customer living within 50 miles of Rochester.

2 Join Chicago Mfrs. Agent

CHICAGO - Two new associates have been added to the firm of Miles, Nagel & King, manufacturers' agents here, the company has announced.

Speaker Urges Manufucturers To Protect Distributor on New or Untested Products

CLEVELAND - Five ways that manufacturers can cut distribution costs and improve distributor relations were outlined here recently by Ray C. Neal, president of the National Supply & Machinery Distributors' Association.

They are:

- 1. Use a simplified discount system to cut down on bookkeeping.
- 2. Better labeling

remove CHLORINE TASTE

A Few Choice Areas Open for Factory Representatives

FILTRINE MANUFACTURING CO., BROOKLYN 5, NEW YORK

"Water Coolers and Filters for 40 Years"

remove RUST AND DIRT

- 3. Pre-payment of freight wherever possible.
- 4. Aid in removing slow-moving items from inventories.
- 5. Use better research methods in arriving at marketing policy decisions.

In addition, Neal recommended strongly "that factories train their salesmen for a somewhat longer period of time."

Many distributors, he said, would

rather be without a factory representative for a year while one was being trained than to have one put in their territory without sufficient background.

He also pointed out that it is not beneficial to either the distributor or the manufacturer for the latter to load up the distributor with an untested new product.

"A new line of stock," he said, 'often imposes a headache on distributors. The distributor would be willing to do more if he was not too often left holding the bag by manufacturers who generally have an original stock recommendation.

"Some adjustment should be made possible by a definite procedure for adjustment of slow-moving items which are put in stock from time to time. A yearly adjustment should be allowed, and if the factory representative is on his toes, this adjustment should not become burdensome to the manufacturer."

New Contractors Association Chartered In Springfield, III.

SPRINGFIELD, Ill ..- The Secretary of State's office has issued a charter for a non-profit corporation to The Air Conditioning and Refrigeration Contractors Association, First National Bank bldg., here.

Incorporators of the trade association are John C. Turner, Ivan J. Falconer, and Arthur L. Hammond.

Remington Licensed To Use 9 Patents Owned by Frigidaire, Hoover Co.

CORTLAND, N. Y .- Under the terms of a license agreement recently signed between Remington Corp., here, and R. R. Fitzsimmons, agent for The Hoover Co. and Frigidaire Div. of General Motors Corp., Remington may use inventions owned by Hoover and Frigidaire in the manufacture of its room air conditioning units. The inventions in question apply to both console and window-type room air conditioners, the announcement pointed out.

"The significance of this license agreement, which covers a total of nine patents, is that it now brings the number of patented inventions which may be incorporated in the design of Remington air conditioners to a total of 63, giving the company's engineers the widest possible latitude in their developmental work. In effect, they fortify Remington's own engineering efforts with those of some of the best design engineers in the air conditioning industry," said Herbert Livingston Laube, president of the Remington concern.

"Several of the inventions in question are patented not only in the United States but also in foreign countries, including Argentina, Brazil, Canada, and Mexico. The importance of this is obvious, in view of Remington's traditional emphasis on the world export market," he

Shelvador Refrigerator Sales Help Set Record Volume for Crosley Div.

CINCINNATI-The Crosley Div., Avco Mfg. Corp., reports that its sales this year are breaking all records for the company's 28-year his-

Crosley's radio and television sales for the first four months of its 1949 fiscal year — December through March-were up 42% over 1948, according to John W. Craig, Avco vice president and Crosley general man-

Shelvador refrigerator sales have exceeded the 1948 figures by 25%, Craig said.

During March, Crosley sales soared to 56% higher than March of 1948, increasing from \$5,005,509 to \$7,834,-943.

W. A. Blees, Crosley general sales manager, said that March, during which Crosley refrigerator sales topped March of 1948 by 49%, was regarded as a "warm-up" month for the refrigerator selling season which regularly begins in April and continues generally well into the summer.

He also pointed out that due to the current high rate of sales, Crosley distributors and dealers are carrying less than a 30-day inven-

'Cook It Yourself,' Range **Dealer Tells Patrons**

BUFFALO-The William Hengerer Co. here, stimulated spring business in ranges with a special promotion in its appliance department in which it invited customers to do their own cooking on the ranges and then take the samples home with them.

The store provided special bags with which to take the cooked food out. Batters were all ready to put in the stove when customers came in A home service representative of the Iroquois Gas Corp. of Buffalo WES on hand to help customers and to explain proper methods of cooking and suggest recipes.

Store Offers To Refund Difference on Kelvingtor Line if Prices Drop Soon

IRONWOOD, Mich.-Its own "price protection plan" on Kelvinator appliances is being offered by the Johnson Music Store here as its own contribution towards breaking down the wait and see if the price changes' buyer resistance.

In newspaper advertisements the store has told customers in effect that if they buy now, and prices drop before July 1, the buyer will get a refund.

Stated the text of one advertisement:

"Purchase your new Kelvinator refrigerator or range now. . . . Johnson's protect you against any price reduction before July 1.

"You may purchase the new Kelvinator refrigerator or range you've been wanting right now with assurance that you will not be the loser if prices should drop before July 1. Frankly, there doesn't seem to be any prospect of another price reduction on Kelvinators, but if there is, Johnson's will pass the reduction on to you so that you pay no more by buying now! In event of a price reduction before July 1, you will be given a cash refund automatically on the entire amount of this reduction."

First 500 Get Measuring Cups

SYRACUSE, N. Y .- Wilsons Jewelers stimulated traffic in its appliance department by offering measuring cups to the first 500 customers coming to see a new refrigerator line.



Brooklyn 16, N. Y.



GENERAL

BREAKS THE PRICE

. . To Get More of Your Business

1042 Dean St.

MM 4 FUL VISION CASE

net, F.O.B. N. Y.

4' Ful Vision Case, Triple Thermopane Glass. Coils Hooked Up, Valve Installed.

1/4 H.P. air-cooled unit of standard manufacture \$54.00

GENERAL REFRIGERATORS CORPORATION

Gr. 3-1222 678 Broadway, New York 12



Hotpoint's Latest Triumph Sets New Sales And Production Records As Thousands Cheer Sensational Pushbutton Controls And Wonderful "Talking Colors"

Never before a range with such features! Never before a selling theme so powerful! Hotpoint's revolutionary Automatic Electric Range with sensational "Pushbutton Cooking" is writing the greatest success story in range history.

• Dealers have 36 outstanding features as sales clinchers—in addition to Hotpoint's Pushbutton Controls, "Talking Colors" and world-famous Calrod [®] Units. Dealers get aggressive, year-round advertising support in leading magazines and newspapers—plus solid merchandising aids that spell P-R-O-F-I-T. No wonder they call Hotpoint the franchise with a future! Hotpoint Inc. (A General Electric Affiliate), 5600 W. Taylor St., Chicago.

Hotpoint makes a range to fit every customer's budget—six models in all —equipped with either Pushbutton Controls or

Rotary Switches.

Everybody's Pointing To

Hotpoint

RANGES • REFRIGERATORS • WATER HEATERS • FREEZERS • DISHWASHERS • DISPOSALLS® • CLOTHES WASHERS • DRYERS • IRONERS • CABINETS AND SINKS

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Kerosene Model --

(Concluded from Page 1, Column 5)

war, but has now been "vastly improved in design, capacity, and efficiency," according to W. T. Kearney, general sales manager.

Actual manufacture of the box is being done under contract for the company by Wilson Refrigeration, Inc., a division of Wilson Cabinet Co., Smyrna, Del., Kearney said. He pointed out that his company has concentrated upon the export market

"Firm orders now on hand will take up most, if not all, of our production during the early months," he stated. "Because of that situation, we have gone slowly in completing our arrangements for sale within the United States, but negotiations have been in progress for some time and we expect to soon determine our policy.

The cabinet consists of a one-piece, wrap-around steel shell, welded and sealed against moisture-vapor penetration. All steel used is said to be electrolytically coated with pure zinc for rust resistance and better paint adhesion.

Two coats of white baked-on Dulux enamel comprise the finish. The cabinet base is recessed and finished in black enamel.

Outside dimensions of the refrigerator are 64 in. high by 301/16 in. wide by 29 1/8 in. deep. Inside dimensions are 31% in. high by 24 in.

wide by 19 in. deep.
Insulation consists of 3 in. of Fiberglas.

The interior, formed of 20-gauge, zinc-coated steel of welded construction, is finished first with a baked au Pont white zinc primer. This is followed by a baked coat of du Pont "abrasion-resistant" enamel.

Gross shelf area is given as 16.4 sq. ft., including a fruit and vegetable conditioner of .9 cu. ft. All shelves are removable.

The extruded aluminum evaporator contains four "Quick-Release" ice cube trays holding 84 cubes, and a frozen food storage compartment of .41-cu. ft. capacity holding 16 1-lb. packages

The full-width conditioner drawer at the bottom of the refrigerator has a glass shelf cover and slides on roller bearings. Also provided is a glass meat-keeper tray.

It is claimed that the refrigerator is entirely automatic in operation, that it operates efficiently in climates of 100° or more, that defrosting of the outside of the freezing compartment is not required, and that the brine tank, burner, and control assembly are easily removed.

Ward Prices Fall --

(Concluded from Page 1, Column 4) the refrigerator section of the catalog. However, the "Supreme" 9-cu. ft. model has been reduced only \$5 to \$279.95; the 71/2-cu. ft. "Supreme" has been cut \$10 to \$229.95; and the standard 7½-cu. ft. model was reduced \$15 to \$179.95 from the spring edition listing. An 8.8-cu. ft. refrigerator is priced at \$209.95, but the comparable cost previously was not indicated.

A 12.5-cu. ft. home freezer was reduced \$45, from \$344.95 to \$299.95. Another home freezer model that sold for \$229.95 was cut to \$199.95.

Washers show reductions of from 10 to 15%, and radios 10 to 30%.

UEW '4th Round' --

(Concluded from Page 1, Column 4) mand may be for an increase in the hourly wage rate. Conditions in each company will determine the shape the demands take."

The electrical divisions of General Motors Corp. (including Frigidaire) will not be subject to the opening demands, as the 40,000 GM electrical workers are covered by the same cost-of-living formula that applies to the company's automotive employes. Matles wouldn't say whether his union would attempt to win acceptance by General Motors of any pattern it might obtain from General Electric and Westinghouse.

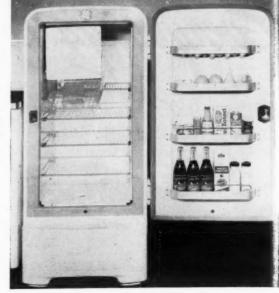
Specific demands to be presented to each major company will be formulated at conferences of local union representatives early in May. Negotiations with the companies are expected to begin sometime late in

How the manufacturers will react is not certain at this time, although General Electric has previously indicated its belief that higher labor costs this year would force higher prices and thus reduce employment opportunities.

The union's demands, which Matles claimed could be met easily, would be a serious financial blow to most companies if they granted them. In the case of G-E, for example, it would wipe out most of last year's profit of \$123,800,000. Applied to all its 192,000 employes, the U.E.'s demands would add about \$96 million to the payroll. In the case of Westinghouse it would more than wipe out the profit which the company made last year.

Crosley Line's 'Price Leader Model'

Crosley's new 7-cu. ft. Shelvador model, which will sell for \$199.95, has been introduced to stimulate sales. It is known as Model AA-7.



New Shelvador Price --

(Concluded from Page 1, Column 3) announced that Crosley was providing this model, known as the AA-7, to attract more buyers to dealers' stores and to increase dealer sales.

"Dealers all over the country," he said, "have been asking for such a 'leader model' and Crosley is giving them a full family size, 7-cu. ft. refrigerator to sell below \$200."

He pointed out that Crosley refrigerator sales for March of this year were 49% ahead of the corresponding month of last year and that Crosley's field inventories represented less than a 30-day supply on the basis of the present rate of sales.

Inwood Smith, manager of refrigeration and freezers for Crosley, stated that the AA-7 model was initially introduced early this year.

Dealer and Distributor Share In New Deepfreeze Price Protection Plan

NORTH CHICAGO, Ill.—Details on the new Deepfreeze home freezer price protection plan, reported in the news columns of the May 2 issue of AIR CONDITIONING & REFRIGERA-TION NEWS, are as follows:

"Effective April 25, Deepfreeze Div. of Motor Products Corp. will extend price protection to cover both distributor and dealer inventories of current model home freezers. This new policy supersedes the price protection policy formerly covering distributor inventories only, and is effective with sales beginning immediately.

"The conditions applying to price protection on distributor's inventories are as follows: price protection is extended on current models of Deepfreeze home freezers on distributor purchases for a period of 90 days from date of purchase. Current models presently are: standard model B6 and deluxe model C6, both 6-cu. ft. capacity; standard model B10 and deluxe model C10, both 10cu. ft. capacity; and deluxe model C18, 17½-cu. ft. capacity.

"At the time of such price changes, distributors will be required to furnish such detailed reports of current inventories as may be required by the Deepfreeze Division. These reports are to be furnished promptly and within the period specified at the time of the change.

"The conditions applying to the price protection extended on dealer inventories are as follows: price protection will be extended for a period of 90 days from the date of purchase of current model Deepfreeze home freezers by dealers.

"Deepfreeze reserves the right to modify, withdraw, or alter this policy at any time. No modification of this policy, however, will apply to sales made under this plan prior to notification of its change."

Coming!

Watch for Announcement!

Monsanto Announces 22% Cut In Santocel Price

BOSTON-A 22% reduction in the price of Santocel, a space-saving silica aerogel used extensively for refrigeration and industrial insulation, was announced May 4 by Monsanto Chemical Co.

Substantially increased production has enabled the company to reduce the price of Santocel from 64 cents to 50 cents a pound.

At the same time, Heffernan disclosed that Firestone Tire and Rubber Co. is now offering to the consumer trade the first upright, Santocel-insulated home freezer.



Another COMMUNITY REFRIGERATION CENTER Succeeds with

Frick Refrigeration The Mutual Cold Storage Cooperative, located

the prosperous Shenan-

doah Valley in many

ways: makes 50 tons of

ice daily, stores 2,000

tons, ices trucks and

railway cars, operates

several ice routes;

quick-freezes 50,000

pounds of poultry per

day; stores 375,000

bushels of apples and

11/2 million pounds of

frozen foods; processes

fresh foods, rents 1,285

lockers; and provides

cooling services to

three large coopera-

tives-for fruit, poultry

For nearly 20 years

the Mutual plant has

used Frick Refrigera-

tion, now has 10 Fick

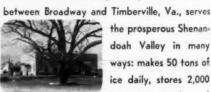
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and meats—nearby





2,000-Ton Ice Storage



Freezer Storage at -10°



eration Center, Le us give you details: \ rite







It's the New Tecumseh Hermetic Motor Compressor

> ${f T}_{
> m ake}$ a good look at this new Tecumseh single cylinder, 1/10th horsepower Hermetic. Check its over-all dimensions, its amazing new compactness of design. Consider its internal spring mountings that assure smooth, quiet, vibrationless operation. Then add positive forced feed lubrication, ample provisions for oil cooling, plus all the other outstanding engineering features that characterize the millions of Tecumseh units already in service. These are reasons enough, we believe you'll agree, why this latest Tecumseh Hermetic has been acclaimed a major contribution to the refrigeration industry.

Adaptable to apartment, midget and regular domestic refrigerators, water coolers, small beverage coolers and vendors, biological cabinets, and many other applications where limited space is a controlling factor.

'limited space" applications. TECUMSEH PRODUCTS COMPANY

COMPACT! Just 93/4" in diameter by

517/32" thick! Compare its size to other

Hermetics and you'll see why this new Tecumseh unit is a "natural" for your

Tecumseh, Michigan



REFRIGERATION INDUSTRY.

WORLD'S LARGEST INDEPENDENT PRODUCER OF COMPRESSORS AND CONDENSING UNITS FOR THE



Mr. John E. Wilson, Jr., President of Wilson Refrigeration, Inc., calls the new Wilson Five Year Warranty Plan a great step forward and an added help to all Wilson Dealers for stimulating Sales.

WARRANTY!

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Your Customers Against Food Spoilage Losses!

Protects

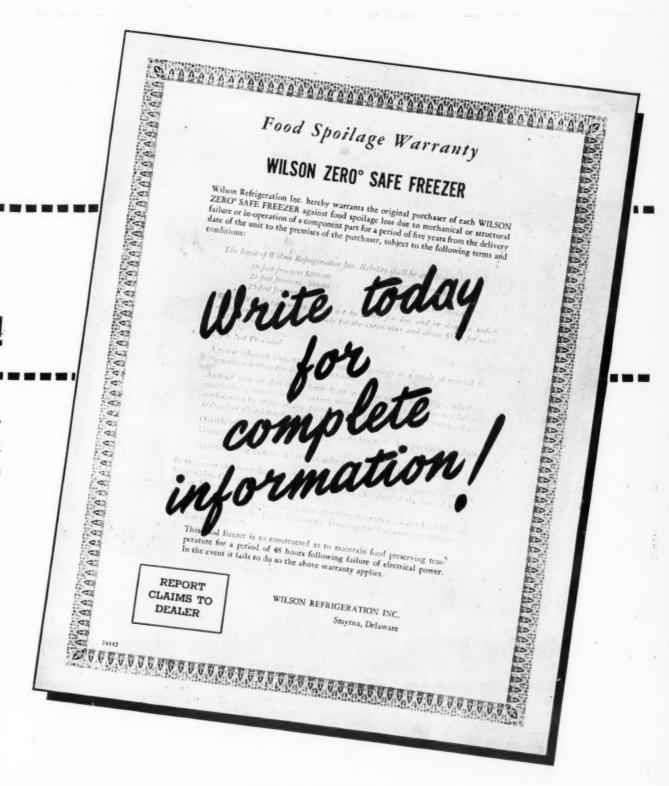
YOU Against Profit Losses!

Here's a *new* Wilson sales aid! Now, the original purchaser of a Wilson Freezer receives a *five year* warranty against food losses due to power interruption or unit breakdown.

Now you are protected *too!* The five year warranty protects *you* against breakdown, which includes *free* replacement of unit plus installation costs and shipping charges. Now your profits are assured.

Your Wilson salesman or distributor has complete information on this plan. Translate the information into "sure fire" sales points that will help you sell more Wilson Freezers.

For further information, write direct.



WILSON REFRIGERATION, INC.

DIVISION OF WILSON CABINET CO., INC., SMYRNA, DELAWARE

FARM MILK COOLERS · FREEZERS · COMMERCIAL REFRIGERATION

TECHNIFLEX Refrigeration Specialties

are especially designed to provide IMPROVED refrigeration accessories. Using only quality materials and workmanship, you will find they develop new standards of satisfaction from your customers.

Ask your regular dealer for these items or send for bulletins.

Illustrations at right—top to bottom Improved Charging Line Vibration Eliminator New Door Gasket Notcher



ERSEY AVENUE, PORT JERVIS, N.Y.

Action-Packed Window, Profit Plan For Salesmen Boom Business for Dealer

DENVER-A display window in which there is always something going on and a compensation plan that gives appliance sales one third of the profit on the merchandise they sell have been developed into a winning combination for the Arapahoe Hardware Co. on E. Colfax Ave.

Arnold Schlesinger, head of the firm, has spent \$32,000 in making his new store one of the most eyeappealing and efficient appliance sales organizations in Colorado.

Located out of the downtown district, one of the first things he did was to make sure that his appliance windows were constantly interesting and "active" enough to catch attention of passersby.

With 25 ft. of glass giving plenty of visibility, Schlesinger built a "stage" platform running back 12 ft. from the glass, and elevated 3 ft. off the floor. This was covered with linoleum tiling, with three elevated platforms at the extreme rear on which are shown actively operating automatic laundry equipment, refrigerators, and ranges. At the front, smaller platforms just inside the glass show hardware, small appli-

Whenever an appliance prospect wants a demonstration, she is taken upon the platform by a salesman who wears a white coat with the store name lettered in red on the back. Here the demonstration is carried on under powerful fluorescent

The entire scene is readily visible through the window, particularly because of the salesmen's white coats and white appliances, and in this way the window becomes a "stage" with plenty of activity to attract attention from the outside.

Schlesinger credits many major appliance sales to the fact that a passerby was "stopped" by a busy window activity.

The store is open until 8:30 each evening, and there is "always something going on in the window to attract curiosity." Every appliance is operating, real food in the refrigerators, clothes in the washing machines, and pans steaming away on the ranges.

Schlesinger has appointed and trained a four man sales crew for outside calls exclusively, each given a quarter of Denver as his territory. Each man has a long list of prospects obtained at the formal opening of the store.

3,000 PROSPECTS TO START

At that time, 3,000 homeowners streamed through, attracted by 10 appliance prizes, and each filled out slips listing appliances currently in use, their ages, and those new appliances which interested them most.

Splitting up the 3,000 among 4 men, with "side prospects" referred by the customers themselves has obviated any need for doorbell ringing, Schlesinger said.

Instead of paying appliance specialty men the usual 5% or more commission on refrigerator and other sales, Schlesinger hit upon a "profit-sharing" plan which gets much more enthusiasm from his

Under its setup, each salesman gets one third of the profit on any appliance sale, profits figured after haulage expense, trade-in allowance, etc., have been considered.

The sales manager received a 5% override on all appliance sales for scheduling calls, setting up demonstrations, and arranging service work.

The one third profit plan has worked like a charm, according to Schlesinger.

"We feel it gives the salesman much more leeway in making each sale," the dealer said. "For example, the salesman can work out combination deals containing several appliances, adjusting the price to fit the situation, and keeping the profit returns equalized.

SALESMAN QUOTES OWN TRADE-IN

"He can quote his own trade-in allowances, having been trained to estimate reconditioning and reselling cost accurately, and insure the best profit return while still getting the new appliance sale.

"If the sale demands an exceptionally large trade-in allowance, the salesman is his own judge, and his own income depends on how well he figures costs. In this way, each man is made to feel as though he were in business for himself and takes greater pride and interest in making the best deals for all concerned."

Trade-ins accepted by Arapahoe Hardware are sold through a large showroom in the rear of the store so that no used refrigerators or ranges appear alongside the two lines of new equipment in the front of the store.

All reconditioning, as well as delivery and installation, is handled by Zeller Refrigerator Co., an appliance service organization, on a contract basis. Schlesinger has a long list of people on hand who want trade-in refrigerators, and turns over the stock swiftly, seldom accumulating more than three or four simultaneously.

Results from the outset have been fine, according to Schlesinger.

2511-2611 LAKE ST.

OHI Plans Convention, **Exposition on May 16-20**

BOSTON-The Oil Heat Institute of America will stage its 26th annual convention and the National Oil Heat Exposition here from May 16 to 20, the Institute has announced.

The five-day convention will be held in the Statler hotel and the exposition in the Mechanics Hall. More than 125 exhibitors are expected to display their wares at the exposition.

The exposition opens at 7 p.m. Monday, May 16, and closes that evening at 10:30 p.m. On succeeding days it opens at 1 p.m. and closes at 10:30 p.m., except on the final day when it will close at 5 p.m.

The convention program is divided into Institute day, Ladies day, Burning Oils Industry day, Dealer day, and Architects and Engineering day.

Dan A. Packard, household sales manager of Kelvinator Div., Nash-Kelvinator Corp., is scheduled to speak on Dealer day (Thursday) on the subject, "The Art of Specialty Selling.'

Everyone in the oil heating and allied industries is invited to attend the convention and exposition, according to the Institute.

Admiral Earnings, Sales For Quarter Set New High

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CHICAGO-In nearly tripling last year's net earnings and doubling its net sales in the first fiscal quarter ending March 31, 1949, Admiral Corp. and its subsidiaries set a new high record for first quarter earnings and sales, according to Ross D. Siragusa,

Net sales for the first quarter of this year totaled \$23,513,097 compared with \$12,004,168 for the corresponding quarter last year.

Net earnings for the quarter were \$1,536,217 compared with \$530,410 for the same period in 1948.

This year's first quarter earnings were equivalent to \$1.54 per share on the 1,000,000 shares of common stock now outstanding as compared with earnings equivalent to 53 cents per share for 1948's first quarter on the basis of the same number of shares.

Siragusa declared, "This is the second highest quarterly sales and earnings record in Admiral's history. exceeded only by the last quarter of 1948 when sales were \$24,249,757 and profits \$1,745,039."

Stephenson Leaves Association Post, Joins Tri-State Electric

MINNEAPOLIS-Charles H. Stephenson, manager of the Minneapolis and St. Paul Appliance Dealers Associations, has announced that he left here May 1 to accept an executive position with the Tri-State Electric Co. located at Sioux Falls,

Stephenson has been in association work since early 1938 when he was employed by the Minnesota Electrical Council and North Central Electrical Industries to coordinate busibuilding programs motions.

Big Crowd Sees Distributor's New Showrooms In Harrisburg

PHILADELPHIA — Peirce-Phelps, Philadelphia-Harrisburg distributor, climaxed a highly successful spring merchandise show with the official opening of its new Harrisburg showrooms at 25 South 10th St.

Completely modernized and redesigned, the new showrooms drew a record crowd of dealers to the twoday merchandise show on April 12-3. Numerous manufacturer representatives, the mayor of Harrisburg, and other dignitaries attended the grand opening.

26,000 SQUARE FEET OF STORE AND WAREHOUSE SPACE

The Supply House That Service Built



Everything you need in REFRIGERATION, AIR CONDITIONING, HEATING PARTS and SUPPLIES

Save time and energy . . . order from our new catalog. Efficient same-day service, from men who know your business. Keep you stocks complete from our stocks. Wholesale only.

ances, and other small items. demand ETROIT CERTIFIED VALVES and CONTROLS THE DETROIT LUBRICATOR COMPANY



Protecting YOUR Reputation—Maintaining OURS

DETROIT, famous for quality for over seventy years, now offers you the most aggressive and complete backing in its history. In addition to DETROIT'S great nation-wide distributing organizations and an exceptionally well qualified factory service group, every control in the DETROIT line is Certified. This means products you can sell with confidence because

they are built to give your customers the maximum in convenience, reliability and economy-greater satisfaction for users, added profit for you. The next time you order refrigeration valves and controls, specify DETROIT. For, only with DETROIT do you get the important plus value of this Certified Qualityprotecting your reputation, maintaining ours.



5900 TRUMBULL AVE., DETROIT 8, MICHIGAN of AMERICAN RADIATOR & Standard Sanitary CANADIAN REPRESENTATIVES: RAILWAY & ENGINEERING

SPECIALTIES, LTD. - MONTREAL, TORONTO, WINNIPEG

DETROIT HEATING AND REFRIGERATION CONTROLS ENGINE SAFETY CONTROLS . FLOAT VALVES AND OIL BURNER EQUIPMENT . DETROIT EXPANSION VALVES AND REFRIGERATION ACCESSORIES . STATIONARY AND LOCOMOTIVE LUBRICATORS

Serving home and industry american-standard american blower a church seats a detroit lubricator a kewanee boiler a ross heater a tonawanda iron

Putting On Demonstrations for Women's Groups Is Sure-Fire Way To Get Prospects

FAIRFIELD, Ala.—Putting on a good, live entertaining show for housewives is one of the most sure-fire methods of creating major appliance sales,—so long as the dealer can depend on a steady stream of inter-called women, according to M. E. Shith, manager of Smith Appliance Co. Westinghouse dealer here.

Such demonstrations pay off, howent, only when there are enough women on hand that the law of aversuch will turn up a few prospects," So in indicated.

Therefore, instead of spending movey for newspaper advertising, direct mail, or cold canvassing, we have developed a different method of insuring a worth-while audience at every demonstration."

Under his plan, Smith pays 25 cents "per head" for every woman brought to a store appliance demonstration by a group of local clubs which include parent-teacher associations, women's sewing circles, sororities, etc.

Smith hit upon the plan early in 1948, when, despairing of ever attracting more than two or three people at a time into the store, he mentioned to a club woman secretary friend that he would pay a premium into the club treasury if she could bring the entire membership around for a refrigerator demonstration.

Smith was highly surprised a few days later when the group showed up, 30 members strong, and remained in the store for more than an hour, while he put a variety of appliances through their paces.

Since that time "group demonstrations" to women who are members of clubs, or friends of members, have become a routine policy with the store—and so effective a promotional idea that more than 300 refrigerators have been sold to women "introduced" in this way.

The plan works simply through contacts which Smith makes by telephone with a long list of women's clubs in the area. Telephoning the secretary of each, he introduces himself, and frankly points out that he is in need of prospects, many of whom may be found among the club's membership.

Range Mfr. Offers Dealers Inventory Control Book

CONNERSVILLE, Ind.—A new system for inventory control of its products at the retail level is being made available to dealers of the American Central Div., Avco Mfg. Corp., it was announced by C. Fred Hastings, general sales manager.

Hastings described his company's "Inventory Control Book" as a "means whereby the retailer may keep his inventory in balance, thus avoiding overstocking." Also, it allows for sufficient planning to replenish an inadequate inventory with time allowance for shipments, he said.

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The Control Book is being made available to the company's "Blue Streak" dealers, those prepared to do a concentrated merchandising job in line with factory-distributor-dealer cooperation on advertising and promotion, and consists of four major sections.

Complete checks can be maintained on sinks, base and wall cabinets, and accessories and filler strips. Entries in the book allow for date of distributor's salesman calls; listing of merchandise on order; listing of merchandise in stock; listing of merchandise that has moved since previous entry; and the balance.

A minimum and maximum inventory is listed upon consultation between distributor and dealer, thus allowing for readjustment of inventory when it approaches one extreme or the other. Other entries note cost ralue and retail estimate of American inventory.

The security new "Cross-Fio" principle that guarantees Not signature and Not signature or silca Gel.

The security new "Cross-Fio" principle that guarantees Not signature and Not signature of the security o

In return for a 25 cent payment for each woman who attends, he promises a live, worth-while show, and asks the club-secretary to bring the group at a specified time.

During the demonstration, Smith moves from one appliance to another, putting an automatic laundry through its paces, demonstrating how quickly a home freezer will sharp freeze warm foods, demonstrating ironers, and showing methods of pulling ice cubes from a new refrigerator.

At the end of the demonstration, he asks each woman attending to fill out a card, listing whatever appliance she is interested in, along with name and address and the time she would like a salesman to call.

While, of course, only a small percentage of each demonstration results in actual sales, by continuously presenting them through the year, the Westinghouse dealer has been able to achieve a high sales volume.

Sierra Drops Retailing Operation, Concentrates On Appliance Distribution

RENO, Nev.—In an unusual move, Sierra Appliance Co. here, has switched over from appliance retailing to distributing and has remodeled its store in order to service the contractor and building trade.

The announcement was made by B. H. Robinson, secretary-treasurer of the firm.

To acquaint the Reno retail market with the change, the company ran a full-page newspaper advertisement which announced:

"We feel that we should not be in competition with our Norge dealers, so we are withdrawing from the retail business and will operate exclusively as wholesalers."

The firm will handle a complete line of Norge products, and service 50 dealers throughout Nevada and northern California. Along with the change, I. R. Williams, head of the firm, sold a retail store in Las Vegas, Nev.

Nashville Dealer Group Boosts Members In 'Electrical Appliance Days' Promotion

NASHVILLE, Tenn.—A two-week long promotion designed to encourage floor traffic and promote sales in member stores is being staged from May 2 through 14 by the Nashville Electrical Dealers Association.

Called "Electrical Appliance Days" the promotion is offering appliance prizes to the public at two drawings on May 6 and May 16. Tickets are available only in member dealers' stores. Each includes a dealer's stub that will contain prospect information for follow up, the association said.

Other purposes of the promotion are: to encourage interest in sale of major electrical appliances, to publicize Neda members as electrical appliance dealers, and to point out to the public the advantages of better living with electricity.

The association is advertising "Electrical Appliance Days" and includes the names and addresses of members in the advertisements. The

advertisements invite the public to come into member stores and see the many new models of electrical appliances on display and to get a free ticket on the drawings.

The association said that all prizes are being donated by distributors and manufacturers and are displayed on the sales floor of the Nashville Electric Service.

Each participating dealer, it added, displays duplicate models of all prizes handled by his individual firm with appropriate explanatory signs.

Dealers have agreed not to offer individual prizes during the event, according to Marvin Carden, general chairman of the promotion.

Southern Sales Agent Moves

ATLANTA—Joe E. Parker, manufacturers' sales representative in the southeastern states, has announced a change of address to 699 Spring St. N. W. here. Telephone number is Emerson 2066.

Why not Profit from Experiences of others?



"Dependable service is the basis for our business. That's why we use dependable Frigidaire Service Parts," says W. H. Stolle, of The Stolle Company, 123 East Jones Street, Sherman, Texas.



"For less job time and satisfactory, longlasting service, my choice is Frigidaire Service Parts," says George A. Kaufman, of Kaufman-Ischinger, 131 East Mount Carmel Avenue, Glenside, Pa.



"Better sales of Frigidaire Commercial Products have resulted from my use of genuine Frigidaire Service Parts," says Ray Micheau, of Ray's Refrigeration, Rt. 2-99 N., Mt. Vernon, Washington.

Frigidaire Service Parts mean Good Business For You!

Frigidaire Replacement Seals
Give Long, Trouble-Free Service
and Efficient Operation

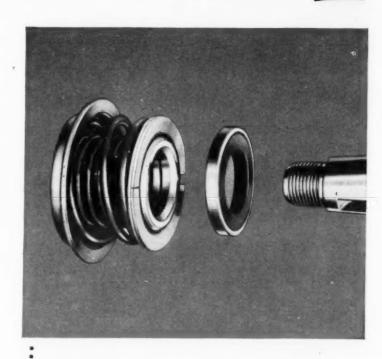
Precision-built of finest materials, Frigidaire Replacement Seals repay your customers in long, trouble-free service—repay you in valuable customer goodwill. That's because they're expertly designed for best compressor performance. Highly polished sealing surfaces that are oil flooded at all times assure positive seal—reduce friction and noise to a minimum. Bellows type construction assures even pressure control at all times.

It's good to know, too, that the design of these seals makes it unnecessary to lap or reface the shaft when you use Frigidaire Seals for replacement. That's one reason why you'll find that they make work easier—cut down on job time. It's one of many reasons why Frigidaire Replacement Seals, like other Frigidaire Parts, mean good business for you

FRIGIDAIRE

Parts and Accessories





FREE! Frigidaire Parts Catalog. For full information about all Frigidaire service parts, write for your free Frigidaire "Parts" Catalog today.

FRIGIDAIRE DIVISION
General Motors Corporation
1362 Amelia Street, Dayton 1, Ohio
Please rush my free copy of your parts catalog—
"Genuine Precision-Built Frigidaire Parts and Accessories."

Name_______Address______

ity_____County___

Newspaper Ads, Direct Mail, Phone Calls Sell Dealer's Custom-Built Kitchen Service



William S. Merman, vice president of the Kitchen & Bath Shop, shows a customer how the cabinets and appliances will fit her own kitchen. EDUPPED WITH WEB LOCK AND

Are You Looking for An Easy Way to Handle Stoves, Refrigerators and Freezers

Solve Your Problem with the New ROLL-OR-KARI Dual Trucks

Patented Step-On-Lift • Folding Handles Capacity 1000 Lbs. . Shipping Weight 40 Lbs. WRITE TODAY

THE ROLL-OR-KARI CO. ZUMBROTA . MINNESOTA

WASHINGTON, D. C. - Electric kitchen planning units set up in small scale models and drawn according to customer's individual specifications by the store's draftsmen are helping the Kitchen & Bath Shop here to steadily increase trade. The store's merchandising phil-

osophy is that if a prospective buyer can actually see how her appliance units are arranged the way she wishes, sales resistance is diminished.

"We have found that the custombuilt sales approach is a much more dramatic presentation than the package unit idea," said William S. Merman, vice president.

"Under this method, we put the customer's general objective on the drawing board. The customer gets a plan and elevation blueprint or she can see the model set up. If she prefers, we give her a photograph showing how her kitchen will look when completed.

"We have gone to great pains to explain our procedure in all our promotion and on the first point of contact by our salesmen.

"The customer has her choice of brands and models. If she specifies G-E, Youngstown, or any of the other popular lines, we present the standardized setups of these companies. But if she wants a layout to conform to her furniture, room contour or any other reason, we offer our personal counsel and services to keep her satisfied."

Under this arrangement, the sales-

Simplify Your PRODUCTION WITH ADVANCE TOOLING

We Specialize in "Tough" Die Problems

Many manufacturers depend on Advance for complicated stamping dies for difficult drawing and forming operations. The largest job, or the smallest, can benefit from Advance tooling techniques which have revolutionized many manufacturing processes.

If sheet metal stampings are a major part of your production cost, it will pay to consult Advance on your die and tool problems. We have the experience, engineering skill and mechanical facilities to meet your tooling requirements. Ask for full information.



FOR BULLETIN

ADVANCE OOL CLEVELAND 2, OHIO 6800 MADISON AVENUE PHONE: WOodbine 9191

Working on Appliance Layouts



W. Golden, builder's representative, works on a kitchen design while Phillip Fox, draftsman, goes over a blueprint.

man, when calling at the home, obtains such preliminary information as appliances desired, price range, and quality, and the measurement of the kitchen or bath. Then he returns to the store and files this data with the planner, who is an experienced draftsman.

This man studies the figures and breaks them down to scale on a plot map. From these specifications he sets up his model with small replicas of the appliances arranged to the customer's choice.

The prospective buyer is invited to come to the store to look over the model and compare it with other models similar to it, or to study photographs of these models. If the prospect is unable to reach the store, then a picture of the model is taken

Models Provide Miniature Picture of Appliance Layout

This miniature setup gives an immediate eye picture of a kitchen or bath set to individual dimensions and installed with a range, refrigerator, home freezer, and sink and wall cabinets. It shows where the windows are, the entrance, and other practical bits of information.

Few of these models are alike. In most cases they are put up, inspected and judged, and then torn

This feature of change is particularly applicable to a transient center like the nation's Capital, with its heavy influx and outgo of population. Most of the home dwellers prefer to have the old fixtures displaced by those of their own choice.

Customer reaction to this type of retail salesmanship has been highly favorable thus far, Merman reports. He finds that most persons have their own ideas as to styles and appearance of wall and base cabinets and other fixtures and that they express their appreciation over their ability to see the entire unit at a glance, rather than having to rely on word description.

System Reduces Refunds

Furthermore, it leaves them satisfied from the very beginning. There is no need for the fuss or bother of making exchanges or refunds.

Kitchen & Rath upon heavy interior and exterior displays as well as a three-pronged solicitation drive to bring the message of their model unit service to the public. The window display contains a setup of a model kitchen with all of the appliances in working order. It has resulted in building up a great deal of store traffic.

On the main sales floor, the store has continued this visual demonstration procedure by setting up samples of its five exclusive lines, both in wood and metal, in actual size and equipment. A further air of realism is created by two stalls fixed up on the floor with shower and bathtub and walls lined up in Congo-wall tile.

To create desire and build up interest in their products, Kitchen & Bath Shop depends largely upon newspaper advertising and direct mail. They have found that space used in the Sunday newspapers is the best puller of results.

This is largely due to their copy prepared under the guidance of the Epstein Advertising Agency, retail account specialist, which is always characterized by a sketch of a complete kitchen unit with a housewife working in it.

These advertisements feature one particular type of equipment at a good reduction in price, backed up by showing the complete kitchen unit. The idea back of this, of course, is to attract attention by presenting a price leader. Once the focus is directed to the copy, the reader will go on to learn more about the appliances offered.

Return coupons are always placed in these advertisements, although most of the inquiries are through telephone calls, which is more satisfactory from the store's viewpoint since it gives an opportunity to explain the model unit plan verbally and to answer questions which a customer may ask.

Bolstering the newspaper drive is a direct mail campaign which consists of the usual printed message with return postcards. The returns specify a particular time and date for a salesman to call. Addresses are obtained from the criss-cross telephone directory, city directory, and from builders' lists.

A phone solicitation drive is also carried on extensively to bring the store's attention to home-owners through the warmth and persuasion of the human voice. Like many other establishments in Washington, Kitchen & Bath Shop has engaged a professional telephone organization whose callers go straight down the line with the purpose of arranging an appointment.

Professional Telephone Group Covers Directory

But the aggressive members of the sales staff don't rely on this professional aid to get them leads. They sit on the phone themselves in the evenings after supper. Being in a more advantageous position to explain the benefits of the appliances offered and the model service plan, they make their own appointments which they can follow up immediately.

The store's operations and use of models is not confined to individual customers, but the same approach is used for builders, apartment house owners, and other large scale buyers. Procedure is changed in only one respect, that of changing the trade name to the Merman Co. (the building supply department).

Through the use of models, the firm has been able to sell one to 500 units at a time to these heavy buyers.

The message of personalized kitchen planning is emphasized by the store whenever possible. It is carried on its stationery, letterheads, statements, cards, or any other printed matter which is constantly brought to public attention.

BEAUTY PLUS UTILITY



Larkin refrigeration products are modern proof that engineering beauty can add to functional efficiency. Originator of the Cross Fin Coil, Larkin also produces highest quality in Humi-Temp Forced Convection Units-Bare Tube and Zinc Fused Steel Plate Coils-

Evaporative Condensers—Air Conditioning Units-Instantaneous Water Coolers-and other superlative equipment for commercial and industrial refrigeration.



519 MEMORIAL DRIVE . S.E. ATLANTA . GEORGIA

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Boiler Inspectors Plan Discussion of B9 Code At Chicago Meeting

HICAGO — The ASA B9 safety of mechanical refrigeration will one of the subjects to be dissed during the 19th general meetof the National Board of Boiler Pressure Vessel Inspectors May at the Sheraton hotel here.

he meeting is being held in conlumion with the regular meeting of American Society of Mechanical En neers' boiler code committee on

At the afternoon session May 16, From J. Allen of York Corp. will present a paper covering the history and aims of the B9 code and the effect to correlate it with the ASME pressure vessel code and other codes to provide uniformity in enforcement. A paper on "Problems Confronting Manufacturers in Complying with the ASME Pressure Vessel Code for Pressure Vessels Used in Refrigeration Systems" will be presented the same afternoon by Frank Stevens of Carrier Corp.

On the following afternoon, a panel consisting of members of the sub-committee drafting revisions to the code will consider this topic.

Other subjects to be discussed during the four-day meeting will deal with boiler installations, repair, hot water heating systems, automatic controls, and blow off tanks.

Commenting on the B9 panel session, Gerald Gearon, Chicago's supervising mechanical engineer and chief deputy inspector and a member of the National Board's executive committee, said he believes it will be "a forward step in the ultimate adoption by all jurisdictions of a uniform code for refrigeration installations."

Thor Details Progam For Spring Advertising

CHICAGO—Details of a spring advertising program which begins this month and concludes June 19 were announced recently by William D. Stroben, advertising manager of Thor Corp. here.

The campaign will employ five major consumer magazines and two major Sunday newspaper supplements, Stroben said.

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ther ntly Two-color, full-page advertisements on the Automagic clothes washer and one-half and two-thirds pages on the Gladiron will be featured in McCall's, Better Homes and Gardens, Good Housekeeping, and Woman's Day magazines and This Week and Parade supplements.

Farm Journal will carry two-thirds page advertisements on the Gladiron and the Thor deluxe wringer washer. Stroben said also that the company now is preparing a schedule

for insertions in trade publications.

Supplementing its national advertising plans, the company is conducting an intensive campaign for cooperative newspaper advertising at the dealer level, urging that local advertisements be run simultaneously with Thor advertisements in national publications, he asserted.

New Store Handles Philco, Bendix

CHARLOTTE, N. C.—Philco and Bendix appliances are featured by Charlotte's newest furniture house, the Weathers Furniture Co., which has recently opened for business at 1719 South Boulevard.

R. L. (Bob) Weathers, is president and general manager.



UNITED STATES AIR CONDITIONING CORPORATION
Come Ave. S.E. at 33rd • Minneapolis 14, Minneapola
BETTER DEALER PROFITS WITH BETTER VALUES

Bally Case & Cooler Co. Erects Fireproof Warehouse

BALLY, Pa. — Bally Case and Cooler Co., here, has erected a new fireproof warehouse of steel and concrete for greater storage of raw materials and finished stock, the company has announced. The new building is part of the company's plant expansion program.

It is expected that this increase in warehouse facilities will enable the company to handle the anticipated demand for seasonal cases such as small all-purpose display cases and bottle coolers. Orders can thus be filled from stock without delay.

Albany Garage To Distribute Fleetwood Display Cases

ALBANY, N. Y.—Albany Garage here, distributor for refrigeration equipment in this area, has been appointed distributor for the Fleetwood line of refrigerated display cases for 13 counties in the upper eastern part of New York state.

Springs Cotton Mills Will Air Condition Its 7 Plants by 1950

LANCASTER, S. C.—Officials of the Springs Cotton Mills have just announced that air conditioning of the corporation's seven plants will be completed by the summer of 1950. The extensive program has been in progress for several months, it is reported.

"At our Lancaster plant," a spokesman said, "six weave rooms and five spinning rooms have either been air conditioned or the work is in progress at the present.

"All spinning and weave rooms of the Springsteen, Gayle, and Eureka plants in Chester and those at the Kershaw plant will be completed before the hot summer months, according to plans.

"The same will be true for the spinning rooms at the White and Fort Mill plants, card room No. 1 of the Fort Mill plant, and the card room and weave room at the White plant in Fort Mill."

Galvanized Pipe and Sheet Prices Reduced as Zinc Drops

NEW YORK CITY—Price reductions of \$1.50 to \$2 per ton on galvanized sheet products and galvanized pipe were announced recently by two subsidiaries of U. S. Steel Corp.

The reductions were said to have come automatically with the one cent per pound drop in zinc prices announced previously.

Lippitt Joins Reynolds Metals As Manager for Alnesium Cases

LOUISVILLE, Ky.—A. L. (Pon) Lippitt, formerly midwest regional manager for Mills Industries, has joined the Reynolds Metals Co. here as product manager for Alnesium cases, David P. Reynolds, vice president and manager of the company's general sales division, announced recently.

Alnesium cases are a new product being manufactured for use in the bottling industry, according to the company.

Crosley Sponsors "Who Said That?" On NBC-TV Network

CINCINNATI—"Who Said That?" a news quiz-type network television show, starring Bob Trout, John Cameron Swayze, and featuring prominent guests, is now appearing on the NBC television network at 9 p.m. EST Saturdays under the sponsorship of the Crosley Div., Avco Mfg. Corp.

The program originates in the NBC-TV studios in New York City and is carried on all eastern and midwest network stations. In addition, it will be carried by film, beginning the third week in April, on selected non-network stations in all of the television cities not served by the network.

V. C. Havens, assistant general sales manager, said that Crosley's full line of products—Shelvador refrigerators, kitchen freezers, electric ranges, radio, and television sets—will be presented on the half-hour shows.



Yes, here's another Westinghouse First... a 5-Year Guarantee Plan on the entire Hermetically-Sealed Refrigeration System. This means that if any part of this system should become inoperative during the 5-Year period, you and your customer will receive a new unit at no cost.

will receive a new unit at no cost.

Other selling features which make Westinghouse the Leader are convenient Foot Pedal Control, Automatic Stream Height Regulator, Stainless Steel Top and Anti-Squirt Bubbler. There's also a Push Button Bubbler Kit* which works in conjunction with the Foot Pedal Control. Look them over ... you'll see why Westinghouse leads the way with these fast selling Water Coolers in seven models, a capacity and type for every need.

*Available at slight additional cost.

WESTINGHOUSE ELECTRIC CORPORATION
Appliance Division • Springfield, Mass.

BUILT RIGHT. . PRICED RIGHT. . AMAZINGLY FREE FROM SERVICE

FOR FURTHER INFORMATION CALL YOUR WESTINGHOUSE DISTRIBUTOR OR MAIL THE ATTACHED COUPON TO WESTINGHOUSE ELECTRIC CORPORATION SPRINGFIELD 2, MASS.

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State

REFRIGERATION & AIR CONDITIONING UNITS . PARTS . TOOLS . SUPPLIES

> AIRO mail service is prompt—dependable. Saves you valuable time lost in pick-ups.

Write for catalog on your letterhead.

AIRO SUPPLY CO 2732 N. ASHLAND AVE., CHICAGO 14, ILL

Some Say

"It's a Great Life"

Will you have One?

Klixon Motor Starting Relay completes the combination required to start and protect the hermetic motor. Its positive action and long life eliminate starting troubles and make it a fitting companion for the Klixon Protector. Used and recommended by leading refrigeration manufacturers.

Wolfert Joins Seeger To Manage Engineering, **Research Department**

EVANSVILLE, Ind. — John W. Krueger, vice president of the Evansville Div. of Seeger Refrigerator Co. has announced that Edward R. Wolfert, formerly manager of the electric appliance engineering department at the East Springfield Works of Westinghouse Electric Corp., will join the Seeger Evansville staff as manager of the Engineering and Research Department.

Wolfert has been connected with Westinghouse since 1923. He has been manager of the electric appliance engineering department for the past seven years, with direct responsibility over the design of electric refrigerators, food mixers, fans, waste-food disposal devices, water coolers, milk coolers, commercial refrigerators, and vacuum cleaners.

He has had extensive experience in the designing of feeder regulators, compensators, small transformers, relays, electronic devices, telemetering, air conditioning equipment, and many other electrical appliances.

He is the owner of 30 patents in his field of endeavor and is a member of the honorary engineering society, Tau Beta Pi, and the honorary scientific society, Sigma Xi. Wolfert was to join Seeger May 2.

Opens Basement Appliance Dept.

BUFFALO - The North Park Furniture Corp., 1386 Hertel Ave., has opened a new appliance department in the basement of the store.

Garbage Collection Costs Rise, So Mayor Proposes Disposer In All Homes

JASPER, Ind.—If an apparently unique plan of city officials is put into effect, electric garbage disposal units will be installed in every home in this Dubois County seat of 6,200 population.

Under the plan, the city would issue revenue bonds for the purchase, installation, and maintenance of the disposal units. The bonds could be paid off by fees assessed against house owners or occupants.

The plan was first proposed by Mayor H. E. Thyen. He suggested it as an answer to the twin problems of a steady increase in garbage collection costs and more and more difficulty each year in contracting for garbage collection at any price. This work now costs the city \$6,000 a

After Mayor Thyen presented the idea to the city council, the city attorney drafted a proposed law which would authorize adoption of the plan. A bill permitting municipalities to finance such a program was then introduced in the Legislature by State Senators Leo J. Stemle of Jasper and D. Russell Bontrager of Elkhart and passed by both houses.

Although the legal path is now cleared for action, it is expected to be some time before the plan becomes a reality-if it does

For one thing, the new law requires cities and towns to have an adequate sewage disposal plant if they install garbage disposal units in homes. Jasper does not have such a

plant now, although construction of one is pending.

However, preliminary work relative to the plan is now being carried out. This involves securing and studying bids for the sale and installation of the units (1,400 would do the job, it is estimated), considering legal questions, and acquainting citizens with advantages of the pro-

When these activities are completed, a final decision on the plan will be made. Mayor Thyen has predicted that the action will be favorable.

"We are sure we are doing something which the majority of the cities will be doing in 10 to 15 years," he said.

According to The Dubois County Daily Herald, this plan for eliminating garbage pails and collection trucks has "received the acclaim of municipalities and sanitation engineers as well as health authorities throughout the country. Manufacturers of the appliance also hail it as a boon to industry."

No other municipality has ever tried such a plan, the mayor discovered when he first sought information about it.

Crosley Offers Singing Commercial Radio Spots To Push Shelvador Sales

CINCINNATI-To promote sales of its Shelvador refrigerators during the spring and early summer, Crosley Div., Avco Mfg. Corp., has announced an extensive spot radio campaign using singing commercials.
V. C. Havens, Crosley assistant

general sales manager, said that 211 radio stations in all distributor cities carried the spots 10 times a week during April. Cost of the April activity was borne entirely by Crosley, Havens said.

For the months of May, June, and July, Crosley is making the spots available to its distributors and dealers on a cooperative basis. The factory will share the cost of these

The spots, prepared by Benton and Bowles, are Crosley's first venture into the singing commercial field, Havens said.

The radio campaign is part of an extensive advertising and promotional activity, featuring the Shelvador refrigerator, which Crosley has scheduled for this year.

Other major media will include a half-hour television show to be broadcast over television stations in every TV city in the nation, a consistent national, trade and farm magazine schedule, and a series of large size factory-paid newspaper advertisements, supported by smaller versions to be released by dealers on a cooperative basis.

1900 Corp. Ups Production 15%, To Hire More Men

ST. JOSEPH, Mich.-With national sales improving, Nineteen Hundred Corp. here has announced a 15% increase in its production of automatic electric washing machines, conventional washers, and portable washers.

This production jump represents a change in the company's plans, a spokesman said, as the firm, less than a month ago, had expected to reduce output. Employment is expected to be increased by 6%.

It's No Bargain If You Can't Get Service, Dealer Warns Appliance Buyers

ROCHESTER, N. Y .- Hanss Electric, 180 North St., used that old saw about no chain being stronger than its weakest link in a recent newspaper advertisement designed to stress the importance of proper service from an appliance store.

The advertisement was headed with a sketch of a chain snapping in the middle. Said copy:

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"No chain is stronger than its weakest link and no manufactured product is better than the service policy of the dealer from whom you buy. No purchase of a home appliance is a bargain if you cannot be sure of one thing from the dealer who allows you a 'discount'. That one thing is Service. Prompt follow-up service. Comprehensive service."

A sub-caption said: "For Full Value, Take These Two Steps Before Buying Any Appliances:

"1. Choose a well-known, nationally advertised brand. This assures you of a reputable manufacturer.

"2. Buy from a dealer who guarantees that the purchase you make will be serviced. And be sure he Can and Will give you that service."

400 Attend Opening of Dixie **Appliance Distribution Center**

ROANOKE, Va. - Four hundred dealers and salesmen attended the recent formal opening of the Dixie Appliance Co.'s modern new distribution center here.

The Dixie concern, which has formerly operated in Bluefield, W. Va., will distribute Philco appliances in the Roanoke area, from a new location at Shenandoah Valley Ave. and Forest Rd. Offering both a complete service department and sales organization, Dixie appliance will serve dealers in 26 counties in Virginia and North Carolina.

Harry H. Lawson has been appointed vice president and general manager over both Bluefield and Roanoke operations, while Thomas H. Lambdon, veteran of 21 years as an appliance salesman, is manager of the Roanoke plant.

The company will retain its building in Bluefield, which will be operated by John A. Gott.



fan failure, low voltages, hot locations, poor ventilation and prevent the motor from burning out by shutting off the power should the motor become dangerously overheated. When the motor cools, the protector automatically turns on the power permitting the unit to maintain refrigeration. Specify and insist on hermetic units with Klixon domemounted Protectors. They will reduce service calls, cut replacements and repairs, build customer goodwill.

SPENCER THERMOSTAT Division Metals & Controls Corp. 2405 Forest St., Attleboro, Mass.



COLOR, is the new "buy-word" in home freezers! Introduced for the first time by the 1949 Ben-Hur DeLuxe Farm and Home Freezer, Ben-Hur COLOR is meeting enthusiastic praise in homes everywhere - as a welcome means for brightening up home kitchens and making utility room decorating an exciting event again. But the rich "Ben-Hur Blue" is only ONE

clear Lucite handle, new cold control* and temperature indicator, new wire food baskets and dividers, and new accessories if you want them - like ice cube makers and alarm system. Add the FIVE YEAR GUARANTEE on the refrigeration unit, and other time-proven BEN-HUR features, and you have a Deluxe BEN-HUR Home Freezer line that deserves TOP BILLING in any sales program. Write for selling plan and full details TODAY.

BEN-HUR MFG. COMPANY, Dept. AC, 634 East Keefe Ave., Milwaukee 12, Wisconsin

FARM and HOME FREEZERS HEALTHFUL LIVING THROUGH FROZEN FOODS

Rome Coils in ing equi

Both Truck Unit Lines To Run Automatically

DETROIT-An improved line of truck-trailer refrigeration units that operate completely automatically, thereby eliminating the need for the truck driver to open and close hand values, has been introduced by Advance Mfg. Co., 2700 Buchanan St.

The improved line is the 1949 version of the firm's Trail-Aire conditioners-units that are mounted entirely inside the truck body.

company's "Little Giant" truck refrigeration units, which are mounted on the outside of the truck body, have also been redesigned so the unit actually shuts off on the off-cycle instead of just slowing down, W. J. Campbell, vice president,

Campbell explained that with the new Trail-Aire units, the driver is required only to set the thermostat at the desired temperature. The unit operates completely automatically from there on.

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Requiring the driver to open and close hand valves had proved unsatisfactory in the field Campbell explained, because where one driver on a long haul would close the valves properly, the next driver to pick up the load sometimes forgot to do so, thus causing the system to operate improperly.

Other features of the new Trail-Aire units are larger coils with greater capacity, a reduction of weight by 200 lbs. through improved materials and construction, and the fact that the fan now completely shuts off during the defrost cycle. Formerly the fan did not shut off entirely and the driver had to close a damper during defrosting.

The Trail-Aire units are made in three models. One is an all-purpose model designed to pre-cool hot loads. It has a 60,000 B.t.u. capacity, Campbell claimed.

The second is a medium temperature unit that maintains temperatures above 32° F. The third is a low temperature unit for sub-zero storage.

The Little Giant units are manufactured in the same ranges, Campbell stated.

Servel heavy-duty compressors and "Freon-12" refrigerant are used on all models. On the low temperature model, compressors range from 3 to 71/2 hp. On the others, they range from 3 to 5 hp.

Campbell claimed that on test runs, the Trail-Aire low temperature units have maintained -25° F. in a 32-ft. trailer with 6 in. of insulation at outside temperatures of 90° F. On trucks intended for short delivery routes such as local frozen food trucks, flash plates are used that can be supplied with or without eutectic solution.

The all-purpose Trail-Aire unit is designed on a reverse cycle principle so that it can heat as well as cool if necessary. On tests, the unit has maintained 80° F. temperatures inside the trailer with ambient temperatures of 0° F.

The Trail-Aire units operate on either a gasoline engine or electric motor, Campbell declared.

He said that the company is now in production on the new models and has had them on test runs for several

ROME-CONDENSER Jointless Type *



Rome Water Cooled Condenser Coils insure trouble-free condensing equipment. Used by leading compressor manufacturers.

ROME-TURNEY RADIATOR COMPANY 222 CANAL ST. ROME, N. Y.

Advance Mfg. Redesigns Refrigerated Shelving Gives Hospital Cafe Space to Store Salads for Rush

DENVER-Stainless steel refrigerated shelving fixtures along the cafeteria food service line are an outstanding feature at the new General Rose Memorial hospital, completed here in March.

The air conditioned kitchen of the institution, in addition to supplying foods for 250 bed patients, provides foor service for 300 employes and many guests daily in a cafeteria located in the basement. A 40-ft. allstainless-steel service line branches off the kitchen, for tray service to the cafeteria.

Both to eliminate "piling up" of demand for chilled salads and desserts, and to provide more tasty the cafeteria line includes two three-level service units for these items. The units are constructed of stainless steel, 6 ft. long by 24 in. wide, two such shelves over a recessed compartment of similar size, 8 in. deep, in the stainless steel top surface of the line.

Each service shelf contains a series of cold plates, connected with inde-34-hp. condensing units, which chill the metal surface to 35° or less. Thus, when anticipating large numbers of guests, or a heavy load of employes, the chef can prepare hundreds of salads and desserts in advance and stack them on the shelving units.

It requires only 45 minutes or so to chill down the metal to the proper temperature. The two units are turned on prior to luncheon and dinner hours, and shut off as soon as the cafeteria line is closed down. In this way, refrigeration costs are kept low, salads and desserts may be made up long in advance of serving time, and there is no feverish hustle of preparation to meet the

The units were built for the hospital by Southern Equipment Co. of St. Louis, kitchen equipment manufacturer and installer.

Heated Rubber Strips Used To Cut Down Condensation In Quick Freezing Units

AKRON, Ohio - Extension of the use of the electrically heated rubber of the wire resistor type to industrial applications is announced by the B. F. Goodrich Co. here.

The electrically heated rubber is constructed of resistance wires insulated with fabric plies sandwiched between layers of rubber sheeting with the parallel wires running the length of the rubber.

Among uses already reported in industry for this rubber by B. F. Goodrich is a strip heater for moisture control to reduce condensation in a sharp freeze unit.

The company says the rubber can be furnished in any reasonable size, shape, or weight and for temperatures up to 300° F. Heating of the rubber starts when it is connected to any electrical outlet.

American rubber of a type which is heat, weather, and oil resistant is used. It can be applied by adhesion or placed on a metal background for bolting into permanent position.

Each application in which the heated rubber is used must be engineered separately, with size, voltage, and temperature desired entering into the calculations.

Among immediate uses which the company foresees for electrically heated rubber are to free material frozen in chutes or bins, stop freezing in pipes, and maintenance of temperature in hydraulic systems.

Stable '48 Domestic Sales Help Super-Cold Profit Beat 1947

LOS ANGELES-Super-Cold Corp. and subsidiaries recently reported a net profit for the year ended Dec. 31, 1948 of \$80,379, or 13 cents per share, as compared with \$70,271 or 11 cents per share in 1947.

Net sales for 1948 were \$4,917,685 as compared to \$5,567,123 in 1947. Declining export sales accounted for much of the loss, according to the company, which reported domestic sales about the same level as 1947.



Made extra-wide purposely; so that shoppers are sure to see it. Made extra large purposely; to give room for colossal displays. Made extra roomy purposely; to give space for silent salesmanship.

WIDE open case . . .

The merchant who wants to sell more perishables per square foot of floor space and more per foot of wall space needs this extra-wide KOCH fixture.

Thorough refrigeration. Plenty of cold for both display and storage sections.

Designed for continuous arrangement. Any number of cases can be placed end-to-end. Simply remove the glass ends, and install an extra shelf section over the junctions.

This new case is typical of the quickly-enlarging KOCH line ... the line of least resistance. It is easy to sell ... easy to make more and bigger profits!

SINCE 1883

Send Today for Details and Open Territories

KOCH Refrigerators Gentlemen:

Please send full information on the KOCH line of refrigerators.

Address _



(Concluded from Page 1, Column 1)

Home freezers and larger freezerstorage compartments in modern refrigerators are abetting this trend. So are ice cream cabinets in grocery stores. The latter are selling more and more of the nation's ice cream. Druggists are losing out because they are neglecting the kids in particular and the ice cream trade in general.

Manufacturers and merchandisers of ice cream cabinets should join this parade to the food store by designing their products to catch the eye of food shoppers. Most ice cream cabinets are hidden. Why? Because they aren't eye-catchers. Usually they're black, and nearly always they're below eye-level. The adding of a package or two of ice cream to food shoppers' baskets can be stimulated by ice cream cabinets which have colorful, eye-level displays. "Impulse purchasing" has to be autosuggestive in self-service stores.

Helping a Sick Business

Lest the enjoyment of ice cream confections sink slowly into an abyss of neglect, the purveyors of low-temperature cases also must lead a great many ice cream producers by the hand and show them how to receive the natural taste for this healthful food.

In the main, ice cream producers

are farmers, or men with farm back-grounds. That's why the skills and techniques of merchandising are somewhat foreign to their natures. Farmers are fatalists. Their success or failure often seems to be in the lap of the gods. Forces over which they have no control—the weather, the market, the government—dictate their incomes.

Specialty merchandisers, on the other hand, are anything but fatalistic. They take "fate" into their own hands, squeeze it, and make it squirm. When their incomes drop temporarily, good specialty merchandisers know how to go out and get more sales dollars.

People in our industry have the specialty selling "know how," which ever so many ice cream puveyors lack. That's why it's up to us to lead them by the hand.

It might be important at this point to ask the question: "How well is the ice cream industry prepared to compete for its fair share of the consumer's dollar in a highly competitive market?" (By a competitive market we're not referring to competition within the industry itself, but to thousands of other foods, soft drinks—and even television sets!—which are battling for their share of current "impulse purchases.")

When you and I were kids in knee pants we could treat ourselves to an ice cream soda, a sundae, or an ice cream cone, provided we could find a place that sold it—and provided we were prepared to eat it "on the spot." Today ice cream is available in a variety of outlets—and in a variety of different forms and flavors—and we can eat it "on the spot" or "take it home."

So, ice cream manufacturers have

overcome two big obstacles to volume sales: they have made their products easy to buy, and they have packaged their ice cream to make possible take home sales. Trouble is, while "protecting" old customers (drugstores) who actually are turning their backs on ice cream merchandising, the ice cream people are doing little to encourage purveyors of "take home" ice cream (food stores, filling stations, and other new types of ice cream outlets).

Efforts are being made by some (but not enough) ice cream manufacturers to encourage their dealers to move the ice cream cabinet from behind the counter, and out where customers can see it. That gives ice cream a fair chance to compete with other merchandise on display—gives it a chance to stimulate "impulse sales"—and broadens the opportunities for the use of all types of "point of sale" promotion.

Manufacturers of ice cream cabinets can aid this encouraging trend by adding eye-level displays to their cabinets—dinguses like three-dimensional pictures in color, arresting bulletin boards calling attention to new flavors, and the like.

Slightly Encouraging Trends

During the past two years a little bit has been accomplished in getting the ice cream industry to accept the need for promoting its products. A paltry few ice cream producers are driving their dealers to sell ice cream—or at least to foster "impulse sales"—so as to restore the waning volume of ice cream consumption.

Properly designed equipment, and education on how to use it most effectively to create "impulse sales" and to promote new flavors, is a very solid contribution our industry can make in strengthening the merchandising methods of the point-of-sale business we serve.

Another important move in recent years has been the promotion of the idea that "ice cream is a food." When ice cream can claim its fair share of the family food budget, instead of being considered a luxury, then both the ice cream people and our own industry will build a solid foundation for future growth.

Indirectly, refrigerator and home freezer manufacturers are helping put across this idea that "ice cream is a food." In a number of advertisements in recent issues of consumer magazines, ice cream appears along with other foods in the illustrations of various refrigerators and home freezers. This continuing association of ice cream with meats and vegetables is effective in gaining acceptance for the idea that ice cream is a valuable part of every family's daily diet.

With the eventual acceptance of the idea that "ice cream is a food" almost surely there'll come definite changes in the distribution and merchandising of ice cream. First of all, if ice cream is widely accepted as a food, it must—like sugar, coffee, and canned goods—become a standard stock item in every food store.

According to a recent estimate, only 58% of the nation's food stores is now selling ice cream. That figure will need to be boosted to 100%—and a lot of ice cream manufacturers who have not been encouraging this type of outlet will need to do a quick "about face" to get their share of the food store business.

The volume possibilities for moving ice cream through food stores, department stores, gas stations, and recreational centers, are tremendous. In fact, they're fabulous. BUT, for the first time in their careers, ice cream manufacturers will find their products bucking up against big league competition—products that are packaged to attract the eye—priced to meet "down the street" competition—and bearing brand names that are household words.

Against the 1,500 to 3,000 items fighting for attention on the shelves of the average grocery store or supermarket, the ice cream manufacturer must find ways and means to attract customers to his products—remind them to buy—make it easy for them to buy—and close the sale.

Because of its attractive gross profit, and the ease with which it can be stored and displayed, the ice cream manufacturer may not find it difficult to get his product into the food store. He will find, however, that his big problem is to get his product into the market basket of the customer before she walks out of the store door.

This job of getting an "unaccustomed" specialty product into the market basket isn't impossible, as various frozen food producers have proved.

Ice Cream Every Sunday

Here's a "for free" suggestion for increasing the nation's consumption of ice cream tremendously:

Ice cream cabinet manufacturers might prod the ice cream industry into a giant promotion campaign to make *Ice Cream Every Sunday* a national habit (like fish on Friday).

This could be the pitch: Sunday is a day of rest for everyone except Mama. That's the day when she has to cook and prepare the biggest meals of the week. At the same time, Papa is loafing around home, possibly being critical, and demanding service. The kids aren't in school—they're under foot and in her hair.

Should ice cream become established nationally as the regular Sunday dessert Mama would be spared at least one of her hectic Sunday duties (she wouldn't have to bake a pie or cake). Why not give Mama a break? Let's make Ice Cream Every Sunday a national habit!

Summation

Ice cream is a universally favorite food with men, women, and children. It is also an exceedingly profitable

item for the food retailer.

The raw materials and the

The raw materials and the equipment needed to manufacture and sell the product can be made available in unlimited quantities.

Only negligence, self-satisfaction, lassitude, and the straying away from common, ordinary tenets of good business management can stop the sound growth of the ice cream industry. However, changes must be made to meet changing conditions and changing times. Changes will not be easy for an industry which has been conservative, to say the least, in its approach to merchandising problems.

That's where we come in, we people in the ice cream cabinet business

Here's what we can do:

- Advise ice cream manufacturers on trends and changes in consumer buying habits.
- 2. Prepare factual information on the *type* and *size* of equipment bes suited to various types of retai "shops."
- 3. Devise information (test data if possible) regarding the best locations for cabinets to increase "tak home" sales and "tie-in" sales.
- 4. Design cabinets with a high degree of "eye appeal" to stimulate "point-of-sale" purchases of ice cream.
- outlets—such as gas stations and recreation centers—which can increase package sales.

5. Provide data on new-type retail

- Present showmanlike promotional ideas to stimulate "impulse" buying.
- 7. Promote the "Ice cream is a food" idea.
- 8. Suggest and push an Ice Cream Every Sunday campaign.

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If we do these things conscientiously and with imagination, ice cream cabinet sales once again will compare favorably with those of any other refrigerated appliance—and might even become a "leader."

Those Cycles—Damn 'Em

Against our will and possibly our better judgment, we've reported in this column several supposedly scientific discoveries about business and human cycles—how Fate seems to affect our daily lives.

Well . . . they've done it again, those Cyclists.

A Smithsonian Institute researcher has announced that anyone can predict whether it is going to get hotter or colder, and can do it as well as (or better than) the government "weathermen."

It is possible, this Cyclical Predicter insists, to forecast changes in temperature over a one-year period or even for ten years. He also claims that anyone can predict the amount of rainfall which will drop any place in our country for the next 46 years.

In the course of charting weather observations for the Smithsonian Institute, this researcher found that the "output" which the Sun gives off constantly fluctuates. Over the years there is a regular cycle for this increase and decrease in the Sun's output. Its primary cycle occurs every six and two-thirds days. Every six and two-thirds days the earth goes from a cool period to a warm period and back to a cool period.

The amount of this change varies in different localities, but a study of weather records makes it possible to compute the temperature swings for any area. These changes occur 55 times a year in any locality.

To do the same kind of cyclical forecasting for any area, all anyone need do is to check over back weather reports and then select a day when the temperature is at the bottom of a cycle as a basis for predicting weather during the ensuing week—it says here.

Things are getting so that almost nothing is left to chance any more. And that takes a lot of joy out of life.





Kelvinator '49 Water Coolers Priced Below Level of Last Year

COLUMBUS, Ohio-Prices on the recently announced Kelvinator 1949 line of water coolers have been set at below those on comparable 1948 models, H. C. Patterson, Kelvinator's commercial sales manager, revealed

the reduction ranges from \$7 to \$35 he said.

The prices are as follows:

Model	No.	*Old Price	New Price
BIG-2		\$220.00	\$213.00
		294.00	284.50
PE-5			231.00
PT-10		274.00	253.50
BD-2-1	7	244.00	236.00
BE-RV	7	318.00	304.00
PE-10-	v	298.00	260.00
Price		comparable	model in

1943 Kelvinator line. Patterson pointed out that prices on all models equipped with sealed units include a five-year warranty, delivery, and start-up.

Dept. Store Sales Slump Reflects Post-Easter Buying

WASHINGTON, D. C .- With all Federal Reserve districts reporting declines, department store sales for the week ending April 23 were off 10% from the comparable week last year, reflecting a post-Easter slump, the Federal Reserve Board has reported.

The board said that the Dallas district took the sharpest drop with an decrease. The Boston district made the best showing with a decline

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Kalamazoo Stove Shows Loss Of \$220,767 for First Quarter

KALAMAZOO, Mich.-A net loss of \$220,767 for the March quarter was reported by the Kalamazoo Stove & Furnace Co. here recently. During the same quarter last year, the company earned a net profit of \$372,419, or \$1.24 per share

Holiday Provides Market



Dealers Team Up In Drive For 'Mother's Day' Sales

BADEN, Mo.-A record volume of new refrigerators as Mother's Day gifts was sold this spring here by eight Frigidaire franchised appliance dealers who "teamed up" for the promotion.

Each dealer over a three-week period sent his outside salesmen or used direct mail to contact homes of elderly couples to obtain names and addresses of sons and daughters. The latter were then followed up.

Salesmen suggested that children cooperate to buy a new refrigerator as a surprise gift for Mother's Day. This "clubbing" of the expense got good results from about half the prospects contacted, according to a typical dealer, with the result that 20 refrigerators were sold in six days.

"It's the same idea as office employes chipping in to buy the boss a Christmas present," another dealer

The same eight dealers cooperated in publishing a full-page newspaper advertisement in the North St. Louis Community News. At the top of this advertisement was a cut of a greyhaired lady, with the heading reading "She Deserves the Best. Mother's Day, May 8-Give Her Frigidaire."

Dealers cooperating included Watson Furniture Co., F. A. Schmidt Electric Co., Kassing Goosen Furniture Co., Gausman Parker Furniture Co., Kroemeke Home Furnishers, Gregson Furniture Co., Breheny Furniture Co., and Leaver Furniture.

Prices of Improved Estate Ranges Decrease \$20-\$30

HAMILTON, Ohio - Price reduc tions of \$20 and \$30 have been made on the electric range line of the Estate-Heatrola Div., Noma Electric Corp. and the lowered prices are guaranteed through July 1, Cecil M. Dunn, general manager, asserted re-

The old and new prices, by model, are as follows:

Model						(Old Price	New Pric
4903							\$269.95	\$239.95
4905		0	0	0			299.95	269.95
4907							339.95	319.95
4909							379.95	359.95

Dunn also said that improvements equal to a retail value of \$10 have been added to the line. These include Adjusto-Seal doors, improved heatseal stripping, and a cutaway rear base for flush-to-wall installation.

Harold Hills Becomes Head Of Omaha Dealer Group

OMAHA, Neb.-Harold Hills, appliance sales manager for Orchard & Wilhelm Co. here has been elected president of the local Appliance Dealers Association.

He succeeds Jack Elliot, who resigned recently due to ill health.

The association also announced that F. E. Maxson of Benson Implement and Appliance Co.; Ben Pfeiffer of Ace Appliance Co.; and Dick Dean, Jr., of Dick Dean Service store had been appointed to the board





Cutler-Hammer makes "specific-fit" replacement units for each of more than 1000 different refrigerator models

service men are standardizing on Cutler-Hammer replacement controls. No "modifying", no fussing, no delays when you answer service calls with C-H "specific-fit" replacement control units. You take out the old, put in the new . . . and you are through! It's the easy, sure way to do the job right because Cutler-Hammer has manufactured such "special control of the Cutler-Hammer has manufactured such "specific-fit" units for more than 1,000 models of refrigerators built since 1925. And you'll also quickly see how the widely-known Cutler-Ham-mer name (advertised in The Saturday Evening Post Time, Newsweek, American Home, Better Homes & Gardens, House & Garden, etc.) builds customer confidence and good will. The C-H refrigeration control catalog, as well as the items you need, are available through your authorized C-H refrigeration wholesaler. Do not forget, this C-H refrigeration control line includes the control of the control includes the popular general purpose two-but-ton replacement unit (Type 9502) which incorporates dependable motor overload protection. CUTLER-HAMMER, Inc., 1362 St. Paul Ave., Milwaukee 1, Wisconsin.

Featured by Cutler-Hammer CUTLER HAMMER refrigeration wholesalers and recommended by alert service dealers from coast to coast





9521N29 C-H "specific-

fit" for Frigidaire 1936-

9502N372

C-H "specif-ic-fit" for Kel-

vinator 1932

models.

9502N95 C-H

"specific-fit" for Tagliabue mod-



P. O Box 606, West Los Angeles 25, California

FIND

AS BRIGHT AS A MIRROR

If you would split open a section of Wolverine Copper Refrigeration Tube and enlarge it, you'd find the inside as bright as a mirror. But that mirror-like finish is not the only quality that recommends the use of Wolverine refrigeration tube. Consider these also: the tube is dry, soft, uniform—and is held in superior prime condition by virtue of the crimped, solder-sealed ends—until the tube reaches you—in its protective individual carton.

Packed individually in 50 ft. coils, Wolverine seamless, non-ferrous tube is -

- Easy to Buy
- · Easy to Handle
- Easy to Inventory
- · Easy to Stock
- · Easy to Re-Ship
- Easy to Use
- Easy to Merchandise



TUBE DIVISION HECLA CONSOLIDATED COPPER COMPANY

MANUFACTURERS OF SEAMLESS NON-FERROUS TUBING

DETROIT 9, MICHIGAN

Refrigeration Enables Bakery To Handle 100% Greater Variety

LINCOLN, Neb.—The application of modern refrigeration to the retail bakery business as utilized in storage, dough conditioning, display, and air conditioning, has paid off "in a big way" for Forrest W. Coffman, proprietor of Coffman's Bakery, 138 S. 11th St.

Taking over the downtown retail bakery in 1947, Coffman has sky-rocketed sales between 400 and 500%. The number of persons employed has increased from two to 16.

The bakery which he took over produced quality bakery goods and had a fine location, Coffman pointed out. But what it took to boost business included improved appearance, larger selection of products, and better merchandising. Refrigeration and air conditioning played an important part in each of these categories, he said.

A feature attraction is a new display case made by the Selb Co. of St. Louis. Its blonde finish matches that of other new display fixtures and woodwork.

It is indirectly lighted by fluorescent tubing and has five shelves for maximum display surface, housed in a space 40 in. long and 24 in. deep at the base, tapering at the top where the last shelf is 12 in. deep.

Two sets of flat coils are used, one about a third of the way up from the bottom and the other at the top, to assure equal distribution of cold air. Humidity control is provided to keep displayed goods from drying out.

The self-contained refrigeration unit with ¼-hp. compressor is housed

in an adjoining compartment whose flat top is somewhat lower than the top of the display section and makes a highly efficient work counter for packaging or showing baked goods from the case, Coffman declared.

Coffman pointed out that without such a display fixture, during the summer months custard and whipped cream-filled pastries would have to be sold on special order only. This way he can do a full-scale business on such items.

Incidentally, Lincoln Health Department authorities have expressed

unreserved approval of the new case, in view of several cases of food poisoning from cream-filled goods which have occurred in Nebraska during the summer in years gone by.

When the case was installed recently, the baker ran an advertisement which read:

"Coffman's leads again . . . we have just installed a new refrigerated case . . . the only one in Lincoln and one of the first in the State of Nebraska. This modern refrigerator case is well lighted with fluorescent lighting and merchandise is so dis-

played that you can easily see and choose from delicious pastries. This new case insures cleanliness and is highly endorsed by the health department. . . ."

A 3-hp. Chrysler Airtemp air conditioning unit also has been installed in the sales room. The proprietor explained that air conditioning is a necessity in Nebraska in the summer months as a means of inducing people to trade in a store.

But air conditioning does not eliminate the need for refrigerated display of cream-filled pastries, since considerably cooler temperatures are required for proper preservation than is afforded by room air conditioning, he noted.

COOLING STOPS 'FOGGING'

Furthermore, air conditioning and refrigerated display go together because the case is inclined to fog over if proper room temperature is not provided.

In the realm of good selection of bakery products, refrigeration is the cog wheel on which more efficient production revolves, Coffman stated. A big Friedrich retarded dough

box was installed in the back room to keep Danish pastries made up and ready for the oven in advance of actual need. Without modern refrigeration, the bakery would be able to offer only about half the variety in baked goods that it now does, he said.

The retarded dough box also has humidity control which is essential in preservation of Danish pastries.

'ASSEMBLY LINE' PASTRIES

been streamlined so that more people

can work in limited space. Ingre-

dients are made up at the rear of

the shop near the basement lift.

Mixers, sheeters, proofer, and baking oven are in "production line" ar-

rangement so that there is no

doubling back to waste time and

Baked goods coming out of the

oven need be wheeled only a few

feet to be placed in the service rack

connecting with the retail store. Re-

frigerated storage for perishable in-

gredients is afforded by a custom-

built box with Frigidaire unit. This

box and the retarded dough refrig-

erator each operate on 1/3 hp.

effort or create confusion.

The production department has

Freezer Distributor Named for Harvester Line In Chicago Area

45,000 Frozen Food

Columbia, Speaker Says

VANCOUVER, B. C., Can.-M. W

Seymour, Duncan, B. C., was elected

president of the B. C. Cold Storage

Locker Association at the annual

Other officers and directors elected

were Douglas Gordon, Chilliwack

vice president; Mrs. Jean Armstrong

Langley Prairie, secretary; Willian

Clappison, past president, Peter

Boden, and Guy Fraser, New West-

minster; K. G. Tyrrell, Victoria Donald Beatty, Kimberly; Harole

Foss, Lochdalee; C. Spencer, Kam

loops; W. H. Cross, Vernon, and

There are now 45,000 frozen food

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lockers in B. C., serving approxi-

stated. He said the total amount of

food handled through lockers in

Vancouver last year was approxi-

business was voiced by John Trul-

linger of Portland, who said the

locker business was still young.

Optimism about the future of the

Harold Calkins, Lulu Island.

mately 170,000 persons,

mately 18 million pounds.

convention here.

Lockers Serve British

CHICAGO—International Harvester Co. has announced the appointment of Remco, Inc., 545 N. LaSalle St., as wholesale distributor in the Chicago area for the complete line of International Harvester refrigerators and home freezers.

According to R. E. McGreevy, Remco president, his firm now is franchising retail dealers for the Harvester refrigeration line in Cook, Lake, and DuPage counties, Illinois, and in Lake and Porter counties, Indiana.

Willis O. Jackson Heads Sales At Edwards-Harris Co. In South

ATLANTA—Appointment of Willis O. Jackson as general sales manager of Edwards-Harris Co. distributor of Deepfreeze and other appliances, has just been announced here. Until recently Jackson was associated with the Cannon Distributing Co.



Blonde finish of case for cream-filled pastries matches other display fixtures and woodwork at Coffman's Bakery.

How to pick a winner



Model **DC18-2D**SPECIFICATIONS
Capacity: 18 cu. ft.
Floor Space: 28" x 98½"
Over-all Height: 62"
Motor: 110-120V.
Compressor: ½ hp.
Five Dividers included.

Frozen food display cases may look alike, but there is a vast difference in performance. To get a winner, choose the case made by an established manufacturer, engineered for maximum, day after day low-temperature service, and designed to sell frozen foods. BTC Frozen Food Display Cases have all these essentials . . . motor, compressor, and full-flooded evaporator plate liner engineered for correct low-temperature storage . . . all-steel Bonderized cabinet with five inches of insulation, vapor sealed . . . sales-stimulating color picture superstructure, one-piece stainless steel top capping, easy-access Thermopane sliding glass lids.

Also Model DC18-2M with standard mirror superstructure and Model DC18-2Vin. with lighted Vinylite color pictures.

THE BREWER-TITCHENER CORPORATION
Binghamton, N. Y.



1948 Sales Volume Sets New Record at Remington

CORTLAND, N. Y .- New high records in sales, earnings, and working capital were established in the fiscal r ending Dec. 31, 1948, by Remington Corp., manufacturer of room conditioning units, Herbert Livingston Laube, president, disclosed recently at the annual stockho ers' meeting.

et income from 1948 air conditioner sales, after provision for Feders income taxes, etc., was \$1.09 a share as against 11/2 cents a share for he previous year.

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Fred Stidfole, vice president and pla t manager, was elected a director

ther directors re-elected by the sto kholders include Caleb Candee Brown, Jr., Chas. H. Churchill, Her-Livingston Laube, and M. Mark

M-H Manual Describes Controls for Schools

MINNEAPOLIS—Automatic Controls for the modern school are the subject of a new manual published by the Minneapolis-Honneywell Regulator Co.

The non-technical booklet, written for school board members, superintendents, architects, and engineers, describes control systems for schoolhouse heating, ventilation, water temperature, refrigeration, and boiler

Fuel-saving instruments which make it possible to maintain different temperatures in different rooms and zones of a school building also are described.

New instruments and controls developed for the specialized needs of school buildings and which raise health and comfort standards to new peaks of efficiency are discussed in the booklet.

Also discussed are safety controls and similar devices designed for application on all types of heating systems' using coal, oil, or gas as fuel.

Copies may be obtained by writing to the company here.

National Fire Protection Assn. Plans Air Conditioning Session

SAN FRANCISCO - "Air conditioning and blower systems" will be among the discussion subjects at the "special hazards" section of the annual meeting of the National Fire Protection Association, to be held May 16-19 at - the Hotel Fairmont

The special hazards session will be held Wednesday morning, May 18, the association said.

Ice Cream 'Profit Story' Told In Taylor Brochure

BELOIT, Wis.-A new edition of "Little Stories of Big Successes," which gives the profit story on ice cream and other frozen desserts, has been announced by Tekni-Craft, manufacturer of ice cream freezers

The profit story is told through reports of users. The book also illustrates the 1949 models of Taylor freezers and shows their construction and features.

Copies are available upon request from the manufacturer, who is located at 845 Fifth St. here.

Ward Refrigerator Co. **Petition Asks Extension** For Payment of Claims

LOS ANGELES-An arrangement under Chapter XI of the Bankruptcy Act has been requested by Ward Refrigerator & Mfg. Co. here in a petition filed in U.S. District Court here.

Ward proposes that it be allowed to remain in possession of the company's properties and continue operations and that an extension until Dec. 31, 1951 be granted upon unsecured claims.

The plant provides for payment of all unsecured claims having priority upon confirmation and for payment of all other unsecured claims as follows: one third during calendar years of 1949, 1950, and 1951.

Under the proposal the payments for 1949 would be made in three monthly instalments during October, November, and December; 1950 and 1951 payments are to be made in six monthly instalments.

Petition was entered over the signature of Harry Ward, president of the company. Firm's attorneys are Sprague and Sparks, Los Angeles. Referee is Hugh L. Dickson, Federal building, Los Angeles.

San Antonio RSES Hears Ansul Research Director

SAN ANTONIO, Tex.-Dr. Walter O. Walker, director of research, Ansul Chemical Co., spoke on "The Chemistry of Refrigeration" before the April meeting of the San Antonio Refrigeration Association Chapter of the Refrigeration Service Engineers

The San Antonio group meets regularly the fourth Wednesday of each

Dealer Demonstrates In Booth

ALBANY, N. Y .- Economy Appliance Co., here, has opened a booth for sales demonstrations at Albany Public Market. The booth is under the direction of Harry Feder, sales manager of Economy Appliance.

Servel Begins Course on Servicing 'Supermetics'

EVANSVILLE, Ind .- A training program designed to better acquaint commercial refrigeration servicemen with the operating features and maintenance of Servel "Supermetic" condensing units has been recently inaugurated by Servel, Inc., Electric Refrigeration Division.

A number of one-day meetings, sponsored by distributor and manufacturer customers, have been held in recent weeks in the Indiana, Illinois, Tennessee, Kentucky, Missouri, New York, Pennsylvania, Vermont, and California territories.

Others are being scheduled during the next two months to cover other sections of the country, according to George S. Eager, division service manager.

The service training sessions include discussions of internal construction of the Servel Supermetic, electrical characteristics, performance demonstrations, and how to select and apply the hermetic unit for the most satisfactory operation.

Servel factory representatives in charge of the meetings include Frank Jaeger, midwest service engineer, and James R. Fleming, eastern service engineer, assisted by the district managers in each territory.



a safe, sure tool for detecting refrigeration gas leaks

- Won't leak

- Won't leak
 Durable
 Easy to fill
 Will detect slightest leak
 Compact—easy to use
 Uses any soap bubble solution
 Saves additional service calls
 Saves money

Speed up your service calls and eliminate call-backs for leaks—use Detecto Brush. It reaches even the tightest places quickly and will detect even the slightest leak.

Detecto Brush embodies a precision machined valve which feeds Detecto Solution through a bristle tip when brush tip is depressed. The solution flows freely in temperatures as low as forty degrees below zero. Detecto Brush can be easily carried in the pocket.

Such a tool has long been a necessity in the refrigeration field. It has been field tested by hundreds of service men and enthusiastically approved. Write today for details. Send \$3.00 for trial brush and solution. Quantity prices will be quoted with your sample.

DISTRIBUTORS WANTED

Gas Appliance Stores

706 Harden St.

Columbia, S. C.

Self-Serve Meats Attracts 50% More Sales phane and also display such allied JERSEY CITY, N. J.-Pre-pack-

Time Saved for Patrons by Pre-Packaged,

aged, self-service meats increased sales an estimated 50% and saved shoppers 90% of their time in two stores that recently completed a yearlong test of this type of operation, officials of the S. W. Kagan Co., operator of 14 meat markets in New Jersey, have stated in a full report of the study.

The success of the tests has convinced the management of the chain to convert all stores to that type of operation, they indicated. The chain operates a central pre-packaging plant here to serve all of its various

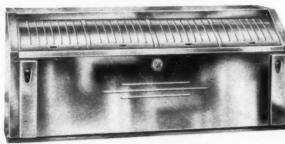
The Kagan stores display all types and cuts of meat and fish in celloproducts as cheese, butter, and other dairy items.

The management explained that though more employes are needed under the pre-packaged setup than under the counter service system, cutting and trimming savings help considerably to offset the additional

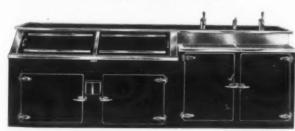
Officials pointed out that a code system is used to date packages so that none remains in the store longer than 48 hours. If still unsold, the packages are returned to the packaging plant. Spoilage losses, however, have been less than with counter service, the report further disclosed.



Dry Storage Bottle Cooler with



La Crosse Bottle Cooler



Club Special



La Crosse Ice Cube Maker



2 Keg Direct Draw



La Crosse Combination

LA CROSSE EQUIPMENT GOES TO WORK . . FOR YOU!!

Give your business this Cooler Future by buying La Crosse Equipment . . . accepted throughout the field as the Standard Of Comparison in design, construction and service. Years of exclusive refrigeration manufacturing has given La Crosse the necessary "know-how" to guarantee Quality—Performance—Economy.

Every model from La Crosse is Time Tested-Test Proven to assure maximum customer satisfaction. Older, standby items are continually redesigned for greater efficiency. New, up-to-date items are being added to the Complete Line from La Crosse.



Economy Bottle & Keg Pre-Cooler



2809-17 LOSEY BLVD. SO. LA CROSSE, WISCONSIN

Export Representatives: Melvin Pine & Co. 80 Broad St., New York 4, New York Cable address: Eximport



Supreme Drainboard

They'll Do It Every Time . . . By Jimmy Hatlo



Do You Have 'One Foot In the Door'?





The New Carrier Room Air Conditioner

A trail-blazing new Console with more cooling per watt than any comparable unit. Concealed 2-speed control — whisper-quiet operation. 5-year warranty. Streamlined window models, too! Feature for feature, this new big-capacity Carrier Upright Food Freezer has everything it takes to be a best seller for you. Carrier-designed and engineered, it's a standout for styling, efficiency, economy. It stores 600 pounds—yet occupies only half the floor space of sprawling chest-type models of the same capacity!

No other unit has more features—or more modern features. To list a few: exclusive new "Stock-Aide" bars that hold packages firmly on shelves, provide instant inventory . . . internal temperature control . . . exclusive quick-contact freezing . . extra-thick insulation . . . hermetically sealed unit . . . space-saving upright design . . . convenient aluminum shelves . . . plus a 5-year warranty. Also a larger 30 cu. ft. model storing 1200 pounds!

TWO NEW CARRIER LINES FOR YEAR-ROUND SALES

You can make every season profitable with Carrier's money-making dual franchise. Carrier's two new lines—the great new Food Freezer and the trail-blazing new Room Air Conditioner—mean year-round sales. Powerful promotion and advertising support both products. Write for details. Carrier Corporation, Syracuse, N. Y.



AIR CONDITIONING . REFRIGERATION . INDUSTRIAL HEATING

AN INTERNATIONAL INSTITUTION . SUBSCRIBERS ALL OVER THE WORLD

Trade Mark registered U. S. Patent Office; Est, 1926



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Sell Yourself First

(Continued from Page 1)

are a number of ways to compile such a list. However, the important thing is to jot them down in a convenient workable fashion and have a good follow-up system.

The initial planning job does not end here. The opportunity for selling room air conditioners to the "home" market now represents about 50% of total sales in most localities. Since the product is still considered a luxury item by many people, the selling effort can be best directed by concentrating on the middle class and those with reasonably high incomes.

There are a number of approaches to composing a workable prospect list for the home market. Most dealers can start a list by their personal and business acquaintances. A city directory is another valuable aid. Then too, the dealer can check back on his "business" customers already using room or store-type conditioners in their offices. Half the selling job has already been accomplished on this particular group and equipping their homes is most certainly a logical step.

While the majority of air conditioning units can be sold when the temperatures soar in the summer months, there are nevertheless many prospects who can be sold just as easily before the advent of hot weather. Air conditioning can be sold during every month of the year by pointing out to prospects that it is as illogical to wait until scorching summer weather makes life miserable before ordering air conditioning—as it is to wait until the arrival of winter's icy blasts before giving any attention to their heating system. Selling on the basis of all the healthful benefits rather than comfort cooling alone will greatly aid in pre-season selling.

Assuming that the prospect lists are compiled and the sales force attuned to the campaign strategy, the next step is certainly basic. Arouse the prospects interest with direct mail. Direct mail offers a simple, low-cost, easy to use method of punching out the sales message to each prospect in record time.

Calling in person on the prospect is, of course, the ideal approach in developing the sale. However, the telephone can often be used to good advantage in making preliminary arrangements for the personal call. This is particularly true when dealing with professional people such as doctors or lawyers. Naturally they have full schedules and you can save valuable time which otherwise might be wasted in a "sultry" waiting room. The telephone often serves the same purpose in arranging for a visit to the prospect's home.

Successful selling of any product requires a "knack of selling." This might be described simply as "using the right words in the right manner." But however expressed, the formula is as old as the world itself. As an observing person, you are doubtlessly aware of the salesmanship that is used on you every day.

-If you walk into a drugstore and ask for a tube of toothpaste, the successful type of clerk suggests: "The large economy size?"—which demonstrates a helpful attitude on her part—she indicates her interest in helping you save money. You usually buy the economy size.

—When you decide you need a new hat, the sales minded clerk may casually observe: "That hat improves your appearance" or "That is a har you can wear with any of your suits." You usually buy a hat from that salesman.

-The waitress in your regular restaurant smiles and says: "I've saved a piece of your favorite kind of pie for you." You usually buy the pie

Salesmanship in selling air conditioning equipment naturally is some what more complicated for it involves product knowledge among othe factors. However, the words you use, and how you use them are tremendously important.

Naturally, the best method of selling the room conditioner is by actual product demonstration. Ordinarily this means that the prospect must generate sufficient interest to pay a visit to the dealer's showroom for a demonstration. Thus, the first step for the salesman is to provide a stimulus. Literature and selling aids of all types will help, but the salesman's initial approach is the most important. As a matter of fact

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Sell Yourself First

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few things that are said during an actual demonstration are as important as the first few words to a prospective buyer. Since many air conditioning sales will be made in the home or office, rather than on the showroom floor, the selling man's opening remarks should impress the prospect that he is on hand to "serve" him instead of "sell" him.

To help establish this state of mind for the prospect, it is wise to know something about his background so that conversation will center on common ground. Arouse his interest and make him want to hear your complete story. Get the prospect to visualize and recall the discomfort he experienced during the previous summer. Your presentation of local we ther bureau statistics, showing the number of days that the temperature exceeded 80° will undoubtedly help him to recollect. Once he admits that he has suffered discomfort, the prospect naturally is interested in avoiding repetition.

When the first onslaught of summer weather hits the community the dealer should be prepared to intensify his campaign. In the first place, there is nothing like a hot, sticky day to make any individual regize his need for relief. When the prospect realizes this need, and assuming that he is financially able to afford the equipment, the actual selling job is simplified.

Successful dealers actually anticipate the arrival of these uncomfortable days. As a matter of fact, many are so "weather minded" that they check forecasts as far in advance as possible. Thus, when the blast of hot weather descends upon his locality, the alert, aggressive dealer is prepared to take full advantage. He has:

- (1) His prospect lists completely organized.
- (2) He has paved the way with advertising, direct mail, telephone calls, and personal contact.
- (3) His sales force has a list of follow-up calls and the order in which they are to be made.
- (4) His selling men know their product and selling story from top to bottom and from start to finish.

(5) They know all the answers to the questions that the prospect may ask about the product, financing, and when the unit can be installed.

Just as the blacksmith knows that his most effective work is accom-

plished when the "iron is hot" the alert selling man knows that his selling presentation is most effective when his prospect is perspiring, uncomfortable, and completely receptive to "conditioning."

If the prospect hasn't dropped in at the showroom prior to this time for a demonstration, nine chances out of 10 the first "summer sizzler" will find him more than willing to accept the invitation. Here, out of the sweltering heat, he can feel the cool, clean refreshing air as it leaves the conditioner. He can see how easily it can be installed. He will note how simple it operates. At this point, an order blank most certainly is in order.

However, regardless of how well sales are built, and despite the fact that the prospect may be sold on the product, there will invariably be objections by the customer which must be answered to his complete satisfaction before he signs the order.

Some of the objections raised by the customer may be real, others may be due to the natural hesitancy of anyone to part with money before they are fully convinced in their own mind, that they are doing the right thing in purchasing the product you are selling—

They want to be completely certain that the product will do the job you claim for it.

That you are giving them the best possible price.

That the product you are selling offers them more, or at least as much, for their money as any other comparable product on the market.

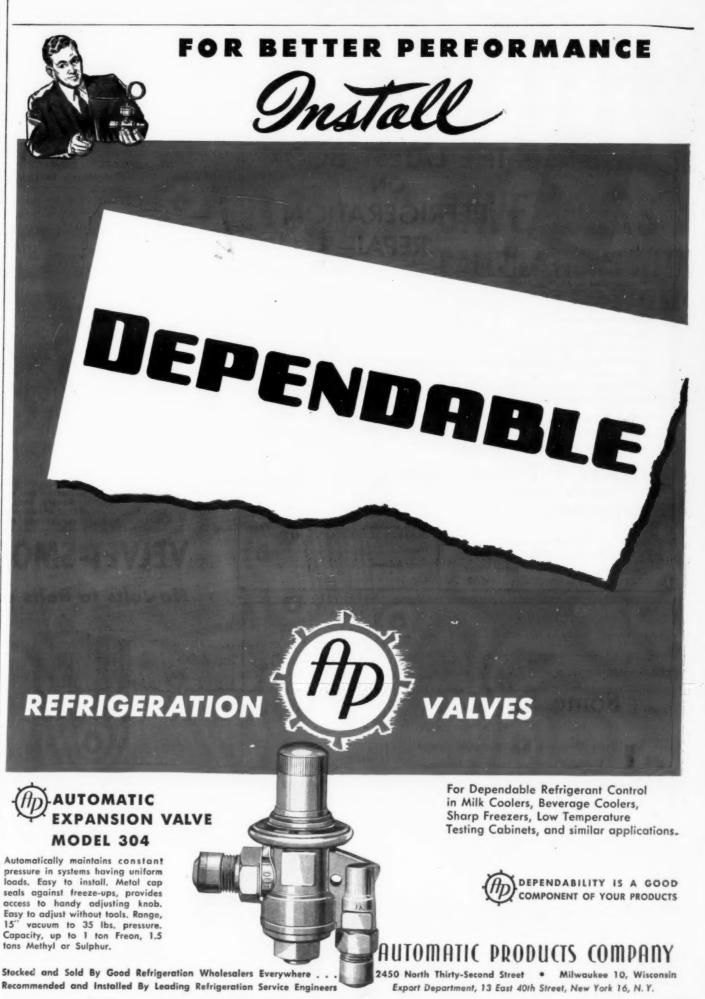
The successful salesman welcomes objections, because usually from them he can determine the extent of the prospect's interest in the product, and he knows that when a sincere type of objection is answered to the customer's complete satisfaction, it often leads directly to the signed order.

The smart selling man will not let his new customer simply become a "name on the books" after the signed order has been docketed. Like the miner finding his first gold nugget, the sale only serves to intensify the selling effort. Successful selling men have learned through experience that follow-up calls on their customers accomplish three important objectives: (1) Keep customers sold on the products they have purchased; (2) satisfied customers will supply leads to other prospects among their friends and neighbors; and (3) greater earnings resul

Thus, after closing the sale, the dealer should make certain that equipment is installed when promised. After installation has been completed, the selling man should follow through with a personal call to check on the operation of the equipment and answer the new customer's questions. It is wise to re-explain the operation of controls and give him my little tips on how to get the best results with the new conditioner. At the same time, it may be possible to obtain the names of a law of the customer's friends and acquaintances for your prospect list. Before you leave, make sure your new customer is completely satisfied—because satisfied customers pave the way for future sales.

In the final analysis, selling room conditioners, like any other type of specialty selling, depends upon the initiative, ingenuity, and ambition of the salesman. If a so-called selling man is content to "sit on the acom"—he is not a true salesman. On the other hand, if he is a hard-hitting go-getter, not content to wait for the sale to come to him, his room conditioning unit sales volume may double and yes, even triple, during the course of a selling season.





Proper Application of Package Air Conditioners In Theaters

Considerations Involved In Estimating and Installation Procedures Are Outlined

By Don V. Petrone, Vice President, Typhoon Air Conditioning Co., Inc.

Theater air conditioning has gone a long way from the early days of nickelodian movie houses when Typhoon blazed the way in 1909 with 12 and 14-ft. ventilating fans; thence continuing through washed air systems, ice air cooling, well water, central mechanical plants, and now finally, the most modern method of theater air conditioning, via selfcontained free standing package units. More than three years ago, Typhoon started planning for this type system and early in 1947 the first installation was made at the Rivoli Theater, Philadelphia. Since that time hundreds of theater exhibitors have recognized and accepted this economical and easy to install method of coping with their air conditioning problems.

In most air conditioned theaters, the conditioned air is supplied by a conventional central plant, usually located in the basement, more often, however, in a penthouse on the roof or in a separate shed built only for this purpose. The conditioned air is distributed to and throughout the theater by an elaborate system of ducts, connecting to this central plant.

In the majority of cases this ductwork is installed while the theater is in construction. In existing theaters, installation of complete ductwork is costly, sometimes impractical or even impossible. However, many existing theaters which have no facilities for air condition-

ing can now be air conditioned satisfactorily at comparatively low cost by the use of self-contained floor model air conditioning units.

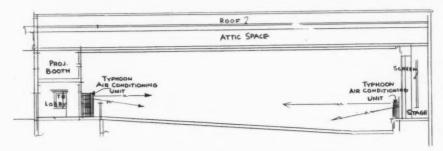
The use of these self-contained units can also result in a saving of refrigeration and, therefore, cost of operation. The reason for this saving is that the units can be installed in such a manner that the conditioned air will be distributed directly from the unit to the occupied section of the theater, or in other words, to the audience. Thus losses through ductwork will be eliminated. Areas in the theater that do not require air conditioning such as the stage, all space above the audience to ceiling, also seldom-used lounges, etc., will not be required to be cooled. A saying of 25% or more in refrigeration and in current consumption can be the result.

Distribute Air Directly

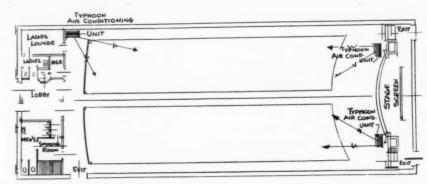
The self-contained units are distributing conditioned air directly to the occupied section. This fact will permit the theater operator to get individual zone control in his theater. This is accomplished in the following manner:

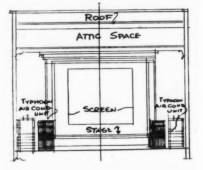
Each self-contained unit is equipped with a thermostatic control. If the section in which the unit is installed is unoccupied, the return air going back into the unit will be heated only slightly, therefore, the thermostat will control machine operation to such an extent that the unit will

Placement of the Units Important In Theater Installations



Suggested arrangement of self-contained units in a typical one-floor theatre to provide satisfactory air-conditioning. The upper left drawing shows this typical theatre in longitudinal section, with the orchestra plan shown at the lower left. Immediately below is shown the transverse section.





In this layout three 10-ton package units are used to air condition a 600-seat house; one on either side of the screen and the third at the rear right of the auditorium. In the unit setup, one, two, or three may be operated as the conditions demand. The units can be equipped with heating coils to heat the theater during winter months as well as cool, filter, dehumidify, and circulate the air in the summer.

only run for a short while to maintain a comfortable level in this section.

However, a unit located in an area that is fully or almost fully occupied will be kept in operation, as the air is continually warmed by the heat given off by persons occupying this area as the thermostat is controlling machine operation to maintain a comfortable condition.

Quietness Is Important

Self-contained units for theaters should operate at a minimum noise level. All rotating and reciprocating machinery in Typhoon units is mounted on a floating cradle which is spring mounted, preventing vibration and noise transfer. In addition, the steel cabinet enclosure is carefully covered on the interior with sound absorbing material, preventing motor or compressor hum from reaching the audience.

One of the main features in the use of self-contained units for theaters is that in the case of unit failure, the theater operator is not

confronted with a complete shutdown of his air conditioning plant. Usually, only one unit is likely to get out of order at a particular time, permitting the remaining units to take over the load. Also, if necessary, closing of a small section served by an individual unit will usually create no hardship to the operator. Easy serviceability of these units results in a shutdown period of short duration.

Self-contained units are usually designed in such a manner that they will not only give comfort to the theater patron by reducing the temperature of the air, but also and primarily by reducing the moisture content or humidity of the air. Self-contained units must be selected with large cooling coils having proper face area and are at least five, six, or even seven rows deep.

Depth of cooling coils is of paramount importance in removing latent heat, and theater cooling loads are such that cooling coils with large latent heat removal capacity are essential.

The number of units required de-

pends, of course, on the size of theater (seating capacity) and geographical location. For practical purposes the selection can be made by calculating 15 to 20 seats per ton depending on dry bulb and wet bulb design conditions of individual localities.

Once the tonnage is determined, the selection of sizes and number of units to be used in a theater depends on the seating arrangement and physical characteristics of the particular theater.

Placing the Conditioners

Even distribution of conditioned air is, of course, essential. The average theater is of oblong shape, in which case usually two units located at, near, or on the stage will take care of the front part of the theater.

One, two, or more units at the rear of the theater installed along the rear wall or back of the standee rail will normally take care of the rear of the theater.

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Balconies must have their separate (Concluded on next page)

THE LATEST BOOK ON REFRIGERATION REPAIR

Pocket size - 4¾" x 7⅓"
704 pages \$5.00

Every repair man and owner should have this book at hand for ready reference. Written by Edward R. Magnus, a recognized authority and consulting engineer on refrigeration, the book contains 21 reference tables and 139 line illustrations. Servicing instructions follow a logical pattern in which the problem is presented, the equipment necessary is listed, general instructions follow, and the operation is completed with a short paragraph on precautions to be observed in making the repair.

The Refrigerating Engineer Magazine says: "... We recommend the REFRIGERATION SERVICEMAN'S MANUAL to the practical engineer, technician, or student without reservation."

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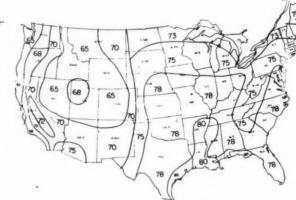
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How About You?

Map Provides Data on Wet and Dry Bulb Conditions In U. S.



AVERAGE DRY-BULB TEMPERATURES in the United States, calculated as a basis for estimating the cooling requirements of theaters. This map, and its figures, should be used in conjunction with the adjacent map that shows comparable averages for wet-bulb temperatures throughout the country.



AVERAGE WET-BULB TEMPERATURES in the United States, calculated as a basis for estimating the cooling requirements of theaters. This map, and its figures, should be used in conjunction with the adjacent map that shows comparable averages for dry-bulb temperatures throughout the country.

VELVET-SMOOTH COMPRESSOR STARTER

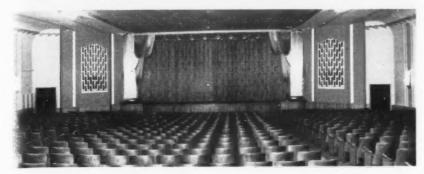
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When you have a big compressor installation . . . or any jcb involving the starting of a heavy flywheel load . . . specify an Allen-Bradley Bulletin 640 (Manual) or Bulletin 740 (Automatic) compression resistance starter. These starters will accelerate the motor from standstill to full speed with velvet smoothness. They are easy on belts, chains, and gears, because machines are started without a jerk. Send for Bulletins 640-740. Allen-Bradley Co., 1313 S. First St., Milwaukee 4, Wis.



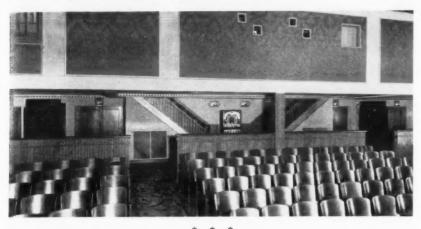
Package Units Can Be Unobtrusive In Theaters



a example of the installation of Typhoon self-contained air conditioning units is shown these pictures of the Rivoli Theater, Philadelphia, 620 seats. From the seating capacity the auditorium—and the locale of the theater—four 71/2-ton units were deemed quired for proper air conditioning: two units at the front of the auditorium, and

The usual placement of the units would have set one on either side of the screen, and actually such was done in this instance even though the units are not apparent op picture). Since this theater antedates the sound pictures era, an organ had been stalled in the early days, and the masked organ pipes still installed. So the engineers ecided to take advantage of the natural masking available, and they proceeded to emove the old organ pipes and to install the forward units behind the ornamental grilles.

At the rear of the theater (bottom picture) the two units are right out in the open, and, being of trim line, they become a pleasing addition to the standee area, as well as being their own best advertisements.



Air Conditioners In Theater Applications --

(Concluded from preceding page) units, except that a small balcony can be supplied by a duct to a unit located below it. Lobby, lounges, etc., must have their own units if air conditioning is required there.

In rare cases a small theater can be conditioned by two units only, located near the stage or on side walls of theater.

Self-contained units are attractive, but if necessary, can be refinished to conform to the interior decoration. In addition to providing summer air conditioning, these self-contained units can be equipped with simple heating coils suitable for connection to the theater's heating boilers, giving an all-year-round service, and thus eliminating unsightly and cumersome floor-type radiators or unit heaters.

In many cases, they can also be installed in concealed spaces, as behind grilles or organ lofts, in closets, behind drapery, etc. as long as it does not impair proper air circulation.

The installation of these units only involves wiring and plumbing connections, and can be accomplished in a relatively short time. Locating units and running electrical and water lines may at first appear to be a problem, but thorough and detailed inspection of the premises will, in the majority of cases, reveal ideal locations for the units and concealed spaces for running wiring and water

The advantages of self-contained

1. The theater box receipts determine the number of units that operate since the units are thermostatically controlled and operate in direct proportion to the number of patrons in the house.

units may be summed up as follows:

2. Lower initial cost and lower cost of operation.

3. No ductwork required, thereby eliminating need of cutting, patching, and redecorating in order to install an air conditioning system.

4. Flexibility in design and a means of providing zone control.

5. Saving in refrigeration by having discharge air flowing horizontally at breathing line level and not wasting refrigeration at ceiling line.

6. Units require only wiring and plumbing connections for complete installation.

7. Units can be equipped with heating coils to provide winter heating as well as perfect summer air conditioning.

8. Units can be added to a present central air conditioning plant, if additional air conditioning is required.

All of the above advantages have given the self-contained unit a wellearned place in theater air conditioning. Typhoon distributors in such cities as Philadelphia, Greensburg, Cleveland, Detroit, Baltimore, Pensacola, St. Louis, Jersey City, Milwaukee, and many others can attest to this new found and lucrative market for self-contained units.

Delayan Offers Full Line Of Crosley Compressor Parts

DES MOINES, ĭowa—A complete line of replacement parts for Crosley compressors has been announced by Delavan Mfg. Co., here.

The Delavan line now includes pistons, piston pins, connecting rods, diaphragm seals, eccentrics, and eccentric shafts for Crosley compressors. Delavan has also announced a number of price reductions on these

THE WORLD'S MOST SELL POWERFUL ROOM AIR CONDITIONER

it's the Remington Aristocrat (model 12W). Delivers 15,000 btu/hr., handles jobs your com petition can't touch, because only REMING-TON has such cooling power. Five other nodels, 1/2 to 13/4 hp. AC and DC, air and ater cooled, make Remington MOST COM-FLETE line. Sold direct to installing distribuors, giving you top profit. Write for Booklet

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New Booklet Dramatizes Benefits of Activated Carbon Air Recovery

NEW YORK CITY-"A Dream of Green Air" is the title of a new air recovery booklet offered by W. B. Connor Engineering Corp.

It tells the story of a worried businessman who is troubled by a vision in which the conditioned air in his building becomes the color of money, all the more disturbing because much of it is being lost. It tells also how he learned what can be done to stop this economic waste.

In narrative style and with simple diagrams, the booklet explains "how much of the energy, or money, spent to cool or heat air is actually thrown away because the air has picked up a minute quantity of odors," the company said.

"It points out that an almost unbelievably small concentration of odors is sufficient to make the entire atmosphere objectionable-less than one ten-thousandth of 1% in volume is enough-and demonstrates the wastefulness of exhausting as much as more than one half of costly conditioned air just to get rid of such an infinitesimal amount of impurities."

The alternative to this extravagant practice, it is held, is "Air Recovery' by activated carbon purification. By "recovering" and recirculating air that is already at the right temperature, humidity, etc., less new unconditioned air is required and hence less conditioning capacity, the booklet maintains.

Every \$100 invested in air recovery equipment saves \$385 in the installed cost of heating and cooling capacity, it is claimed. It is further claimed that for each \$1.00 spent annually to operate an air recovery unit, an estimated \$2.53 is required to maintain the conditioning equipment it replaces.

The booklet may be obtained by writing for Dorex Bulletin 118 to W. B. Connor Engineering Corp., 112 East 32nd St., New York City 16.

2-Stage System Conditions Denver Medical Center

DENVER-A 2-stage air conditioning system, which will provide more than 50 tons of air conditioning capacity during the hot summer months, is a feature of the new 5story, three quarter million dollar "East Denver Medical Center" completed at 3701 E. Colfax Ave. here, during April.

Located on the fringe of one of Denver's largest residential districts, the new Medical Center incorporates offices for 60 physicians, X-ray laboratories, fluoroscopic laboratories, and special treatment rooms for respiratory diseases, all of which will require air conditioning.

On the first floor is a completely air conditioned prescription drugstore, one of the largest in the west, which also houses a telephone intercommunication system between drugstore and doctors' offices, and between various offices within the

The structure is built of concrete throughout, and features vertical ductwork, for even distribution of cooled air through the departments, according to the building contrac-

Frogs Can Take It If Kept Cool

CHICAGO-Frogs, given doses of X-ray many times greater than that needed to kill them, can be kept alive indefinitely as long as they remain at temperatures of 40° F., two University of Chicago scientists have discovered.

The scientists, Dr. Harvey M. Patt and Marguerite N. Swift of the biology division of a laboratory operated by the university for the Atomic Energy Commission, found that irradiated frogs kept at 75° F. died within a month.

Frogs that had been held at 40° F. even for several months would die if the temperature were raised to 75° F., they discovered.

MANUFACTURING OPPORTUNITY **NEW HERMETIC UNIT**

For sale or for manufacture on a royalty basis a new hermetically sealed refrigeration unit 1/12, 1/8, 1/6, and 1/3 H.P. of proven merit in the household, water cooler, low temperature ice cream cabinet and beer cooling fields. Type of construction enables low manufacturing costs. This is an efficient unit with low operating costs and with certain accessories not now on the market. Inquiries are solicited.

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THE THERMOBANK BY WRAMER

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BENEFIT OF THE PARTY OF THE PAR

The continued popular demand by the refrigeration industry forced this reprint. The data book was revised to incorporate the latest available information. There are 32 pages packed with a wealth of data, including a complete explanation of the theory, operation and application of the THERMOBANK System, all useful to refrigeration engineers, servicemen and salesmen.

The Rapid Selection Tables cover 1440 individual calculations covering boxes from 5^{\prime} x 4^{\prime} to 25^{\prime} x 25^{\prime} and a temperature range of from +10°F. to -20°F. under various loading and application. Calculations were based on A.S.R.E. Standards. With these Tables you can get the BTU load and the required evaporator size without picking up a pencil.

WRITE FOR BULLETIN 16R

KRAMER TRENTON CO. Trenton 5, THERMOBANK - COOLMASTER - RADIAL UNITS - PANEL UNITS - CUBERS - FINNED COILS - BARE TUBE COILS - HEAT INTERCHANGERS -

CONDENSERS Air Cooled, Water Cooled, Evaporative - WATER COOLING EVAPORATORS - BLAST COOLING COILS - BLAST HEATING COILS.

What's New

Palmer Window Unit Has 10-Gal. Water Reservoir



PHOENIX, Ariz.—A "self-contained" evaporative cooler designed for use in rooms where a water connection or drainage is impractical has been developed by the Palmer Mfg. Corp. here.

Called the Sno-Breze model 15 F 49PS, the cooler is equipped with a 10-gal. water reservoir that is to be filled before operation. It also has a three-speed electric fan that moves up to 1,500 c.f.m. of air.

A separate switch controls a re-

circulating pump and cooling system that permits the unit to operate approximately five hours at high speed. The unit is equipped with a removable chrome plug so that an accessory float valve kit can be installed if automatic water supply is desired.

The evaporative cooler weighs 29 lbs. and measures 24 in. wide and 23½ in. high. It sets in an open window and has adjustable side panels to close the side openings in windows up to 36 in. in width.

During the winter months, according to the company, the unit can be removed from the window and used inside the house as an indoor humidifier and heat circulator.

The all-steel, rustproofed cabinet is finished in a bronze baked enamel hammertone.

Federal Case Ends Detach For Continuous Display

WAUKESHA, Wis.—Removable ends for continuous display, a porcelain front, stainless steel trim, and fluorescent lighting are among features of Federal Refrigerator Mfg. Co.'s new triple deck merchandiser which provides 33 sq. ft. of refrigerated display area, according to the company.

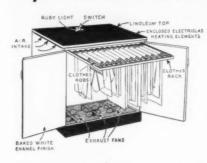
The case is 65 in. high, 76½ in. long, and 42 in. wide. It has a 13-in. top shelf with mirror, an 18-in. middle shelf, and a 29%-in. bottom



Federal Mfg. Co. triple-deck case.

shelf. All shelves have glass guards and price tag moldings.

Front-Opening Clothes Dryer Uses Infrared Heat



BERGENFELD, N. J.—A new deluxe model Temprex radiant heat clothes dryer, designed to retail for \$129.50, has been introduced by the Appleman Art Glass Works, here.

This new dryer creates infrared heat and artificial breeze to dry

Housed in a fully insulated, allsteel Bonderized cabinet with white baked enamel finish and work-table linoleum top, the Temprex dryer fits into any kitchen or laundry and takes 14 lbs. of wet wash or 8½ lbs. of dry wash. Doors open at front of cabinet for convenience in hanging clothes.

Wash is hung over removable rustproof stainless steel rods (hanging space equivalent to 40 ft. of clothes line) which slide forward out of cabinet at work height. Temprex panels mounted at top of cabinet produce radiant heat and three exhaust fans circulate air.

The new Temprex unit is designed to dry everything from handkerchiefs to washable rugs. An average laundry may be completely dried in about an hour and a half, and damp-dried ready for ironing in less than an hour, the manufacturer claims.

Dryers can be plugged into any 110-volt a.c. outlet, eliminating costly special installation. They consume approximately 1,000 watts. No bolting down is needed since the Temprex is vibration-free. The dryer measures 36 in. long, 36 in. wide, and 24 in. deep.

Temprex dryers will be made available through electric appliance distributors.

Savage Arms Frozen Food Cabinet Moves on Casters



UTICA, N. Y.—A 9-cu. ft. frozen food, double-duty merchandising cabinet has been introduced recently by Savage Arms Corp. here. The opentop unit features a superstructure with three-dimensional, color photographs of frozen foods.

Special storage space is provided beneath the selling compartment. Casters permit the unit to be moved easily.



Doray Defroster Doubles As Electric Wall Clock

COLLINGSWOOD, N. J.—A household device which automatically defrosts the refrigerator and is an electric wall clock at the same time has been brought out by Doray, Inc., here.

Automatically, the Doray Defroster turns the refrigerator off at 1 a.m. each night, and then, again automatically, switches it back on after the thin skin of frost is removed from the unit.

The device is installed simply by inserting its plug into a convenient outlet, slipping the refrigerator plug into a slotted receptacle on the defroster plug and hanging the clock, housed with switch controls in a cream-colored plastic case, upon the wall nearby.

Care must be taken in setting the clock to fix the hands at the proper daylight or night hour. A dayand-night indicator, a small disc, shows black through a hole in the clock face for the 12 hours from 6 p.m. to 6 a.m. and white for the other 12 hours.

El

⊕ 5082

Thus if the time at setting is 9 p.m., for instance, the hands should be moved by a knobbed stem at the bottom of the case until they point correctly and the disc is black. The hands should be moved until they point properly and the disc is white if the time of the defroster setting is 9 a.m.

The Doray Defroster sells for \$15 (tax included) the company announcement indicated.

The Fine '49 ESCO Line

"BUILT LIKE A BATTLESHIP"

ESCO Products have enjoyed the reputation of sturdy "Battleship" construction for more than 20 years. This built-in quality makes the ESCO Line easier to sell.

Farm and Home Freezer Line

Models from 10 to 40 cubic feet. A size for every prospect. Smart styling. . . . Rugged construction. . . . Tops in efficiency. . . . Built-in Signal and Fast Freeze Fan—PLUS

- 5 Year Food Warranty
- 5 Year Protection Plan

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Milk Cooler Lines

The amazing Model "AD" ESCO "NI-AG-RA" Line with its smooth "Icy-Wall" interior and exclusive patented Automatic "Neck-High" Water Leveler . . . the finest Milk Cooler made.

The exclusive Model "VD" ESCO "Icy-Wall" Line with its perfectly smooth "Icy-Wall" liner and controlled ice bank . . . no competition in this Line.

The standard Model "V" ESCO Line meets any competition . . . noted for its durable "Battleship" construction.

ESCO DeLuxe Beverage Coolers

ESCO Beverage Coolers provide dry storage with efficient controlled forced air cooling. Real business-builders for clubs, cafes, restaurants . . . convenient slide-away lids, bar-height top.

ESCO Ice Makers

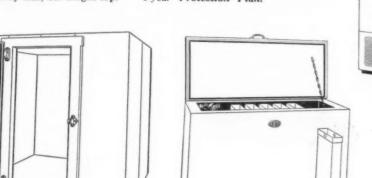
The ESCO Ice Maker Line (75 to 2000 lbs. daily) provides capacities to meet the needs of hotels, hospitals, country clubs, and restaurants of all sizes.

ESCO Sectional Cold Rooms

Three standard Models (or to order for special sizes) provide the answer for the growing demand for easy-toinstall, walk-in, cold storage facilities. Standard panel sections permit later expansion and provide flexibility.

5-Year Protection Plan

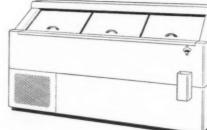
All ESCO Equipment packaged complete with Sealed Units carry a 5-year Protection Plan.



Esco Cabinet Company

West Chester, Penna.





Dealers and Distributors

are invited to write for detailed information and specifications on the PROFIT-MAKING ESCO LINES



CORPORATION

PAR COMPRESSOR DIVISION

What's New (Con't)



Estern Industries Makes Ondensate Disposal Unit

NEW HAVEN, Conn.—A new condensate disposal unit for use with air conditioning equipment has been introduced by Eastern Industries, Inc. here.

Called the model No. 2, the unit is easily adaptable to all standard air conditioning units, the manufacturer said.

It is equipped with a bronze centrifugal sump type pump and a 1½ gal. brass receiver. It has a float operated switch and a check valve on the outlet side of the pump. The pump is capable of delivering about 4½ g.p.m. at 0 p.s.i. pressure and has a shut off pressure of 12½ p.s.i.

The unit's ¼0-hp. capacitor start motor operates at 3,450 r.p.m. on single phase, 60 cycle, 115 volts.

The unit is encased in a black

The unit is encased in a black enamel finished sheet brass cabinet $5\frac{1}{4}$ in. wide, $9\frac{\pi}{8}$ in. long, and $12\frac{1}{16}$ in. high. It weighs 21 lbs.

Further information may be obtained from the manufacturer at 296 Elm St., New Haven.

THE APPROVED

PREST-O-MATIC

CARBONATOR

Featuring Dependability

Engineered for simplicity and years

of dependable operation.

Lightweight — Compact.
25 gal. per hour capacity.

Independent of water pressure.

Dealers...Write for details

PREST-O-MATIC CARBONATOR CO.

317 S. MADISON ST. . ROCKFORD, ILLINOIS

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All standard parts.

Assured performance.

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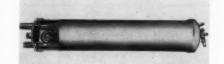
Model

CA-100

Shell-&-Tube Condenser Can Withstand 195 p.s.i.

LANCASTER, Pa.—New shell and fin tube type water-cooled condensers for general replacement are now available to the trade from Lehigh Mfg. Co., the firm has announced.

Features given for the condensers are heavy end caps, copper-lined water taps, heavy-walled steel tub-



ing, electronic welded, and continuous return bends. Liquid valves and fusible plugs are furnished with the units.

Factory tested at 195 lbs., the condensers are individually packaged and are dehydrated and sealed, Lehigh said. They have Underwriters approval.

Five models are being produced, covering application of ½, ¾, 1, 1½, and 2 hp.

Air Passes Through Plate Freezer Into Locker Room

CHICAGO—A duplex blast plate freezer for locker plants that will quick freeze 750 lbs. of food per day and at the same time keep a locker room at 0° F. has been introduced by Dole Refrigerating Co. here.

"This combination of blast air and conduction freezing on Dole plates is the fastest obtainable for miscellaneous packaged foods," the company has stated.

The duplex freezer stands 102 in. high, is 73 in. wide, and 30½ in. deep. It contains 13 horizontal vacuum freezer plates measuring 22 by 72 by ¾ in. The top nine are covered by two 20 by 52-in. doors while the bottom four are left exposed.

posed.

The top nine plates are used for freezing foods and are arranged so that there are three 4¼-in. spaces, two 5¼-in. spaces, one 6¼-in., one 7¼-in., and one 8¼-in. space. Products to be frozen may be placed directly on the plates on in backets.

rectly on the plates or in baskets.

Air is drawn into the freezer across the four plates below the doors and then makes three passes over the plates from front to back and out at the top.

On top of the all-steel main section of the cabinet are two 25-in. high hoods enclosing two 16-in. diameter, 1,600 c.f.m. fans. These fans, operated by an air temperature switch which starts them at 2° F. and shuts them off at -2° F, draw the air through the cabinet and then discharge it into the locker room. Their 25-ft. air throw assures



Dole duplex blast plate freezer.

even temperatures throughout the room, according to Dole.

Dole does not furnish the condensing unit but recommends a 3-hp. water-cooled, low temperature type. The company further recommends a back pressure control that cuts in at 0° refrigerant and cuts out at -20°. Thirty-six pounds of "Freon-12" is advised.

The refrigerant connections are ½ in. liquid and 1% in. suction.

Total weight of the freezer is 1,400 lbs., 1,525 lbs. when crated.

So that the freezer can be moved through a standard 6-ft. 6-in. doorway, the hoods are not attached until the unit is at its final location. Then the fan and hood section can be belted in place.

The freezer cabinet is finished in white, air dry lacquer.

Dole Refrigerating Co. is located at 5910 N. Pulaski Rd., Chicago 30.



Utica Sheet Corp.'s Ice Cuber Will Fit Under Bar

WHITESBORO, N. Y.—A new ice cube maker designed to fit under the standard bar has been introduced by the Utica Sheet Metal Corp. here.

The self-contained unit is operated by a semi-hermetic compressor and will freeze 50 lbs. of ice in three hours, according to the company. It contains 15 shucker type ice cube trays which hold 25 lbs. of ice and a storage pan that will hold 25 lbs.

a storage pan that will hold 25 lbs.

The cabinet is finished in two-tone brown with stainless steel trim.

The machine carries a money back guarantee and is available for immediate delivery, f.o.b. Utica, N. Y.

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This amazingly efficient, wide open at the top frozen food or ice cream display cabinet holds sub-zero temperatures everywhere in the cabinet (laboratory tests have proved it to hold -9° in a 110° room!).

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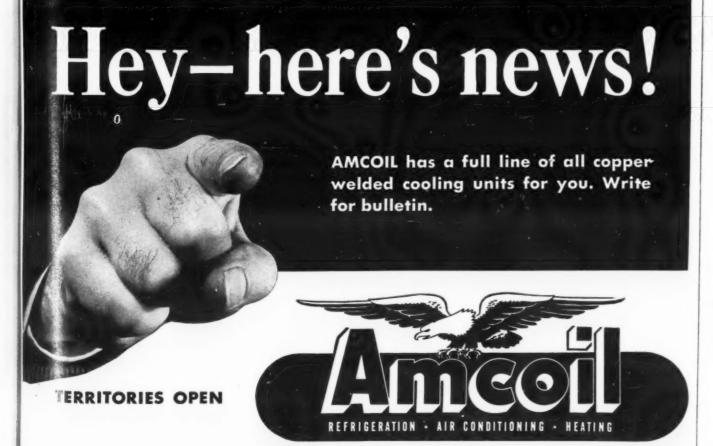
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Keen Knowledge of Structure, Performance of Motor Relays, Protectors Needed for Servicing

By J. A. Bagnall, Field Engineer, Spencer Thermostat Div.

The experience of the author in the refrigeration field has been largely confined to the application of starting relays and motor protectors to original equipment. Service problems, as reported by the manufacturer's service departments, have been negligible and, consequently, first-hand experience of service problems is very limited.

There are well over two million refrigeration units actually in service using Klixon devices, some of which have been in use for more than eight years. This is testimony of the dependable performance one may expect. However, as more millions of these devices reach the field and as they become older in service, it can be expected that the service requirements will become more active. In anticipation of this we are anxious to make available to the service engineers a more complete understanding of the problems they may encounter.

In order to properly service any unit the service engineer should know the details of structure, performance, selection, and service requirements. With this sort of knowledge the service engineer can approach such problems as arise with confidence in his ability to properly diagnose the trouble and apply the necessary corrective measures.

It is the author's intention to supply this basic information rather than try to give detailed service instructions. As our experience in actual field service enlarges we may be able, at a later date, to give more detailed information as to specific problems, their symptoms, and their correction.

Of recent date there has been an increasing demand from service shops to substitute this more modern means of motor starting and motor protection on units not originally supplied in this manner. While it would be

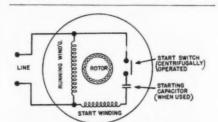


Fig. 1—Start winding provides starting torque. Once rotor has sufficient speed, running winding takes over.

desirable from many points of view to supply Klixon devices for this replacement market, the problems of application are such as to make it virtually impossible.

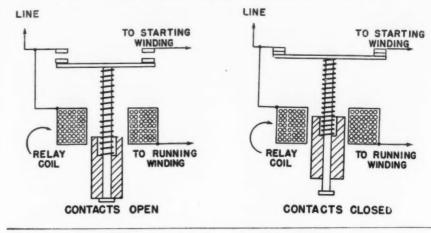
This statement will fully clarify itself as we progress to the detailed study of these devices and the application problems involved. We shall see that the testing time required will make it entirely uneconomic when only one or a few motors are involved. The average service shop is, generally, not equipped with the complete assortment of precision meters, potentiometers, bridges, and hot rooms necessary for this type of testing.

On the other hand the manufacturer of the refrigeration unit generally has the necessary equipment and testing time becomes economical because of large volume production runs of duplicate units. Thus, for the time being, at least, we must remain content to see these devices come through on new units and forego any attempt at substitution on units not originally equipped in this manner.

Perhaps the principal reason this problem of substitution has arisen is because the term "relay" is commonly used to mean a combination starting relay and motor over-current protector which is located remote from the motor. It is natural then for the service shop to surmise that a Klixon starting relay also includes the protective device, but the Klixon starting relay and inherent motor protector are separate and distinct devices each serving its own specialized purpose.

The inherent motor protection thermostat is mounted on the dome of the refrigeration unit and is influenced by both dome temperature and motor current, and, hence, must be applied in a manner totally different

The Current Type Motor Relay



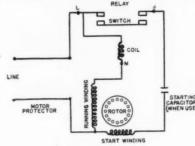


Fig. 2 (ABOVE)—Structural details of a current-operated magnetic starting relay.

Fig. 3 (LEFT)—Same type relay connected to motor windings.

than that required of the remotely mounted protector which depends wholly upon motor current for its operation. Consequently, substitution involves considerable testing to determine the different requirements of a protector mounted on the dome as compared with a protector mounted some distance from the dome.

The starting relay is usually mounted to the same bracket that holds the protector to the dome. This is not necessary for the successful operation of the starting relay and is done in this way merely for convenience in electrical connections.

In order to keep this paper brief and not omit essential details, the discussion which follows will be confined to the application of Klixon devices to fractional horsepower hermetic motors of the split-phase or capacitor-start types.

Part 1

The Current-Operated Magnetic Starting Relay

For any clear concept of the operation of this type of relay, we must first study certain characteristics of

the motors with which they are to be used.

A split-phase or capacitor-start motor is designed with two separate windings, one of which is called the running winding and the other the start winding. The start winding is needed simply to provide the necessary starting torque to bring the rotor up to speed after which this winding is de-energized and the motor runs on the running winding alone. This is shown diagrammatically in Fig. 1.

This figure shows the motor in running condition with centrifugal switch to the start winding open. At the instant of start, this switch is closed which means that both windings are energized and the motor will develop its starting torque, and, hence, gain speed rapidly. At about 75% to 80% of synchronous speed this switch opens under the influence of centrifugal force and permits the motor to continue to run on the running winding alone.

It is detrimental to efficient motor operation to allow the start winding to remain energized while the motor is running at normal speed. The

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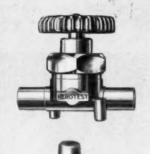
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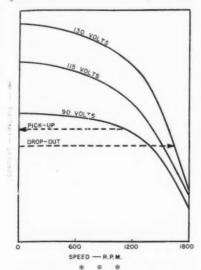


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(Continued from preceding page)

advantages gained by de-energizing the start winding at a speed somewhat below full load speed are as

- 1. The efficiency of the motor is improved.
- 2. Excessive starting noise is eliminated.
- 3. The running torque is improved. The voltage across the capacitor is held to safe values in the case of capacitor-start motors.

The centrifugal switch is a simple method of energizing and de-energizing the start winding at satisfactory points in the motor speed and is almost exclusively used with opentype motors. However, the centrifugal switch cannot be used with hermetic motors because the motor is in direct contact with refrigerant vapor and oil. The arcing at the switch contacts would tend to cause chemical changes which would prove harmful to the refrigeration unit over a period of

The problem in a hermetic unit is to eliminate the centrifugal switch and adopt a different means of switching which can be located away from the motor. To accomplish this, use is made of the motor characteristic in which the current drawn by the running winding varies with changes in motor speed.

At the instant of start or at zero speed the current in the running winding is relatively high and as the rotor gains speed this current becomes less and less. The purpose of the current-operated magnetic starting relay is to utilize this characteristic of the running winding to accomplish the switching in a manner similar to that obtained with a centrifugal switch.

In Fig. 2 are shown the structural details of this type of relay. It consists of a normally open switch which is actuated by the armature as it responds to the magnetic field created by the flow of current in the coil. These relays are precision devices and must be carefully calibrated to meet the specific requirements of the motor with which they are to be used. There are two distinct current values to be considered to assure proper switch action with any given motor.

1. The value of current, as expressed in amperes, which will cause the armature to move upwardly and close the switch contacts. This value is known as "pick-up."

2. Once the "pick-up" has occurred, there is a lower value of current which will allow the armature to move downwardly, under the influence of gravity, which causes the switch contacts to open. This value is known as "drop-out."

Fig. 3 shows the relay as connected to the motor windings. It will be noted that the relay coil is connected in series with the running winding and the switch is connected in series with the start winding.

When the running winding is energized, the rotor is at zero speed and the current through the relay coil is relatively high, causing the relay to

Fig. 4 (LEFT)—Chart shows how current in running winding varies according to voltage used.

pick up and energize the start winding which permits the rotor to gain speed. As the rotor comes up to speed the current through the relay coil becomes less and at some point prior to full-load speed this current becomes low enough to permit the relay to drop out, thereby removing the start winding from the circuit and the motor continues to run on the running winding alone.

We have seen that the running winding current changes with speed but to further complicate the problem there is an additional change with variations in voltage. Consequently, we must consider not only speed but voltage as well in selecting a relay rating for a given motor.

To illustrate this, refer to Fig. 4. This shows the current characteristics of the running winding versus speed for three different voltages. While this curve is typical it may vary considerably from similar curves applying to different motors.

The pick-up current is selected from these curves at the zero speed line at a point not to exceed the intersection of the lowest voltage curve. This assures proper pick-up at any voltage at or higher than this point. Some additional allowance in this pick-up value is made to accommodate variations in motors made to the same specifications.

The drop-out current is selected from the curve of highest voltage at some point at which the pull-in torque is satisfactory. With these two values established, the relay should properly pick-up and drop-out within the voltage range for which it was selected. These two points are indicated by arrows in the figure.

After the relay rating has been selected on the basis of this curve data, it is necessary to run a performance test using a relay having the selected characteristics. These tests determine the following:

1. That the relay will pick up at a reasonably low voltage-90 volts is commonly used.

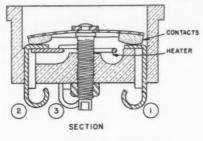
2. That the relay will drop out at a reasonably high voltage—130 volts is commonly used.

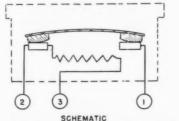
3. That at low voltage when the drop-out occurs lower in the speed range that the torque developed by the running winding alone is great enough to accelerate the load to full speed without the help of the start

When this has been done we have a properly rated relay for that motor design only. Other designs of motors, even of the same horsepower rating, may require a different relay rating because of differences in the winding and stacking. Hence, each different motor design, irrespective of similarity in motor nameplate data, must be fully checked to be sure the relay selected for use with it functions successfully over a reasonable variation in voltage.

From the field service point of view about all that can be done is to deter-

Protector Cross-Section





-Cross-section drawing of Klixon motor protector.

mine whether the relay is or is not properly functioning. If it is found that it is not, no service can be rendered other than to replace the relay with a new one of exactly the same type and rating.

The determination of whether a relay is at fault or not is best done by substituting a new duplicate relay in place of the one suspected of giving trouble. If the trouble clears up, then it may be assumed that the relay was at fault. If the trouble does not clear up, it is necessary to look elsewhere. Some of the points to look for are shown in the accompanying chart.

The tabulation of troubles to look for is not based on actual field service complaints, but rather from what

may logically cause trouble under the conditions listed. Each refrigerator manufacturer issues instruction bulletins which give detailed explanation of the service procedure to follow in the event of trouble.

Part II

The Inherent Motor Protection Thermostat

Inherent motor protection means that the protective device is mounted as an integral part of the motor or compressor hermetic housing so as to obtain the maximum influence of the heat developed in the motor. The dictionary definition describes the word "inherent" as "permanently existing as an attribute in something, belonging by nature, inseparable." It is in this sense that we use the word "inherent" to define what is often called "dome-mounted motor protection." Inherent is a general term applying to open as well as hermetic motors, whereas "dome mounting" applies specifically to hermetic

It is somewhat simpler to explain the application of inherent motor

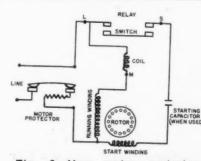
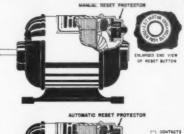


Fig. 6-How motor protector connects to motor windings.

Protector Fitted to Motor





tector is applied to open motor.

protection to open motors than to hermetic motors. The fundamental principles are alike but in dome mounting there are additional factors to be considered, such as suction pressure and heat of compression, which tend towards complication. Consequently, it is best to give the explanation as applied to open motors first.

A cross-sectional view of the Klixon inherent motor protection thermostat is shown in Fig. 5. It consists of a thermally responsive snap-acting disc, a series heater, contacts, housing, disc supporting screw, and terminals. Each of these parts must be carefully designed to give the required current rupturing capacity, tripping temperature, reset temperature, resistance, and life.

It is evident that in spite of its mechanical simplicity it is a precision device. Without the necessary "know-

(Continued on next page)



'Diagnosis' Chart Helps Locate Relay Fault

- 1. High Voltage
- 2. Low Voltage
- 3. Tight Compressor
- 4. Open Circuit.
 - a. Line fuse blown.
 - b. Motor protector open. c. Temperature control thermostat

 - d. Wiring or connections defective. e. Motor winding open.
- 5. High Head Pressure.

Motor running, relay fails to drop out, current high, noise excessive.

Motor not running, relay fails to pick up, or motor running has insufficient torque to pull up to speed.

Relay fails to drop out or hunts back and forth between pick-up and dropout with motor running. Insufficient torque developed by running winding alone to maintain running speed.

Motor fails to run.

Relay picks up but motor torque not great enough to come up to speed.

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Protector Must Allow Motor To Operate At Full Capacity Without Burning Out

(Continued from preceding page) how," precision instruments, and tools, it is totally impossible to correct any protector defects in the course of field service.

As a matter of field service, all that can be done is to determine whether the device is or is not defective and to replace those suspected of being defective with a new one of exactly the same type and rating. The only time in which a different rating may be used for field service is upon the recommendation of the refrigerator manufacturer to include changes which have been made to improve performance.

For this reason it is preferable that all replacement protectors be obtained from the refrigerator manufacturer's service stocks. The complete protector type number and that of the refrigeration unit on which it is used should be given to assure proper replacement of a defective

Fig. 6 shows an inherent protector as connected to the motor windings. This connection applies to singlevoltage, split-phase or capacity-start motors which are most commonly used in hermetic units. It should be noted that the current drawn by both windings passes through the heater and the thermal disc. When the contacts open the circuit all current to the motor is disconnected.

Fig. 7 shows an inherent protector as applied to a typical open motor. Special mounting provision must be made in the end bell to hold the

QUIET AS A

protector securely in close contact with the motor frame and also to maintain proper clearance between its terminals and the end turns of the windings.

When the protector is mounted as an inherent part of the motor as shown and with the motor current passing through it, the thermal element is influenced by the temperature of the motor, the current passing through it, and the heat transferred to it by the series heater.

DIFFERENT FUNCTION OF REMOTE, INHERENT TYPE

From the above, it is clear that there is a considerable difference between inherent motor protection and remote motor protection. Remote protection is distinguished by being mounted at some distance from the motor where it can be influenced only by the motor current and the air temperature surrounding it.

At this point it is desirable to briefly discuss the ideals striven for in all forms of motor protection and compare the results obtained with the inherent protector and the remote protector as applied to hermetic

From a performance point of view the ideal motor protector will accomplish two objectives, as follows:

1. Limit the motor hot-spot temperature to a pre-selected safe value no matter what causes the hot spot to attain this temperature.

2. Allow the motor to work to its full available capacity.

These two factors bear a close relationship in that the higher the allowable hot-spot temperature is set, the greater is the available capacity to do work. However, if the protector shuts the motor down before this limit of temperature is reached, a sacrifice in capacity is made. On the other hand, if the limit of temperature that may be reached is higher than safe values in order to obtain capacity, we have sacrificed motor

IDEAL PROTECTOR PERMITS FULL CAPACITY OPERATION

Hence, the ideal protector considers both of these factors and permits full capacity up to but not exceeding the selected limit of safe hot-spot temperature. To illustrate this balance of protection versus capacity to do work with an inherent protector as compared with a remote protector, refer to Fig. 8.

The curves plotted in this figure were taken from an actual test run using a standard refrigerator. The curves are plotted against motorwinding temperature and normal percentage variation of a given rating as a result of manufacturing tolerance.

The area at the top represents unsafe motor temperatures. The middle area represents the temperatures required for both safe operation and capacity of the motor to do a good job of refrigeration. The area at the bottom represents safe motor temperatures but insufficient motor ca-

It will be noted that the temperature curve of the inherent protector falls wholly within the safe temperature full capacity area for its total spread of manufacturing tolerance. The curve of the remote protector

How 2 Types of Protectors Perform

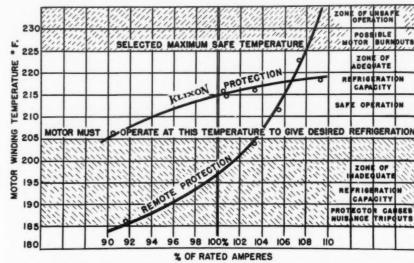


Fig. 8-Chart taken from actual test run of a standard refrigerator contrasts ranges of inherent and remote motor protectors. Note temperature difference when each type of protector has permitted motor to attain maximum capacity.

passes through this black area for only a small part of its spread of manufacturing tolerance and for the balance of its spread allows either unsafe temperatures or insufficient motor capacity.

Thus, in order for a remote protector to allow sufficient motor capacity at the low end of this tolerance spread it is necessary to increase its rating which permits still higher temperatures at the high end of the tolerance spread.

The importance of making available the full capacity of a hermetic motor to do work is emphasized during pull down and ice freeze when load is high. The inherent protector permits this heavy load during periods when the motor temperature can safely carry this load and will not shut the motor down until the limit of safe temperature has been reached.

In this manner the inherent protector sets a definite ceiling to the temperature that may be attained and at the same time allows the motor to carry high current loads, such as pull down, for periods of time that combine with motor temperature to produce safe winding temperatures.

To understand how the inherent protector accomplishes these objectives, refer to Fig. 9. The protector is an inherent part of the motor; hence, heats and cools at the same rate as does the motor for all slow

temperature changes. When the motor is cold the protector is cold and will allow considerable overloads until the motor as a whole heats sufficiently to cause the protector to trip at some combination of motor temperature and overload current.

INHERENT TYPE ANTICIPATES

If the motor is already hot, the protector also is at this temperature and will allow less overload to be carried than would be the case at lower temperature. In this manner the inherent protector anticipates the variation in the overload current the motor may be allowed to carry in accordance with the ability of the motor to stand this overload without overheating. In the case of pull down for example, the motor has been idle for some period of time, and, hence, is cool.

When started, the suction pressure increases and imposes a heavy overload on the motor. Since the motor and protector are relatively cool, the protector will pass this current without interruption. If, however, the cabinet does not pull down such as might occur with the door open, the overload will continue until the motor becomes very hot.

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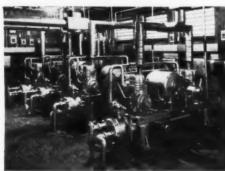
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Since the protector is also becoming hot it will finally reach a point in the combination of temperature and current which will cause it to trip, thereby preventing the motor

(Concluded on next page)





Compressor Room View



Air-Conditioned Lounge

. . . the big difference that establishes Marlo Cooling Towers leadership is outstanding quality and performance. Quiet as a sleeping kitten and just as smooth and prim in appearance . . .

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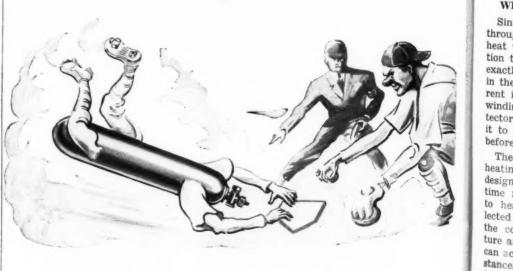
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Three Marlo Cooling Towers like that above can be seen on the roof of the Turf Club at Galveston, Texas with interior scene shown of air-conditioned area. Compressor room view of Frigidaire units served by Marlo Cooling Towers.

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Question & Answer Session:

Supply Problem Cited In Replacing Relays, Protectors

When J. A. Bagnall, field engineer for the Spencer Thermostat Div., completed the accompanying talk befor the Greater Detroit Chapter of the Refrigeration Service Engineers Society recently, a number of questions came up, chiefly regarding replacement parts. Asked one mem-

"What chance has the average serviceman in making replacements in the field? Do you have a supply of these motor starting relays and protection thermostats in parts wholesalers' stocks?"

"We recommend that you obtain replacements from the manufacturer of the refrigerator," Bagnall replied. "He may have changed his ratings, etc., so you wouldn't be sure of obtaining the proper thermostat from another source.'

"But suppose," countered this member, "a freezer goes down and it is filled with food. The food might spoil before the unit was repaired. Suppose also this serviceman is 30 miles away or more. What's he supposed to do then?"

"This is a problem we want to solve," Bagnall admitted.

Said another RSES member: "Our men would probably wire around the device. Why couldn't a parts wholesaler stock the parts?"

"There are so many of them that after two months a wholesaler would probably say 'to hell with it,' " explained the representative of a condensing unit manufacturer.

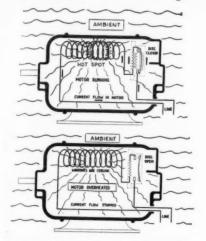
"We've never heard of any trouble with our product," Bagnall then com-

"Maybe that's because the servicemen wire around them," suggested one member-with an obvious twinkle in his eye.

"I've tried to show you what's involved to get the best motor protection with the best motor efficiency. You have to have a specific protector for a specific application. I don't believe," Bagnall emphasized, "in wiring out a protector. It's too danger-

"Motor winding temperatures are being run hotter and hotter today, They're not too far from the limit, so there'll be trouble if you let it get away from you."

Selecting Properly-Rated Protector for Hermetic Unit Requires Careful Testing



(Concluded from preceding page) from working beyond its safe temperature.

If the motor is started before the high side has unloaded through the capillary, then the motor will be stalled on the line and the heating in the start winding becomes very fast. This temperature change is so very fast that the start winding will burn out before there is an appreciable temperature change at the protector location.

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The time required to reach unsafe winding temperature at locked rotor depends upon the thermal capacity of the start winding and upon the temperature of the motor when the locked rotor condition occurred. In order to successfully protect for this condition, the protector must act quickly and before increased temperature has reached it through the motor iron.

PROTECTOR TRIPS BEFORE WINDINGS CAN OVERHEAT

Since the motor current flows through the protector it develops heat within the protector in proportion to the square of this current in exactly the same manner as occurs in the winding. Thus, when the current is high, as at locked rotor, the windings heat rapidly but the protector also heats rapidly which causes it to reach its tripping temperature before the windings overheat.

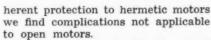
The time required for this localized heating to trip the protector is, by design, in close agreement with the time required for the same current to heat the windings to some selected temperature limit. Thus, by the combination of motor temperature and motor current, the protector can act over a wide range of circumstances to prevent unsafe winding temperatures and at the same time allow the motor to work to its full available capacity.

So far this discussion has applied to open motors with examples taken from the performance required by refrigeration machines. When we approach the problem of applying in-

Engineer, Refrigeration

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Box 3174, Air Conditioning & Refrigeration News



In some hermetic units the motor stator is pressed into the dome which provides a direct all-metal path for the transfer of heat from the winding to the protector location. In other

Fig. 9 (LEFT)-Diagrams show how inherent protector heats and cools at same rate as motor for slow temperature changes.

cases the motor is internally sprung, and it is necessary to depend upon radiation and convection through the refrigerant vapor to transfer the heat generated in the winding to the protector location on the external surface of the dome.

To further complicate the possible variations there are high-side domes which involve heat of compression as well as motor temperature and lowside domes in which the vapor density at suction pressure is a strong influencing factor.

PROTECTOR COVER REDUCES OUTSIDE INFLUENCES

Fig. 10 shows an inherent protector as applied to the dome of a hermetic unit with a pressed-in stator. A cover is placed over the protector to make the temperature association with the dome as intimate as possible.

With all the variations involved as to mounting, pressed-in stators, internally-sprung stators, high-side domes, low-side domes, temperature limitation, and motor capacity to do work, considerable testing must be done in order to select a protector rating which will provide proper protection for any given hermetic unit. A brief outline of the testing required may be of interest.

Temperature must be measured at the following points:

1. Dome under the protector.

- 2. Air under cover surrounding the
- protector.
- 5. Start winding.

The best means of determining these temperatures is by means of thermocouples, using small diameter wire. In addition, the winding temperatures should be double checked by means of the resistance-rise method, using an accurate bridge. In addition to temperature measurement, provision must be made to measure voltage and current. When this equipment is set up in a hot room held usually at 110° F., we are ready to run the test.

SEVERAL READINGS NECESSARY

The test is run to find the continuous current which will just cause the running winding temperature to reach the selected limit of safe temperature. In doing this testing, several sets of readings will be taken at various overloads until the final one is reached.

After this is done the rotor is locked so that it cannot turn and tests run with rated voltage applied to the motor to determine the time required to raise the temperature of the start winding from room temperature to the limit of safe temperature. Again readings are taken of all temperatures, voltage, and current so as to have a complete record.

With this data a protector rating may be selected for trial. This trial run may be made in conjunction with

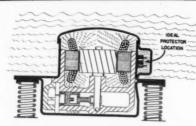


Fig. 10-When applied to hermetic units, the inherent protector must operate in closest possible conjunction with the dome.

a performance run to assure proper operation as follows:

1. That the unit will pull down successfully.

2. That the unit will freeze ice satisfactorily from both a quantity and time standpoint.

3. That the protector will trip at or close to the pre-selected temperature limit under stable temperature condi-

4. That at locked rotor the protection is adequate and that the motor will be allowed sufficient time to accelerate to full speed.

When an application has been made in this manner it is assured that the protection is adequate and the performance of the unit will be entirely satisfactory. It is obvious that this work cannot be done as a part of field service, and, hence, the wisdom of making exact replacement of defective protectors with new ones supplied by the manufacturer of the refrigerator.

Joe Wheeler Takes Over N. Y. Branch for Johnson Service Co.

NEW YORK CITY-Johnson Service Co., manufacturer, engineer, and contractor of automatic temperature and air conditioning control systems, has named Joe Wheeler, Jr., manager of the firm's New York branch.

Wheeler has been with the Johnson Service Co. since 1931 and came to the New York office in 1935.

The New York branch is one of 11 east coast branch offices, comprising the eastern district.



Every One in the Industry Should READ ...

FOOT in THE



The LAUGH - LEARN - PROFIT BOOK

by GEORGE F. TAUBENECK

. . . Because Every Laugh Drives Home a SOUND SALES PRINCIPLE!

"This is a funny book," declares George Taubeneck, editor of Air Conditioning & Refrigeration News, in his heading for Chapter 1. That's true. You'll laugh! You'll learn, too.

"One Foot in the Door" is the laugh-and-fact-packed story of Specialty Selling. It takes you back through chuckling pages to the birth of the specialty merchandising art under John H. Patterson of N.C.R. fame, and it takes you forwardagain with smiles and guffaws-to the shining future.

It clearly delineates the selling principles which years of experience

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- The Old Master—and How He Got
- That Way Making Direct-Mail Advertising Respectable
- Hair Grows on a Billiard Ball
- Publicity Isn't Always Free
- People See Better Than They Hear
- How to Humanize Your Company 8. Tom Thumb Cartels
- Finding the Rainbow's Pot-of-Gold
- There's Always One Best Way to Tell Your Story
- You Can't Get Off First Base Without
- 12. "It Pays for Itself'
- Ask the Man Who Uses One
- **Everybody Loves a Convention** Sales Training Schools Must Be Clever and Entertaining
- Circuit Riding Becomes a Profession
- Make It Clear, Make It Simple, Make
- It Direct Just a Minute, Dear
- Five Will Get You Ten 19.
- 20. Mama Can Help, Too
- Ask the Man Who Does the Work 21.
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'Push-Button' Output System Seen by Group of Naval Officers In Tour of York

YORK, Pa.—A group of Naval officers from the Postgraduate School of the U.S. Naval Academy in Annapolis, accompanied by officers from the Bureau of Ships in Washington, D. C., and the Naval Ordnance Plant in York, inspected the plants of the York Corp. recently.

The group from Annapolis was headed by Capt. J. M. L. Wright, executive officer of the Postgraduate School, and included Capt. E. K. Walker, Profs. E. K. Gatcombe and G. D. Marshall, S. Hoffman, and 12 student officers comprising the general ordnance engineering group of the U.S. Naval Academy Postgraduate School. Also present were Comdr. W. R. Miller representing the U. S. Bureau of Ships, and Capt. E. C. commanding officer, and Comdr. R. H. Crane, executive officer of the Naval Ordnance Plant in York.

The guests were greeted by Vice

President Marshall Munce who told them about the corporation, its history and development, and placed its facilities at the disposal of the student group.

Following a presentation by means of models of the production flow through the plants, a guided tour through selected shops effectively demonstrated to the visitors how Yorkco's "push-button" factory gives straight-line, high-volume production. The visitors also saw the Grantley plants in which the hermeticallysealed condensing units and the room air conditioning units are built.

A tour of the West York plants began with the development department and test plant, and included the welding shop, the erection floors, and the machine shops, where the officers were able to inspect at first hand the methods and procedures employed in building some of the largest refrigerating and air conditioning equipment in the world.

The group, consisting of four lieutenants and eight lieutenant commanders, ended their tour at the York Institute of Refrigeration and Air Conditioning, where C. J. Brillinger, director of the institute, explained the various training activities including management training; the college graduate training, which is an 18-month course; the five-year Penn State cooperative course; the six weeks application engineering course; the six-week service training course; spot training and special courses for particular needs.

Nebraska Utility Retains Frozen Food Demonstrator

LINCOLN, Neb .- Miss M. Thelma Bly, has been retained as home service director for the Central Electric & Gas Co. where her duties will include food preparation, cooking, and frozen food demonstrations.

She will also cooperate in educational and dealer programs on home appliances, kitchen planning, and assist the homemaker with individual problems in her home.

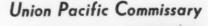
Miss Bly will supervise the entire home service department of the company which serves 42 Nebraska and South Dakota towns with natural gas, and 47 South Dakota towns with electricity.

She was formerly associated with Wisconsin Power & Light Co. in the home service department. In 1944 she received an award from McCall's magazine for outstanding achievement in the home service gas divi-

THE MOST

dependable known







C. R. Van Dusen, commissary superin tendent, checks on Union Pacific's four locker rooms in Denver.

New Denver Locker Rooms Supply Trains with Food

DENVER-Four refrigerated locker rooms capable of holding three or fours days supply of emergency rations have been built into the newest Union Pacific commissary recently opened here.

The commissary, claimed by the management to be a model of operating efficiency, is the fifth to be opened by the railroad. Others are located Omaha; Ogden, Utah; Los Angeles; and Portland, Ore. The purpose of these commissaries is to supply diners on the company's trains.

The Denver commissary is located at 2020 Wewatta St. near the union station and adjacent to the railroad tracks. A one-story building 140 ft. long by 48 ft. wide, it is divided into storeroom and general office.

The storeroom contains the four refrigerated lockers and a refrigeration machinery room in addition to other facilities.

The lockers are a 15 by 14-ft. meat and fish room, a 15 by 12-ft. vegetable and fruit room, a 15 by 9½-ft. dry locker for dairy products, and a 15 by 8-ft. low temperature room for frozen foods and meats.

Perishables are purchased locally and issued to dining cars daily, it was explained. About 4 tons of foodstuffs are issued daily.

Appliance Operation Cost, Kitchen Layout Explained To Farmers In Catalog

BRIDGEPORT, Conn.—An 88-page catalog describing General Electric products for the farm and farmhome has been published by G-E and is available at 10 cents a copy.

The first postwar edition of the catalog that was formerly issued annually, the publication covers all the farm-home products of seven General Electric departments-major and traffic appliances, radio and telvision equipment, farm equipment, construction materials, lighting, heating and air conditioning equipment, and Textolite counter tops.

A special section of the catalog devoted to the General Electric Home Bureau and tells how that organization assists farmers and their wives in planning complete electric kitchens and laundries.

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Starting with a rough sketch made by the farmwife, the Bureau prepares an exact floor plan showing how appliances should be arranged for maximum convenience, and then sets up and photographs a miniature kitchen. Plan and colored picture are returned to her for study.

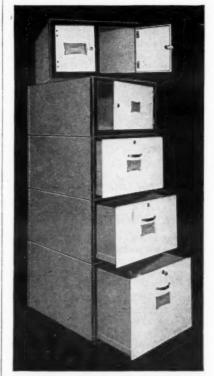
A one-page table in the catalog shows at a glance the estimated cost of operating the various pieces of electrical equipment.





Grocery and Meat Markets Are Your **Biggest Prospects**

Here's a source of business you have neglected during the "lush" times. Now you have to dig and the digging is more productive in this field. They have the space and the customers that can make a locker operation doubly profitable. Think it over—Somebody will get this business, will it be you? Don't forget that



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are your source of reliable and satisfactory units and that their reputation makes it easy for you to sell. So, cash in on it.

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Two heads are better than one. So ask us for advice and hep. Let's get together—it may mean money in your pocket.

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MASTER MANUFACTURING CORP.

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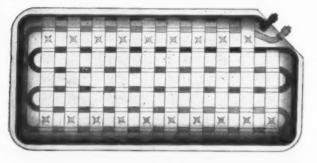
NO CASE OF OPERATIONAL FAILURE EVER REPORTED When you buy Kold-Hold Refrigeration Plates for your truck, you can count on a lifetime of low cost, highly efficient refrigeration. For, with over onehalf million Kold-Hold plates in use today, there has never been a case of operational failure reported. Trucks equipped with Kold-Hold Plates have been subjected to the most severe operating conditions possible, in all types of trucks. And never yet have they failed to provide the refrigera-

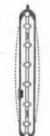
"PERIMETER FREEZING" ELIMINATES OPERATIONAL FAILURES

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STRUCTION WHICH RESULTS IN THE PERIMETER FREEZING FIRST, KOLD-HOLD TRUCK PLATES CANNOT SPOIL YOUR TRUCK LOAD, THROUGH MECHANICAL FAILURE.

There are other patented features which help make the Kold-Hold Truck Plate the most dependable on the market today. The streamlined design and rounded corners provide extra strength where it's needed most. There's no chance for ice to cake over the end.





The drawing at the left shows how the tubing carries the refrigeration all around the outer edges of a Kold-Hold Plate before going into the center. This takes the strain off the edges. The end view shows how the center of a Kold-Hold Plate "gives" as the eutectic freezes and expands. In conventional plate designs, the center freezes and places excessive strain

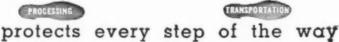
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Indonesia Pictured by Analyst as a Natural, Wide-Open Market for Industry Equipment

By Eugene Hesz, International Market Analyst

Lettle is it recognized that the size and importance of Indonesia go far beyond the scope to be expected of "just another colony of a European country."

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The importance of Indonesia has several basic reasons. The accompanying map indicates the large dimensions of this archipelago (it extends over 3,000 miles in one direction), which contains some of the largest islands of the world. Its population is estimated at 65 million.

An economic analysis of this region is, at this moment, somewhat overshadowed by political events.

The Dutch have done a magnificent job of colonization and development and have spared no effort in transforming these jungle islands—especially within the last 50 years—into one of the world's most productive sources of primary commodities of mineral and vegetable origin.

DUTCH OBJECTIVE

They are trying to transform this colonial empire into a self-governing unit of the Dutch Kingdom instead of handing a great part of it back to a handful of politicians who have been cooperating with Japan and who also have strong connections with the Kremlin.

It is to be hoped that the political differences will be solved in a way which is compatible with the ideals of the United States and the United Nations.

In order to present to the manufacturers of air conditioning and refrigeration equipment a good picture of this broad field, wide open for the products of our industry, it is advisable to give a picture of what the marvelous development by the Hollanders has achieved in the way of modern installations, schools and hospitals, harbor installations, railroad facilities, and airports—to mention

None of these things existed in Indonesia a little more than 50 years

The actual area of Indonesia is about one fourth that of the United States. Of the population of 65 million, only 250,000 are white. The vast majority of the people are of the various yellow races, mostly Malayan.

The Malay language is used in the entire archipelago to avoid the the confusion of many hundreds of different languages and dialects. For our export industry, the Dutch and English languages are appropriate and sufficient.

The density of the population in Java, where two thirds of all these colonials live, is 821 persons a square mile, as compared to 488 in the United Kingdom, 700 in Holland, and 45 in the United States.

GOVERNMENT SETUP UNIQUE

The enterprising Netherlanders have evolved a unique system of government for this huge population. A small body of high officials of the white race is assisted by the original native governments and princes of the many provinces.

Some of the provinces are administered directly from Batavia, the capital of Java, but many have retained their autonomy completely, having their own legislatures and making their own budgets.

This system was installed already before World War II, and the Dutch have declared their willingness to extend this system to an almost complete general autonomy, with the Royal Dutch House retaining its sovereignty.

The greatest part of Indonesia is fully willing to go along with this system. Only a large section of Java and Sumatra, where the population does not object to Dutch sovereignty is aspiring to complete independence under a handful of young politicians.

cians. Enormous progress has been made since 1900 in the development of the Indies in every respect.

At the outbreak of the second World War, the archipelago possessed 37 government hospitals with 14,600 beds; 64 communal hospitals with 4,800 beds; 106 native government hospitals with 3,500 beds, and 412 private hospitals with 39,000 beds, altogether 619 hospitals with 61,900 beds. All this was started practically from scratch between 1860 and 1890.

In the educational field a similar development took place. In the 19th century there were only a few missionary schools operating. In 1933, seven years prior to World War II, there were 1,850,000 native pupils in the elementary grades and 143,000 in the higher grades.

This number increased in 1939 to 2,117,000, and 149,000, respectively In 1939, the government spent on education alone \$25 million.

It can easily be imagined what air conditioning and refrigeration means for such installations and public buildings, especially when it is borne in mind that the equator runs right across the large islands of Sumarta, Borneo, and Celebes.

FOUR YEARS AT A TIME

The climate in general is of such a nature that the many thousands of Dutch families who are directing the country's affairs, usually never stay longer than four years in the archipelago, then return for one full year to a moderate climate and, generally speaking, repeat this five year cycle only four or five times. That's about all a white man can take.

Parallel to this development run the systematic organization of the cultivation of tropical plants for domestic and international consumption, and the steady industrialization of the country.

This industrialization does not aim at competing with highly industrialized countries, but rather as an additional means of providing a population with necessary consumer goods, where the general standard of living often does not allow a greater expenditure than 20 to 30 cents a day.

In the period in which education and other cultural institutions were built up at remarkable speed, the industry of the country grew to 5,400 factories in 1930, and increased to 7,200 just prior to the outbreak of the last war.

Hand in hand with this cultural and industrial progress came the construction of modern harbor installations, very extended irrigation works for improved agricultural production and industry (electric current production by water power), extensive railroad lines, superb scenic highways, and a system of interlocking airlines.

The United States and Holland always occupied the first places as the largest customers of Indonesia. It is interesting to note in this connection that Japan's imports have always been negligible, this throwing a peculiar light on the Japanese attempts at subjugating Indonesia.

U. S. IMPORTS THIRD

In the matter of imports to the Indies, the situation was different, as Japan succeeded in disposing of great quantities of cheap products in the islands. Holland was always a close second, if it did not occupy first place, and the United States was in third place.

To give an idea of the importance of the Dutch East Indies upon world economy in general, and upon United States' requirements of basic materials in particular, the main products will be mentioned here.

The production of natural rubber, both by the systematic plantation method and by native exploitation, brought to the world markets before the war 39% of all natural rubber. Since the United States took the bulk of this production, the rubber situation at the beginning of World War

INDONESIA - SIZE AND POPULATION : U.S.A INDO NESIA Bornes 145 m 65 mill. nensity of population per square mile: Unit.King. Holland Java 111111 111111 111111 [1111] 11111 683 p. 488 p. 45 persons 821 pers.

ABOVE: This projection compares size and population of Indonesia with the United States.

II, and especially after the Japanese occupation of Indonesia, can well be understood.

Tin is produced in the islands in such quantities that in normal times 18% of the world production of this basic raw material originated there. Java also dominated, together with the Philippines and Cuba, the world sugar markets.

OTHER EXPORTS

Of quinine, needed for fighting the most widely spread sickness, malaria, the islands produced over 93% of the raw material: bark of the quinchona tree.

A very large slice of the world market has been filled in the supply of copra, other edible vegetable oils, spices, tea, coffee, high-class tobacco, kapok, sisal, and in addition petroleum products which were exported in several years before World War II to the value of \$75 million in one year alone.

It must be admitted that some of these markets may not regain their old importance as the United States is taking, or has taken, wise precautions not to be cornered again with regard to rubber and quinine. Our synthetic industries, however, will not and are not intended to, stifle the importation of the natural products for many reasons.

In order to round up this background information on an important potential and factual market for the products of the air conditioning and refrigeration industry, special emphasis must be laid upon the climatic conditions in the two main islands: Java, containing a population of about 42 million, and Sumatra, with over 8 million inhabitants.

In spite of its location at the equator, Java does not suffer from extreme heat as much as from continuous extreme humidity. The average temperatures are around 80° F., since the ocean and mountains, with breezes and thundershowers, have a cooling influence. Above 5,000 feet, conditions are actually tolerable.

DATA ON CLIMATE

On the coast, in Batavia, the absolute minimum has been established with 66° F., and, interesting to note, the maximum is registered at not higher than 96.1° F. The oppressing humidity generally fluctuates only between 78 and 87%.

From December to March, the north has the heavy rainy season—from April to October, the south gets the great rains. August is the hottest month at Batavia.

This city averages 122 thunderstorms in one year. The capital has an average of 72 inches of rain in one season, but other cities of importance have up to 169 inches of rainfall, quantities of 398 inches have been observed in some cases.

The climate in Sumatra is not very much different from that of Java. It is hot and extremely moist, but in the eastern coastal districts again the heat is modified by land and sea breezes. Southern Sumatra has the highest temperatures with a mean annual reading of about 80° F.

On the whole, Sumarta is somewhat hotter than Java. March, April, and May are the hottest months, Januray and February the coolest—but the difference in the temperature is not more than 2° F.!

The rainfall and its distribution upon the various months varies considerably. The annual averages are for north Sumatra, 96 in.; for east Sumatra, 106 in.; and for west Sumatra, 122 in.

Danish Refrigeration Equipment Firm Plans Buenos Aires Branch

WASHINGTON, D. C.—A Danish manufacturer of refrigeration equipment has announced that it will open a branch plant in Buenos Aires, Argentina, this spring, according to a report by the Office of International Trade.

The report said the branch will handle mainly electrical repair work but that the manufacture of refrigeration equipment is also being planned.



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1	Firm	
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City.....State....

Refrigeration Problems

and their Solution

by Paul Reed

For Service and Installation Engineers



Paul Rec

Refrigerants (6)

In a few chemical plants and refineries, "hydro-carbons" had been used as refrigerants in some large tonnage equipment, and attempts had been made experimentally to use some of them in household and small commercial machines. They are called "hydro-carbons" because they are composed of hydrogen and carbon.

There are many of these, among which the best known and commonly used as refrigerants are butane, isobutane, propane, ethane, and ethylene. All of these are derived from natural gas or petroleum oil and are, therefore, quite plentiful and can be produced quite cheaply.

ADVANTAGES OF THE HYDRO-CARBONS

They have very little odor—about like natural gas; their thermodynamic properties are good; they are very stable, for they can be used with any of the common metals, iron, steel, copper, brass, aluminum, etc.; they unite with water scarcely at all and therefore form no corrosive acids or other compounds; their physical properties, density, viscosity,

etc., are satisfactory; they mix readily with petroleum base oils, so that the oil that passes out of the compressor with the gas is carried along and thus can be kept moving through the system, and therefore does not "log up," especially in the evaporator.

There are so many of the hydrocarbons that one can be selected for almost any evaporator or condenser pressure-temperature combination desired for the specific application. This can be seen from the Comparison Table.

For example, a suction and evaporator pressure of about 0 p.s.i.g. (or atmospheric pressure) is desirable, as it lessens the probability of leaks at the seal or other points on the low-pressure side of the system—loss of refrigerant or entrance of moisture into the system.

WIDE CHOICE OF TEMPERATURES

Thus, with a zero gauge pressure, an evaporator temperature of -127.5° F. can be obtained with ethane; -53.7° F. with propylene; -44.2° F. with propane; 10.3° F. with isobutane; 31.3° F. with butane. Other evaporator temperature selections are possible with some of the other

hydro-carbon gases such as hexane, pentane, etc.

The pressure-temperature characteristics of ethane are similar to those of carbon dioxide, propane to ammonia, and iso-butane to sulphur dioxide, as will be seen from the Comparison Table.

The chemical symbols for isobutane and butane are the same; this is because the arrangement of the atoms in the molecule are different, and the two gases, although they have the same number of atoms of carbon and hydrogen, differ somewhat in their properties.

Thus, the hydro-carbons had some very good properties, and in fact one prominent manufacturer of household refrigerators used iso-butane for some years. Some of the other hydro-carbons, propane and ethane particularly, have been used considerably in the past few years for ultra-low temperature work.

OBJECTIONABLE PROPERTIES OF THE HYDRO-CARBONS

But the hydro-carbons had some objectionable properties, especially as affected safety. They were extremely flammable and explosive over a wide range of percentages of mixture with air. Their use was, therefore, quite

Refrigerant Comparison Table

		61 - 4	Standa	rd Ion a		orator, oo	r. Conuc	nsing
	Chemical Symbol	Satura. Temp. at 0 p.s.i.g. °F.	Evap. Press. p.s.i.g.	Cond. Press. p.s.i.g.	Net Refrig. Effect B.t.u./lb.	Refrig. Circulated lbs./min.	Comp. Displ. c.f.m.	Hp. per Ton
Ethylene	C_2H_4	-155.0	404.3	2,080.0	45.0	4.45	1.4	1.53
Ethane	C_2H_6	-127.5	221.3	661.1	58.6	3.41	1.82	2.18
Carbon Dioxide	CO_2	-109.3	316.8	1,028.3	55.5	3.61	.96	1.83
Propane	C_3H_8	- 44.2	27.2	140.5	121.0	1.65	4.09	1.02
Ammonia	NH_3	- 28.0	19.6	154.5	474.6	.421	3.46	.98
Iso-butane	C_4H_{10}	10.3	* 3.3	44.8	111.5	1.79	11.50	1.08
Sulphur Dioxide	SO_2	14.0	* 5.9	51.8	142.8	1.40	9.10	.97
Butane	C_4H_{10}	31.3	*13.2	26.9	123.5	1.62	16.16	1.01

*Inches of mercury vacuum.

hazardous in locations where escaping refrigerant might become ignited, and this included homes, stores, etc. Their use in such applications as chemical plants and refineries was not prohibitive, for other gases or products were handled that were also flammable and explosive and extreme caution was regularly exercised.

Another very serious objection to some of the hydro-carbons was their toxicity. In restricted or poorly ventilated spaces, these gases may soon cause asphyxiation, and they are especially dangerous in that they have so little odor that they may not be noticed and thus may be breathed in enough quantity to be fatal or at best to cause dizziness, nausea, and vomiting.

In the years when newer and better refrigerants were being sought to take the place of ammonia, carbon dioxide and sulphur dioxide, the halide torch had not as yet been developed and moreover, it would not have been safe to use around equipment charged with gases as flammable as the hydro-carbons.

About the only leak test for them was the soap-and-water test. This consisted of painting a thick solution of soap and water on joints or other places of the equipment where leaks might be suspected. With an inside pressure, the leaking gas caused a bubble or series of bubbles to appear, thus indicating the presence of a leak and showing its location and extent.

This method can be used very effectively, although it is rather slow, but it requires quite a bit of skill and experience on the part of the man testing for leaks by the soap-and-water method.

So the hydro-carbons were not generally adopted to any great extent, chiefly because of the danger from fire or explosion resulting from a leakage of the refrigerant.

A NOVEL APPLICATION

In this connection, an interesting and clever use is made of the flammable property of the hydro-carbons. In a system devised for trucks or other vehicles driven by internal combustion engines, liquid propage for example, is carried in a tank and fed through an expansion valve to the evaporator, where it vaporizes and produces the desired refrigeration.

Standard Ton at 50 Francester 280 F Condension

Then instead of being recompressed and condensed and used over again as in the conventional compression system, the propane gas from the evaporator goes to a gas carburetor where it is mixed with the proper proportion of air and then fed to the cylinders where it explodes and furnishes the motive power. Then, of course, it is exhausted to the air in the usual manner.

METHYL CHLORIDE APPEARS

Shortly after World War I, the Roessler & Hasslacher Chemical Co. of Niagara Falls, N. Y. (now owned by du Pont and operated as their R & H Div.), started to manufacture, in commercial quantities, a new refrigerant, methyl chloride. It had been used extensively in France, but heretofore, had been produced in the U. S. only in laboratory quantities. It could be made by a comparatively simple process, of readily available materials. Its cost, although higher than that of ammonia or sulphur dioxide, was low enough to make its use feasible.

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At about that same time, that is, in the early twenties, a new machine was put on the market, that was designed around methyl chloride. This machine and refrigerant became popular and within a few years methyl chloride had made a place for itself in household and small commercial equipment and soon several other manufacturers had also adopted it.

Its chemical symbol, CH₃Cl indicates that its molecule is composed of one atom of carbon, three atoms of hydrogen, and one atom of chlorine. Without the chlorine, the symbol would be that of a hydro-carbon, and methyl chloride does have some of the properties of the hydro-carbons, in somewhat modified forms.

(To Be Continued)



New packaged TEMPRITE saves real money for owners of Taverns, Soda Fountains, Roadside Stands, etc.

You can get steamed up over the new Temprite Carbonator with little effort... and you can sell it like hot cakes! It's neat, compact and reliable. It gets the last full measure of *instantaneous carbonation* from every tank of CO₂ gas—pays for itself in no time at all and saves real money for its owner! There's no waste of CO₂ gas. No venting. No purging.

But just listen to this. The Temprite user gets up to 6450 glasses of highly carbonated water from a 20 lb. tank of CO₂ gas. Can you top this?

The stainless steel carbonator itself is highly simplified; contains no moving parts, and packaged as it is with pump, motor and relay assembly, only three simple connections are necessary for a fast, easy installation. Fits in practically any location or under any fountain. Complete assembly weighs only 59 pounds.

There are no flat, unpalatable drinks. Every glass sparkles with zip and zing. Carbonation is automatic and controlled. TEMPRITE PRODUCTS CORP. 43 Piquette Avenue Detroit 2, Michigan Please send me complete details on your new packaged Temprite Carbonator. NAME COMPANY ADDRESS CITY STATE STATE SIMPLE Connections are necessary for a fast, easy installation. Fits in practically any location or under any fountain. Complete assembly weighs only 59 pounds. Use the handy coupon below for full details. Was products Corp. A3 Piquette, Detroit 2 Manufacturers of commercial and cabinet type water coolers, industrial water coolers, carbonators, draught beer coolers, soda fountain coolers, temperature control valves, oil separators, equalizer tanks, heat exchangers, etc.



The PIONEER FLUID DEHYDRANT

STRADE MARK ATE, U. S. PAT. OFF.

Carrier Absorption Unit Uses Steam--

der, said the first public announcement of this development was purposely withheld until it had been thoroughly tested over a period of many months in both commercial and industrial applications. A number of such machines have now been insalled in various parts of the country with entire satisfaction, he said. The first test unit, which air conditions the Carrier offices in Syracuse, N. Y., has been in operation for nearly four years.

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I is absorption machine is seen as aving application in areas where steem can be produced at relatively more rate costs, where there are districtive steam plants, where natural gas is available, or where a factory or department store or office building has a steam plant that is lying relatively idle in summer.

The unit will operate on either high or low pressure steam, or even low pressure waste steam. Aside from a small solution pump it has no moving parts, and therefore is practically noiseless and vibration-

It is light in weight and compact and is entirely suitable for installation on rooftops or intermediate floors as well as basements.

Carrier is producing the new machines in 115, 150, and 200-ton capacities, meaning that they are capable of creating a cooling effect equivalent to the melting of like amounts of ice each 24 hours. Single units will air condition areas of from 34,500 to 60,000 sq. ft.

The absorption principle is not new. However, it has been in extremely limited use for heavy duty purposes in recent years because of the lack of a refrigerant-absorbent combination that was both safe and efficient. Machines of this type using ammonia as a refrigerant have proved to be more costly, less efficient, and never suitable for air conditioning because of the toxic qualities of ammonia.

The Carrier machine lowers temperature through flash evaporation of sprayed water. The evaporation is induced by a highly absorptive brine solution, not unlike a mixture of

water and common table salt. This solution is used repeatedly without loss of salt by boiling off the water with steam and pumping it back into the absorber chamber.

Donald French, vice president in charge of Carrier's Engineering Division, reported that tests showed the present absorption machine operated at double the efficiency of the now largely obsolete ammonia machines, but also represented a lower initial cost because there was no need for rectifiers.

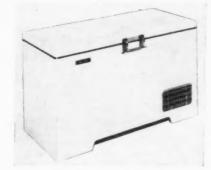
"We do not yet know the ultimate limits and capacities of this machine," French said. "For air conditioning purposes, water chilled to 45° is generally satisfactory. And where lower temperatures are required for industrial processess, these units will bring water down to 36°.

"However, the present machine uses less than 20 lbs. of steam per hour per ton of refrigeration—no matter what the steam pressure. It will automatically adjust itself to partial loads down to 15% of total capacity without loss of efficiency, and when higher tonnages are required it is readily adaptable to multi-unit installations."

Consolidated Edison Co. of New York, Inc., at its 4 Irving Place building, has had a Carrier absorption machine in operation since the Fall of 1946, using the service of the New York Steam Corp. as a source of steam supply.

The first multi-unit installation was made in the First National Bank building in Oklahoma City and was placed in operation during the summer of 1948. Other absorption machines were installed in the following order: Sealright Co., Fulton, N. Y .: Rochester Gas and Electric Corp., Rochester; Scarritt Estate Co., Scarritt bldg., Kansas City; Oklahoma Natural Gas Co., Oklahoma City; Burlington Mills Corp., (Empire State bldg.), New York City; Eastman Kodak Co., Rochester; D. J. Healy Shops, Inc., Detroit; Oklahoma Natural Gas bldg., Tulsa; Lone Star Gas Co., Dallas; Employers Casualty Dallas; Louisiana National Bank Co., Baton Rouge; United Gas Corp., Houston.

New In Wilson Line



Wilson Model F-12.

Wilson Adds 2 Models --

(Concluded from Page 1, Column 4)

The freezers are constructed with an aluminum food liner—special aluminum tubing brazed to the line to provide rapid pull down and maximum heat removal. The storage space is separated into three compartments by the use of light wire grilles.

Refrigeration is supplied by a hermetic condensing unit.

Appliance and Specialty Wholesalers Lag '48 Pace

WASHINGTON, D. C.—Whole-salers sales of appliances and special-ties, based on a sample of 90 such firms, showed a decline of 11% in March compared with the same month in 1948, but a gain of 8% over the volume attained in February of this year.

For the first quarter, volume was off 7% for this group.

Restaurant Exhibit Opens Soon--

(Concluded from Page 1, Column 5) booths for the event, according to the latest information from NRA head-quarters here. The exposition hall, in which more than 500 booths will be used, will be opened at 1 p.m. May 24.

In addition to the exposition, the association will conduct a program consisting of general sessions in the mornings, sectional discussion periods during the afternoons (except for the opening day), and a number of special events.

One of the highlights of the convention will be the premier showing of the restaurant industry's full color, sound motion picture, "America's Heritage of Hospitality." This film, which was produced by the association in cooperation with Standard Brands, Inc., will be shown at the opening session.

A "Hospitality Night" party will mark the close of the opening day's activities. More than 5,000 are expected to attend the 30th anniversary "Fork Supper" which will be held that evening.

Some of the speakers scheduled for the following morning sessions are Charles Sawyer, Secretary of Commerce (May 25); Fred A. Hartley, co-author of the Taft-Hartley Act (May 26); and Edward R. Murrow, news commentator, journalist, and author (May 27).

A feature of each morning session will be a panel discussion on "Training In Human Relations for Managers and Supervisors." L. I. Graham, president of Food Services, Inc., New York City, who is said to be one of the country's outstanding restau-

rant designers and consultants, will speak during the general session May 27.

27.
The association's annual dinner at the Chalfonte hotel May 27 will close

the convention.

A partial list of exhibitors is as follows:

Ajax Corp. of America; Anheuser-Busch, Inc.; Baker Refrigeration Corp.; Circulair Metal & Equipment Co.; The Dunhill Soda Fountain Corp.; Frigidaire Div.; Herrick Refrigerator Co.; Hotpoint, Inc.; Hussmann Refrigeration, Inc.; Ice-Flo Corp.; International Harvester Co.; Leitner Equipment Co.; McCray Refrigerator Co.; Norris Beverage Dispenser. Inc.

Phenix Soda Fountain Co., Inc.; Pinnacle Equipment Corp.; Robertshaw-Fulton Controls Co.; Stainless Food Equipment Co.; Star Metal Mfg. Co., Inc.; Sweden Freezer Mfg. Co.; Thermocuber, Inc.; Tyler Fixture Corp.; United Show Case Co.; Victory Metal Mfg. Co.; York Corp.

MDD?

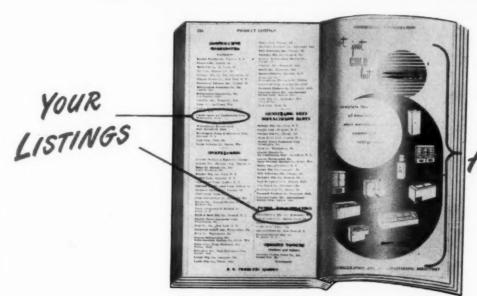
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Directory advertising works for you 365 days of the year reaching a minimum of 20,000 important buyers who will be the source of many surprise orders.

The Directory is the industry's standard source-of-supply reference, published since 1932—definitely a proven sales builder. Cost of a page in the new Directory is only \$245, a little more than 1¢ per active copy—surely a low-cost way to keep your name and products before the industry the year around. When buyers look for a new product or new lines they look for details—reasons why. Directory advertising gives you the opportunity to fill in the details and tell a full-line story.

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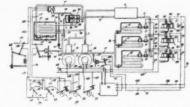
BUSINESS NEWS PUBLISHING CO., 450 W. FORT ST., DETROIT 26, MICH.



PATENTS

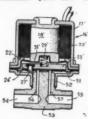
Week of February 15 (Continued)

2,461,760. MULTIPLE REPRIGERATION SYSTEM WITH CONTROLS THERE-FOR. Alwin B. Newton, Minneapolis, Minn., assignor to Minneapolis-Honeywell Regulator Co., Minneapolis, Minn., a cor-poration of Delaware. Application April 1, 1944, Serial No. 529,137. 19 Claims. (Cl.



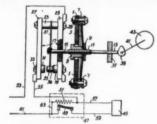
1. In a refrigerating system, in combian evaporator for treating a, a thermostatic expansion valve connected in flow controlling relation therewith, means for supplying said ex-pansion valve with refrigerant under relarelatively high pressure, means for removing refrigerant from said evaporator under relatively low pressure, the minimum temperature of said evaporator depending on the value of said low pressure by-pass means for connecting said means for supplying refrigerant to said means for supplying refrigerant to said means removing refrigerant, said by-pass means including a valve for controlling the flow through same, the refrigerant flowing through said by-pass affecting the value of said low pressure, and means for regulating the valve in said by-pass in response to the psychrometric condition of said medium in such manner that the value of said low pressure may be varied in a manner to maintain said psychrometric condition constant.

2.461.772. FLUID CONTROL VALVE. william A. Ray, Los Angeles, Calif., assignor to General Controls Co., a corporation. Application Nov. 20, 1944, Serial No. 564,188. 3 Claims. (Cl. 137—139.)



1. In a fluid control valve: a cup haped casing; a member having a cylindrical portion mounted so as to extend through an opening in the end wall of said casing in a direction generally at right-angles thereto, and at its outer end a pair of laterally-extending portions forming an inlet and an outlet connection for the valve, said member having a pair of passages extending longitudinally of said cylindrical portion to the inner end thereof and communicating individually with said competions; a closure. dividually with said connections; a closure cooperably with said inner end of the member to control fluid flow through said passages; and motor means sealingly covering the open end of said casing for moving said closure in opposite directions generally along the axis of said cylin-drical portion of the member; said passages serving as the sole means for conveying fluid through the valve.

2.461.903. THERMOSTATIC CONTROL. Edward F. Kurtz, Attleboro, Mass., assignor to Metals and Controls Corp., Attleboro, Mass., a corporation of Massachu-setts. Application June 16, 1945, Serial No. 599,808. 18 Claims. (Cl. 175—320.)

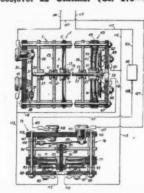


1. A thermostatic control comprising a stationary contact, a movable contact, an snap-acting temperature inherently sponsive device, inherently snap-acting from one position to another on temsnap-acting

perature change, located to bring the movable contact against the stationary contact when said device is in one of said positions and to open said contacts when said device snaps to said other position, and mechanical periodically effective means for causing said device to go from said other position to said first position.

2. A thermostatic control comprising a stationary contact, a movable contact, a dished thermostatic disc located to bring the movable contact against the stationary contact when said disc is in one position of curvature, means for mechanically urging said disc periodically toward said one position to close said contacts, and a time delay means operable in response to sustained closure of said contacts for an interval greater than that wherein the contacts are closed by said mechanical

2,461,904. THERMOSTATIC CONTROL. Victor G. Vaughan, Attleboro, Mass., assignor to Metals & Controls Corp., Attleboro, Mass., a corporation of Massachusetts. Application March 21, 1946, Serial No. 655,979. 22 Claims. (Cl. 175—320.)



thermostatic control comprising contacts in a circuit, a temperature-re-sponsive device adapted to move to one position to close said contacts upon temperature change in one direction and to move to a second position to open said contacts upon a temperature change in the other direction, and a thermal motor adapted periodically to urge said device

to said first position.

11. A thermostatic control comprising normally open contacts adapted to make and break a circuit, an inherently snapand break a circuit, an inherently snap-acting temperature-responsive device dapted to snap to one position on tem-perature change in one direction to close said contacts and to snap to a second position on temperature change in the other direction to permit said contacts to open, a thermal motor for periodically applying an external force to said device upon cooling to urge said device to said applying an external force to said device upon cooling to urge said device to said first position and for periodically releasing said force upon heating to permit said device to snap to said second position, and a time-delay means responsive to closure of said contacts, said thermal motor having predetermined heating and cooling periods, said time-delay means having a time-delay period greater than the heating period of said motor and a reset period less than the cooling period of the motor.

2,462,012. REFRIGERANT DEOILER. Ernest P. Vilter, Milwaukee, Wis., assignor to The Vilter Manufacturing Co., Milwaukee, Wis., a corporation of Wisconsin. Application Nov. 15, 1943, Serial No. 510,330. 2 Claims. (Cl. 62—115.)



2. A refrigerant de-oiling unit compris ing, outer and inner concentric cylindri-cal casings interconnected and sealed at their adjacent ends to form an intervening annular chamber extending through-out the full length of both casings, a helical cooling coil disposed coaxial of spaced slightly from the surfaces of said casings which are exposed to said cham-ber, valve means for simultaneously ad-mitting refrigerant to the opposite end-of said coil and chamber, and valve means for effecting drainage of accumu-lated oil from the refrigerant admission and of said chamber. end of said chamber.

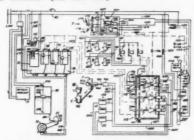
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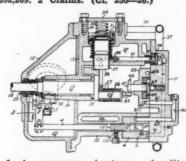
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BEVERAGE DISPENSER. Wade W. Bowman, New York, N. Y. Application Jan. 15, 1942, Serial No. 426,822. 10 Claims. (Cl. 225—26.)



1. In a beverage dispensing mechanism in combination supply means for a plu-rality of fluids, means for dispensing from one or more of said supplies a predetermined total amount of fluid and means for selectively varying the constituent proportions of said total amount of fluid during the dispensing thereof.

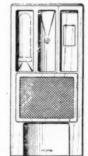
2,462,039. COMPRESSOR UNLOADING MEANS William P. Gibson, Dayton, Ohio, assignor to Chrysler Corp., Highland Park, Mich., a corporation of Delaware. Application Aug. 22, 1946, Serial No. 692,269. 2 Claims. (Cl. 230—26.)



1. A compressor having a plurality of radially extending cylinders each of a plurality of which is adapted to be individually controlled to compress gas or to be unloaded, comprising a first assembly including a main casting, a crank shaft supported thereby, means forming a plurality of radially extending compression cylinders compression pistons pression cylinders, compression pistons operatively connected to said crank shaft, suction valve and discharge valve assemblies carried by said main casting, a plurality of individual cylinder unload-ing means carried by said main casting, each comprising an unloader piston and means operated thereby to hold one of said suction valves open whereby to cause its associated compression piston to re-ciprocate idly, all of said unloader pistons extending toward one end of said main casting, a master valve carried by said main casting, a first end cover for said main casting, a lubricant pump carried by said end cover and including means for establishing driving connection of said pump to said crank shaft when said castpump to said crank shaft when said casting and cover are assembled, means forming a plurality of unloader cylinders in said cover, each in position to receive one of said unloader pistons when said casting and cover are assembled, said cover having a plurality of passages therethrough whereby fluid pressure created by said pump may be transmitted to said master valve and selectively therefrom to said unloader cylinders, a second from to said unloader cylinders, a second end cover for said main casting, a suction pressure responsive device carried by said second cover and adapted to collapse expand as the suction pressure of compressor varies, and means operatively connecting said device to said master valve upon assembly of said second end cover to said main casting whereby to control the selecting action of said master

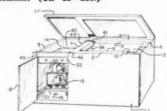
DESIGNS

152,722. DESIGN FOR A WATER COOLER. Ridge, Pa.



Week of February 22

2,462,115. FREEZING CABINET WITH REFRIGERATING REMOVABLE UNIT. Harry F. Luecke, Herndon, Va. Application June 10, 1946, Serial No. 675,743. 5 Claims. (Cl. 62—116.)



1. Freezing cabinet comprising a box having an open-topped freezing compart-ment and a compressor unit compartment having an opening through the front and also open at the top, a partition separat-ing said compartments, the walls of said freezing compartment, including said partition, being heat insulated, a groove across said partition communicating with said compartments, freezing apparatus comprising a compressor unit removably contained in said compressor unit com-partment, an evaporator removably con-tained in said freezing compartment, and flexible refrigerant connections between said compressor unit and said evaporasaid compressor unit and said evapora-tor of such length as to permit sequen-tial removal of said compressor unit and said evaporator from said cabinet with-out the necessity of breaking said con-nections, said connections passing through said groove, and a liu for said cabinet overlying said compartments and groove.

(To Be Continued)

ADVERTISING CLASSIFIED

EFFECTIVE with the issue of June 6, 1949, rates for classified advertising will be revised as follows:

"Positions Wanted" \$5.00 Limit 50 words. 10¢ per RATES for per insertion. word over 50

RATES for all other classifications \$7.50 per insertion. word over 50. Limit 50 words. 15¢ per ADVERTISEMENTS set in usual classi-

fled style. Box addresses count as five words, other addresses by actual word count. Please send payment with order.

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INDUSTRIAL ENGINEER-Production inventory control. Extensive experience heavy industry, industrial refrigeration heavy industry, industrial refrigeration and air conditioning. Five years produc-tion manager, plant of 3,000 including 100 ton grey iron foundry. Responsible sales-production coordination, inventory, scheduling, stores. Want connection where results will count. BOX 3179, Air Conditioning & Refrigeration News.

POSITIONS AVAILABLE

SALES ENGINEER air conditioning and commercial refrigeration up to 30 tons. If you are thoroughly experienced in making surveys, estimating and selling package and central station equipment here is an unusual opportunity. As exclusive distributors of York equipment in greater Cleveland area, we can use you immediately, and you can cash in immediately. Permanent future assured with an established organization making refrigeration their business, not a side line. Give full details with application. Replies confidential. COMMERCIAL REFRIGER-ATION INC., 1835 East 24th St., Cleveland, Ohio.

SEVERAL EASTERN territories available for a manufacturer's agent who knows the air conditioning & heating business. A very profitable & attractive connection for a man capable of organizing and working with contracting dealers. Please submit your experience in first letter. BOX 3173, Air Conditioning & Refrigeration Now. tion News.

EQUIPMENT FOR SALE

SOLENOID VALVES. Various makes and sizes. Brand new at less than manufacturer's cost. BIMEL CO., Cincinnati, Ohio.

SEALED UNITS rebuilt and exchanged. Prompt service on Coldspot (sealed & semi-sealed). Chieftain, Gale, Tecumseh, Norge and many others. One year guarantee. Write for price list and shipping instructions. BRIGHTON, 3906 Joy Rd., Detroit 6. Michigan.

FROZEN FOOD cabinets for sale (30)-FROZEN FOOD cabinets for sale (30)—
"Acco" cabinets made to Birdseye specifications by Bastian-Blessing Co. Approx.
dimensions: height 35¼", width 27¼",
length 98¾", capacity 20 cu. ft. At our
cost—\$495.00, superstructures to match—
\$120.00 F.O.B.: Culver City, California.
Subject to prior sale. Send for literature.
COLLINS ENGINEERING COMPANY,
2054 Washington Blyd. Culver City Cali-9054 Washington Blvd., Culver City, Cali-

EIGHTY PANELECTRIC Cuberators at your price. Make us an offer. All have Universal hermetic ¼ or ½ horsepower water cooled condensing units. Other parts include expansion and solenoid valves, relays, controls, etc. Will sell for a fraction of the cost of the parts. J. GEO. FISCHER & SONS, 1019 E. Genesee, Saginaw, Michigan.

CLOSEOUT 800 dehydrators-American CLOSEOUT 800 denydrators—American Injector Co. Model 116-4 silica gel filled, 6%" long over-all, 13/16" diameter, ¼" SAE connections. Send one dollar for sample or make offer for lot. FRANK P. FOLEY INC., 564 Walton Ave., New York 51, N: Y.

SPECIAL CLOSE-OUT on brand new York 51, N. Y.

SPECIAL CLOSE-OUT on brand freezer plates—19" x 30" @ \$5.00: 22" x 32" @ \$6.00; 19½" x 60" @ \$8.00; 19" x 72" @ \$9.00; 19½" x 72" @ \$9.00; 19½" x 72" @ \$9.00; 21" x 72" @ \$10.00; 22½" x 75" @ \$10.00; 19" x 34" @ \$11.00; 25" x 83" @ \$12.00. Motors—Jack & Heintz ¼ H.P. @ \$13.00; Chief ¼ H.P. @ \$15.00. Coils—Tenney finned coils 76" x 2½" 6 tube single row @ \$9.00. Units—Chrysler Airtemp air-cooled units, ¼ H.P. @ \$59.00; ¼ H.P. @ \$64.00; ½ H.P. @ \$79.00; ¾ H.P. @ \$64.00; ½ H.P. @ \$178.00. Send deposits to GENERAL REFRIGERATORS CORP., 678 Broadway, New York 12. N. Y.

BEVERAGE COOLERS—Dry storage—6 ft. \$175.00 and 8 ft. \$195.00. Self-contained 6 ft. \$295.00 and 8 ft. \$375.00—capacities 20 and 25 cases—4" insulation—metal slide doors—wire dividers—steel in and outside—baked enamel exterior. Available for immediate delivery F.O.B. Phila. GENERAL REFRIGERATION CO., 856 Broad St., Philadelphia, Pa. 7-2240 and 2241.

FOR SALE: New Universal compressors at substantial discounts. 1 W75 FH. % HP. 1 PH \$150: 2 W75 FH. % HP. 3 PH \$160 ea.; 1 W100 FH. 1 HP. 1 PH \$190; 3 SW750 FS. 10 HP. 3 PH \$690 ea.; 1 W1500 FH less motor and starter \$650; 1 % HP, hermetic unit \$59. Send order and check to WALTER HAEPTEL COMand check to WALTER HAERTEL COM-PANY. 2840 Fourth Avenue South, Minneapolis 8, Minnesota.

SUBJECT TO prior sale: Hermetic Chieftain units: 1/4 H.P.—\$44.50; 1/4 H.P.—\$44.50. Other well known hermetics: 1/4 \$44.50. Other well known hermetics: ½ H.P. fan cooled—\$52.50; ¼ H.P. fan cooled—\$7.50; ¼ H.P. fan cooled heavy duty—\$59.50; ¼ H.P. fan cooled heavy duty—\$69.50. Open units—standard makes: ¼ H.P.—\$66.00; ½ H.P.—\$64.50; ½ H.P.—\$84.50, 1½ H.P. air or water cooled Universal Cooler—\$199.00; 2 H.P. air or water cooled Universal Cooler—\$224.00; 3 H.P. air

All above units new and i-\$259.00. original crates. Air cooled condensers 3 row, 1 pass, 13" x 11" x 3"—\$3.95; 4 row, 2 pass, 13" x 11" x 4½"—\$6.25. Uprigh receiver tanks, shut off valve, 4" x 11"—\$2.55. \$2.65. Penn low or high pressure control type, 260 Apol—\$3.75. Detroit Lubricator L. P. control—\$4.00. G. E. blower farmotor with fan—\$4.50. Superior heat e-changer, 13" overall, 3" x 36"—\$4.77. Mueller heat exchanger, 14" overall, 3" x 34"—\$4.77. x %"-\$5.00; Marlo heat exchanger, 2 overall, ½" x 1½"—\$7.50. Kramer Trento panel blower complete with heat es panel blower complete with heat echanger, ½ to ½ ton—\$29.00. Superiomaster drier, ¼" flare x 1¼" x 5½"—75. Weatherhead drier, ¼" flare x 1¼" x 6½ (lots of 10)—65¢. U. S. "Freon" gauge 4½" face, 30" vac. 150# or 300# with corresponding temp. scale, red warnin hand, mounting holes—\$4.50. Scientifical thermometer, 4½" face, minus 40 tplus 120. 5 ft. tube, mounting holes—\$4.51. Kanco type k.w. 412 cold control corplete—\$4.00. WALTER W. STARR, 120 George St., Chicago 13, Ill.

SURPLUS FOR sale—all new Acme shell & tube condensers for "Freon." (Manufactured by Acme Mfg. Co., Jackson, Michigan.) 17—SC-300 @ \$46.00, 40—SC-500 @ \$63.00, 8—J-1000 @ \$134.00, 8—J-1500 @ \$162.00. Subject to prior sale. Sendorders for any quantity. UNITED STATES AIR CONDITIONING CORPORATION. Minneapolis 14. Minneapol RATION, Minneapolis 14, Minnesota.

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COMFORT COOLERS-Model 16E. Special comfort evaporative window coolers complete with water circulating pump—in original cartons—\$44.00 Each, F.O.B., St. Louis. Freight prepaid on lots of 12 or more. HENRY WEIS JR., INC., 1919-21 Washington Avenue, St. Louis 3, Missouri.

17 NEW STANGARD, 8 hole ice cream cabinets in original factory crates, less compressors, \$225.00 each. Here is a real bargain if you can use them. WRIGHT REFRIGERATION, INC., 4025 Pacific Highway, San Diego, California.

RELAYS (1,000) ½, ½, ½, ½, ½, ½. G.E. hammer type—½0, ½16, ½, ½6, ½2, ½, ½, ½ Frigidaire, ½, ½0, ½12 Delco. Each relay is rebuilt and guaranteed. This complete lot of assorted relays for only \$950.00. Write BOX 3178, Air Conditioning & Refrigeration News. tion News

FRANCHISES WANTED

MANUFACTURERS' REPRESENTATIVE seeking lines for central Illinois territory, Wide and lengthy experience in air condi-tioning and refrigeration engineering. Enjoying top clientele in territory. BOX Air Conditioning & Refrigeration

BUSINESS OPPORTUNITIES

NEW YORK Area. Refrigeration contracting, established over 15 years. Total volume 1947 & 1948 \$500,000. Excellent location and facilities. Will sell with or without building. For particulars write SANDERSON & ENGEL, Attorneys, 17 Academy Street, Newark, New Jersey. Confidential

DOMESTIC DEPARTMENT for sale of Wright Refrigeration, Inc., San Diego. In order to devote our entire time, effort and money to the further development of and money to the further development of the Hussmann self-service food store equipment we will sell out our domestic department at invoice and give a good lease on the building. Here is a real chance for some one wanting to get in the domestic refrigeration and appliance business. Many thousands of dollars have been spent advertising this department. It is all yours for free just buy the stock and move in. WRIGHT REFRIGERATION, INC., 4025 Pacific Highway, San Diego, Calif.

RESTAURANT EQUIPMENT department of Wright Refrigeration, Inc. for sale. In order to devote more of our time to our self-service food department, we are willing to sell out this restaurant supply and equipment part of our business. Close in territory of over a half million with only two major restaurant supply houses in town. We do not believe this opportunity exists any where else in the country for a good live restaurant supply and equipment house. If interested act at once. This is a real buy for a quick deal. WRIGHT REFRIGERATION, INC., 4025 Pacific Highway, San Diego, Calif.

GOING REFRIGERATION business. Rea son for selling: owner's sudden death.
Experienced help available. Buyer privileged to buy home and shop combination if desired. Price including equipment, two trucks, goodwill: \$7,500 00 House and trucks, goodwill: \$7,500.00. House shop: \$7,500.00. Located in community 20,000, plus surrounding towns. BOX 2151, Air Conditioning & Refrigeration News

FOR SALE: Michigan's leading independent wholesale hermetic rebuilding busi ess Completely equipped plant, office equipment and new trucks, Good local and out of state business the year round. Will sacrifice for \$12,500 due to ill heith. Building 22' x 125' available for long ase at low rent. BOX 3155, Air Conditioning & Refrigeration News. & Refrigeration News.

PARTNER WANTED—for estable commercial refrigeration & air conding business, located in New York Sales & mechanical ability essential. opportunity for right man. BOX Air Conditioning & Refrigeration

DIRECT EXPORT representations Brazil. Long established import opening offices in Brazil for direct sentation on household and comm Complete shop factors ave openings for top refrigeration. available. Have openings for top line franchises. Trained sales force. 30X 3177, Air Conditioning & Refrige tion

MISCELLANEOUS

WHY TAKE a chance with unli-commercial refrigeration fixture m commercial refrigeration hature a.
We operate under Michigan Public Service Commission permit #L765 any place in the State of Michigan with hy aulic safe. lift truck. Avoid trouble, be FRANK H. CASS & COMPANY, 60 Dyke, Detroit, Michigan. Walnut

One of a series from by James J. LaSalvia

Readers who have any questions regarding the application of r conditioning are invited to write to Mr. LaSalvia, the author this series, who will be pleased to furnish a complete and catailed answer free of charge. This is another of the services provided by the NEWS.

Piping Refrigerant, Water, Steam (Cont.)

SATURATED STEAM

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Saturated steam is steam that is in contact with the liquid water in the boiler from where it was generated, at a temperature which is the boiling point of water and the condensing point of steam. It may be either "dry" or "wet" steam, depending entirely on how it is generated.

The "dry" saturated steam is one in which there is no moisture.

The "wet" saturated steam is one which has moisture entrained or in suspension. The "wet" saturated steam at any pressure has a definite temperature. (See Table 9.)

BOILER HORSEPOWER

Boiler horsepower is the evaporation of 34.5 lbs. of water per hour from 212° F. into steam at 212° F. As 1 lb. of water produces 1 lb. of steam, the size of boiler can be found by the amount of steam required.

Steam Float Trap

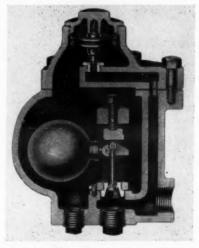


Fig. 17-This Webster drip trap removes condensate by means of a float; air by a thermostatic element.

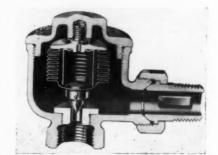


Fig. 16-To keep condensate out of steam coils a sylphon thermostatic trap such as the above is often used on low-pressure systems. Trap shown is made by Warren Webster & Co.

EXAMPLE

If the steam coils require 3,450 lbs. of steam per hour, then 3,450 ÷ 34.5 = 100 theoretical boiler horsepower. The size of the boiler should be 25% larger to take care of losses, so that: $3,450 \times 1.25 = 4,312$ lbs. per hour, which should be the proper size of

Steam Bucket Trap

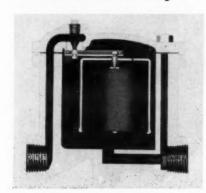


Fig. 18-Inverted bucket traps, such as this one made by Clark Mfg. Co., employed on high pressure





means . .

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"I'll buy that!" That's what you'll hear Warren Quality-control Departrent personnel say only when a Warren refrigerator has met every rigid instrument test of materials and construction. These ex-servicemen know t e dealer's problems in the field . . . they are the ones who "buy" every refrigerator for Warren's Sales Department.

For example, every Warren Refrigerator is tested for refrigerant leaks by both a Halide Torch Leak Detector and a Black Light Electronic I ak Detector.

These and many other modern testing devices used are your insurance of a quality refrigerator, styled and engineered to meet every rigid

demand for maximum protection of merchandise in the store. Inquiries about our franchise are invited. Address Dept. 506.



Table 9—Temperature Table for Dry Saturated Steam

_	Abe Press.,		-Specific Volum			-Enthalpy-		-	-Entropy		
Temp., F t 32 35 40 45 80	Lb Sq In. P 0.08854 0.09995 0.12170 0.14752 0.17811	Eat. Liquid *f 0.01602 0.01602 0.01602 0.01603	Evap. */s 3306 2947 2444 2036.4 1703.2	Sat. Vapor *9 3306 2947 2444 2036.4 1703.2	Bat. Liquid hf 0.00 3.02 8.05 13.06 18.07	Evap. hf@ 1075.8 1074.1 1071.3 1068.4 1065.6	Sat. Vapor hg 1075.8 1077.1 1079.3 1081.5 1083.7	Bat. Liquid *f 0.0000 0.0061 0.0162 0.0262 0.0361	Evap **fg** 2.1877 2.1709 2.1435 2.1167 2.0903	Sat. Vapor *g 2.1877 2.1770 2.1597 2.1429 2.1264	Temp., F & 32 35 40 45 80
60 70 80 90 100	0.2563 0.3631 0.5069 0.6982 0.9492	0.01604 0.01606 0.01608 0.01610 0.01613	1206.6 867.8 633.1 468.0 350.3	1206.7 867.9 633.1 468.0 350.4	28.06 38.04 48.02 57.99 67.97	1059.9 1054.3 1048.6 1042.9 1037.2	1088.3 1092.3 1096.6 1100.9 1105.2	0.0555 0.0745 0.0932 0.1115 0.1295	2.0393 1.9902 1.9428 1.8972 1.8531	2.0948 2.0647 2.0360 2.0087 1.9826	50 70 80 90
110	1,2748	0.01617	265.3	265.4	77.94	1031.6	1109.5	0.1471	1.8106	1.9577	110
120	1,6924	0.01620	203.25	203.27	87.92	1025.8	1113.7	0.1645	1.7694	1.9339	120
130	2,2225	0.01625	157.32	157.34	97.90	1020.0	1117.9	0.1816	1.7296	1.9112	130
140	2,8886	0.01629	122.99	123.01	107.89	1014.1	1122.0	0.1984	1.6910	1.8894	140
150	3,718	0.01634	97.06	97.07	117.89	1008.2	1126.1	0.2149	1.6537	1.8685	150
160	4.741	0.01639	77.27	77.29	127.89	1002.3	1130.2	0.2311	1.6174	1.8485	160
170	5.992	0.01645	62.04	62.06	137.90	996.3	1134.2	0.2472	1.5822	1.8293	170
180	7.510	0.01651	50.21	50.23	147.92	990.2	1138.1	0.2630	1.5480	1.8109	180
190	9.339	0.01657	40.94	40.96	157.95	984.1	1142.0	0.2785	1.5147	1.7932	190
200	11.526	0.01663	33.62	33.64	167.99	977.9	1145.9	0.2938	1.4824	1.7762	200
210	14.123	0.01670	27.80	27.82	178.05	971.6	1149.7	0.3090	1.4508	1.7598	210
212	14.696	0.01672	26.78	26.80	180.07	970.3	1150.4	0.3120	1.4446	1.7566	212
220	17.186	0.01677	23.13	23.15	188.13	965.2	1153.4	0.3239	1.4201	1.7440	220
230	20.780	0.01684	19.365	19.382	198.23	958.8	1157.0	0.3387	1.3901	1.7288	230
240	24.969	0.01692	16.306	16.323	208.34	952.2	1160.5	0.3531	1.3609	1.7140	240
250	29.825	0.01700	13.804	13.821	216.48	945.5	1164.0	0.3675	1.3323	1.6998	250
260	35.429	0.01709	11.746	11.763	228.64	938.7	1167.3	0.3817	1.3043	1.6860	260
270	41.858	0.01717	10.044	10.061	238.84	931.8	1170.6	0.3958	1.2769	1.6727	270
280	49.203	0.01726	8.628	8.645	249.06	924.7	1173.8	0.4096	1.2501	1.6597	280
290	57.856	0.01735	7.444	7.461	289.31	917.5	1176.8	0.4234	1.2238	1.6472	290
300 310 320 330 340	67.013 77.68 89.66 103.06 118.01	0.01745 0.01755 0.01765 0.01776 0.01787	6.449 5.609 4.896 4.289 3.770	6.466 5.626 4.914 4.307 3.788	269.59 279.92 290.28 300.68 311.13	910.1 902.6 894.9 887.0	1179.7 1182.5 1185.2 1187.7 1190.1	0.4369 0.4504 0.4637 0.4769 0.4900	1.1980 1.1727 1.1478 1.1233 1.0992	1.6350 1.6231 1.6115 1.6002 1.5891	310 320 330 340
350	134.63	0.01799	3.324	3.342	321.63	870.7	1192.3	0.5029	1.0754	1.5788	350
360	153.04	0.01811	2.939	2.957	332.18	862.2	1194.4	0.5158	1.0519	1.5677	360
370	173.37	0.01823	2.606	2.625	342.79	853.5	1196.3	0.5286	1.0287	1.5573	370
380	195.77	0.01836	2.317	2.335	353.45	844.6	1198.1	0.5413	1.0059	1.5471	380
390	220.37	0.01850	2.0651	2.0836	364.17	835.4	1199.6	0.5539	0.9832	1.5371	390
400	247.31	0.01864	1.8447	1.8633	374.97	826.0	1201.0	0.5664	0.9608	1.5272	400
410	276.75	0.01878	1.6512	1.6700	385.83	816.3	1202.1	0.5788	0.9386	1.5174	410
420	308.83	0.01894	1.4811	1.5000	396.77	806.3	1203.1	0.5912	0.9166	1.5078	420
430	343.72	0.01910	1.3308	1.3499	407.79	796.0	1203.8	0.6035	0.8947	1.4982	430
440	381.59	0.01926	1.1979	1.2171	418.90	785.4	1204.3	0.6158	0.8730	1.4887	440
450	422.6	0.0194	1.0799	1.0993	430.1	774.5	1204.6	0.6280	0.8513	1.4793	450
460	466.9	0.0196	0.9748	0.9944	441.4	763.2	1204.6	0.6402	0.8298	1.4700	460
470	514.7	0.0198	0.8811	0.9009	452.8	751.5	1204.3	0.6523	0.8083	1.4606	470
480	586.1	0.0200	0.7972	0.8172	464.4	739.4	1203.7	0.6645	0.7868	1.4513	480
490	621.4	0.0202	0.7221	0.7423	476.0	726.8	1202.8	0.6766	0.7653	1.4419	490
500	680.8	0.0204	0.6545	0.6749	487.8	713.9	1201.7	0.6887	0.7438	1.4325	500
520	812.4	0.0209	0.5385	0.5594	511.9	686.4	1198.2	0.7130	0.7006	1.4136	520
540	962.5	0.0215	0.4434	0.4649	536.6	656.6	1193.2	0.7374	0.6568	1.3942	540
560	1133.1	0.0221	0.3647	0.3868	562.2	624.2	1186.4	0.7621	0.6121	1.3742	560
580	1325.8	0.0228	0.2989	0.3217	588.9	588.4	1177.3	0.7872	0.5659	1.3532	580
600	1542.9	0.0236	0.2432	0.2668	617.0	548.5	1165.5	0.8131	0.5176	1.3307	600
620	1786.6	0.0247	0.1955	0.2201	646.7	503.6	1150.3	0.8398	0.4664	1.3062	620
640	2059.7	0.0260	0.1538	0.1798	678.6	452.0	1130.5	0.8679	0.4110	1.2789	640
660	2365.4	0.0278	0.1165	0.1442	714.2	390.2	1104.4	0.8987	0.3485	1.2472	660
680	2708.1	0.0305	0.0810	0.1115	757.3	309.9	1067.2	0.9351	0.2719	1.2071	680
700 705.4	3093.7 3206.2	0.0369	0.0392	0.0761 0.0503	823.3 902.7	172.1	995.4 902.7	0.9905 1.0580	0.1484	1.1389	700 705,4

STEAM TRAPS

The steam coils are selected to handle steam only and as the air stream passes through these coils it picks up the heat from the steam, and in doing so the steam in the coil condenses. This condensation must be removed to make room for more steam in the coil without removing any steam, so that steam traps are used.

There are many types of steam traps, but the usage in this work can be limited to a few, and in the following types:

- 1. Thermostatic trap (for low pres-
- 2. Float traps (for low pressure).
- 3. Bucket traps (for high pres-

The thermostatic trap, Fig. 16, is equipped with a brass bellows, which functions like a thermostat. When the steam reaches the bellows, the bellows will expand and seat tightly on the seat, and thereby keep the steam from leaving the coil. As the steam condenses, the temperature of the condensate is lower than the steam, which makes the bellows contract and thereby rise off the seat and release the condensate to the return main, until the steam reaches the bellows when it will expand and close the port.

Thermostatic traps can be furnished in 1/2 in., 3/4 in., and 1-in. sizes.

Float trap, Fig. 17, is usually a combination float and thermostatic type, where the thermostatic element relieves the air and the float relieves the condensate.

Bucket trap, Fig. 18, is used for draining condensate and air from low points in high-pressure systems.

(To Be Continued)

New Wiring Tape Produced By Minnesota Mining Co.

ST. PAUL - A single electrical tape that provides "high dielectric strength," abrasion resistance, and protection against oils and acids, is described in a new brochure.

Made with a plastic backing, the tape-"Scotch" brand electrical tape No. 33-is listed by Underwriters Laboratories, Inc., for temperatures as high as 176° F.

Tests show the tape has 125% stretch, "excellent" aging properties, and sufficient toughness to be used on

feeder cables for quarry shovels. The tape is 7 mils thick, has a dielectric strength of more than 7,000 volts, adheres readily to plastic wires, is impervious to moisture, and affords protection against electrolysis and corrosion.

Included in the brochure, in addition to tables of chemical and physical properties, are 12 photographs of applications.

The 4-page brochure is available on request to Minnesota Mining & Mfg. Co., 900 Fauquier St., St. Paul.

Pulleys and Fan Blades Industrial & Variable Speed Pulleys

Standard equipment with most refrigeration unit manufacturers. Sold By All Better Jobbers

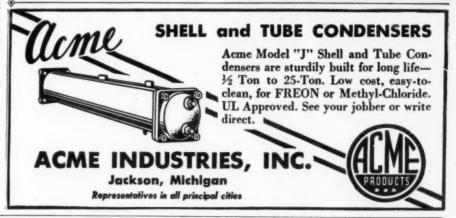
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Dealer-Distributor Cost Figures Needed--

(Concluded from Page 1, Column 3)

Blees, whose talk was lauded by W. G. Peirce, Jr., chairman of the appliance division, as "one of the most heartening we have ever heard," discussed frankly a subject apparently uppermost in the minds of the distributors.

"I am deeply concerned about discounts," he said. "As long as we were getting fast turnovers and we did not have any selling expense, small margins did not make much difference. Fast turnovers assured us of high profits.

"But now that the turnover of inventories has reached a normal rate and we must go back to doing more things to sell merchandise, the discounts that we have in this business, I am afraid, are going to prove to be inadequate.

"This situation cannot be cured overnight, but it requires the immediate attention of all of us. No discount can offset bad or inefficient management."

COST OF DOING BUSINESS DATA WILL AID CALCULATIONS

However, Blees pointed out, "in trying to find an answer to this problem, I have encountered a discouraging thing. It is practically impossible to get any real information from our distributors or dealers about the cost of doing business. . . .

"We are not afraid to meet the issue, but we must have accurate information and that can only come from good accounting in both distributorships and dealerships.

"Now I want to urge you distributors to protect your dealers and not overcharge them on the merchandise because the factory may have short discounts. What you should do is to fight the battle of discounts with the factory.

"Now I know it is rather unusual for a sales manager to openly admit that he thinks discounts are wrong. We don't get anywhere by dodging the issue. The only way we will ever cure the ills of this business is to frankly discuss the things that are wrong and do something about them."

In addition to discounts, Blees' talk covered overproduction, price protection, management and accounting, and retail selling. His subject was "Working With Dealers for Profits."

NO OVERLOADING OF DEALERS

"To help the dealers make money, we need to stop overselling them, and help them keep control of inventories," he summed up. "See to it that they carry adequate but not excessive stocks.

"We must help dealers get good accounting and management into their operations. We must immediately study our discounts and review them in line with the present-day cost of doing business. We must get our wholesale men to become more retail minded. We must not pack territory with dealers.

"If we do these things, we will build confidence in the minds of our dealers and have a properous organization."

Cotes presented three charts showing the profit trends and general financial condition of selected distributors.

One chart compared the profit and loss statements of four distributors for 1947 and 1948. Cotes said these distributors had been in business for many years and handled "excellent lines" of merchandise.

The chart showed that the percentage of gross profit to sales dropped from 17.11% in 1947 to 15.85% in 1948. Percentage of expense to sales rose from 8.88% to 10.05% resulting in a drop of net profit after taxes from 4.94% to 3.41%.

"I do not consider 3.41% net after taxes as a satisfactory margin of profit for a well established, well managed distributing operation," he asserted.

"This drop in percentage . . . is an

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indication to me of the squeeze that is taking place in general in the appliance business on profit margins. Personally I do not like this trend.

LARGER MARGINS ARE VITAL

"I feel that it is going to have to be reversed if we are going to have healthy distributors in this buyers' market.

"It seems to me that all manufacturers should remember that their distributors are their first line of offense saleswise. . . .

"I would strongly recommend that distributors take their figures to their manufacturing sources, and discuss their operating figures quite frankly with the executive personnel of these manufacturing operations in an attempt to improve their over-all margins."

Siragusa claimed that the basic economic facts do not square with the pessimism so general in business sentiment today. After citing government statistics on employment, personal income, savings, and credit, which "add up to a very strong picture," he stated:

"In my opinion, the current pessimism is no more than one of the last phases of the readjustment from a war to a peace-time economy.

"For three years everybody wanted everything at once, and seemed willing to pay just about any price to get what they wanted. The abnormality of such a situation was universally admitted while it prevailed. No one expected it to last.

"Yet, now that a more normal balance between supply and demand finally has arrived, worry and anxiety are widespread. The principal reason for this seems to be the fact that a lot of people insist on comparing present business conditions with what admittedly was a highly abnormal period. If they would look back for their comparisons to the immediate pre-war years or perhaps to the early 1930s, they would think differently."

He said there should be "nothing either novel or frightening" about today's competitive market.

"The period that was novel and threatening to all our traditions was the war-born interlude of scarcity," he declared. "Except for those few years, however, things are no different now than they ever were in times of high employment, high personal incomes, and sound credit conditions.

"The market is present. The man who goes after it intelligently and vigorously with good merchandise, properly priced, will do well. The weak competitor will do poorly or fail as he always has."

But Siragusa said, "I have no illusions that any industry or company is going to enjoy the free and easy life that was common from 1945 to 1948. Once again it will be a case of the devil take the hindmost and I suspect there may be quite a few hindmosts."

VIDEO SET PRICE CUTTING ATTACKED BY DISTRIBUTOR

During the question period, Benjamin Gross, Gross Distributors, Inc., New York City, asked Siragusa what the manufacturers are planning to assure distributors and dealers of making a profit and seeing that margins are increased. He referred particularly to the television industry where he indicated, the dealers can't protect themselves from price cutting.

"What would dealers do if they had a longer discount," Siragusa retaliated, "when some dealers are already cutting 15 to 20% off on a 28% margin? . . . It would be suicide to give dealers of that type more discount."

Gross, who claimed that the price cutting in the television field was the basic reason for his being at the convention, asserted repeatedly throughout the sessions that he considered that there was a basic flaw in the fundamental setup of the television industry that needed to be corrected or the situation would get

During one panel discussion, he stated that television had definitely affected major appliance sales. The rapid turnover on television has caused dealers to neglect white goods; the price cutting in that field has carried over to major appliances; and the over-advertising of video has overshadowed major appliances, he asserted.

Harry Alter, Chicago distributor claimed, however, that television has not affected major appliances any more than it has other commodities

in the battle for the consumer's dollar.

In fact, Alter declared, television will become a booster of time and labor saving appliances when the housewife demands them so she will have more time off to watch television.

At the convention's general session following the appliance division's meeting, Edgar B. Ingraham, retiring Newa president, reviewed the appliance picture since the war and pointed out that many bad practices had grown up.

"In many large cities across the country, we are in one hell of a fix," he averred.

"The pressure of manufacturers on distributors to place orders in quantity on a semi-allocation system gave rise to the distributor's use of pressure selling of caught up merchandise.

"In more than one case a loading technique was used, stimulated by heralded price increases and followed shortly afterwards by price decreases far below the original prices.

"Loading was also stimulated by cruises, spifs, split cars, contests, and other questionable practices, including key city advertisements by manufacturers featuring the phrase, 'liberal trade-in allowance,' with no plan for appraising or disposing of the traded-in merchandise.

"With all this pressure on them, what did the distributors' franchised dealers do? They transshipped to non-franchised customers, they cut prices, they offered elaborate tradein allowances on an unsound basis, and they sold at very narrow margins—too narrow to permit them to build up their capital base necessary for conducting the enlarged business they were doing.

Gets Leadership Award



E. B. INGRAHAM

For his leadership in forming the NEWA appliance division, the retiring association president received the McGraw Award.

"Television is probably the worst example of all. Manufacturers from the outset allowed entirely too short a margin for distributors. . . ."

Ingraham predicted that unless a lot of these "bad practices" are curtailed, "we are headed for liquidations of stocks, and for failures galore from the dealer field, and plenty of trouble for wholesalers and manufacturers as well.

"Let's cut out the high pressure loading all up and down the line. As distributors, let's buy intelligently. Let's regain the consumer's confidence. Let's get back to real selling effort—outside selling as well as selling in the stores," he urged.

Ingraham was awarded the James H. McGraw Award Wholesalers Medal for 1948 at the session. He received the award "for his inspiring leadership of his industry in forming and developing the appliance division of the National Electrical Wholesalers Association and his vigorous efforts to advance the economic position of the electrical wholesaler," according to the citation.

Peirce, commenting that too many dealers had entered the business and that many reportedly will fold ap this year, stated:

"I wonder if all of us do not have to face the ugly fact that we in part brought on this situation. How many of us have welcomed new dealers with cash capital into our industry and then callously scratched them off our list when their money ran out—if we were smart enough to get out in time?"

He suggested that perhaps distributors should spend more time training the dealer on the financial aspects of his business. He said, "A tight distributor credit policy can make a dealer; a loose one can often end him up in a creditors' committee."

Peirce observed that too many of our top college men are being attracted to the very large corporations.

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F. E. Stern, chairman of the legislative committee, said that his committee recommended the adoption of resolutions by the association to support bills for the repeal of excise taxes on electric, gas, and oil appliances and to prohibit the defacement of serial numbers.

